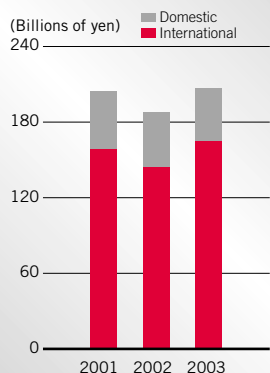


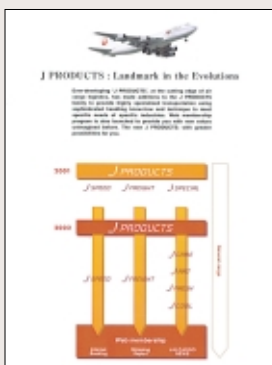
Consolidated cargo revenues



*** J-Products to meet increasingly diverse needs**

J-Products are international cargo products introduced in April 2000, and since their launch they have been repeatedly upgraded to enhance the quality of the Group's transportation services. They are designed to meet increasingly sophisticated and diverse needs by assuring reliable and safe cargo handling, and delivery periods appropriate for the individual character of each item of cargo. They also use state-of-the-art information technology to supply real-time cargo-handling information.

With effect from July 14, 2003, the availability of our JSpeed super-fast express cargo delivery service has been expanded to 523 cities in 103 countries.



Other Operations

As part of the overall Group reorganization, peripheral operations were reorganized and integrated to achieve greater business efficiencies.



TFK Corporation chefs discuss a new in-flight menu.

Air Transport-Related Operations

The increase in the number of flights following the opening of the new runway at Narita Airport was a factor that helped TFK Co., Ltd. boost sales of in-flight foods. In the commerce and retailing business segment, in spite of the sluggish consumer spending JALUX Inc. and other companies were able to achieve a year-on-year increase in profit as a result of an increase in duty-free sales at Narita Airport and a good business performance in the field of print media. The credit card and leasing business performed well, achieving an increase of 24% in the number of JAL Card members compared with March 2002, aided by a variety of promotional campaigns and by the amalgamation with the JAS Card. The net result of these developments was that the revenues generated by these operations totaled ¥468,230 million (US\$3,902 million), and operating income was ¥8,636 million (US\$72 million).

Travel Service Operations

JAL Tours Co., Ltd. and JAL Story Co., Ltd. turned in a good performance, handling a larger number of passengers. JALPAK Co., Ltd. faced severe conditions characterized by an accumulation of factors exerting a dampening effect on demand, such as the war in Iraq and the Bali bombing. Overall, revenues totaled ¥435,788 million (US\$3,632 million), and there was an operating loss of ¥269 million (US\$2 million).

Hotel and Resort Operations

Among the overseas hotels of JAL Hotels Company Ltd., those in the North America and Europe had to struggle against the aftereffects of September 11, but hotels in Asia performed relatively well. Domestically, conditions in the Osaka area were difficult, hit by factors such as a fall in the number of visitors to Universal Studios Japan. The result of these developments was that revenues totaled ¥39,818 million (US\$332 million), and operating income was ¥215 million (US\$2 million).