

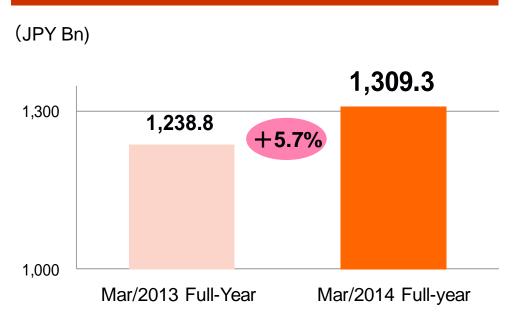
Mar/2014 (FY2013) Results

30 April, 2014 Yoshiharu Ueki, President Norikazu Saito, Senior Managing Executive Officer

## Overview of Full-Year Mar/2014 (FY2013) Results



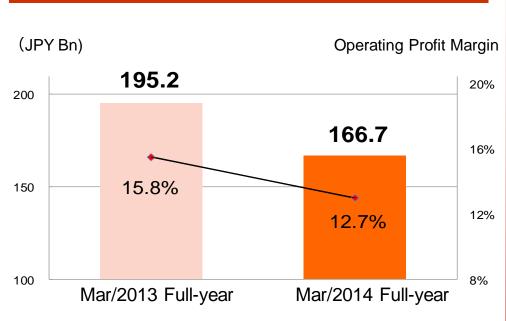




## **Equity Ratio stood 51.5%**

	End of Mar/2013 2013/3/31	End of Mar/2014 2014/3/31	Difference
Equity Ratio (%)	46.4%	51.5%	+5.1pt

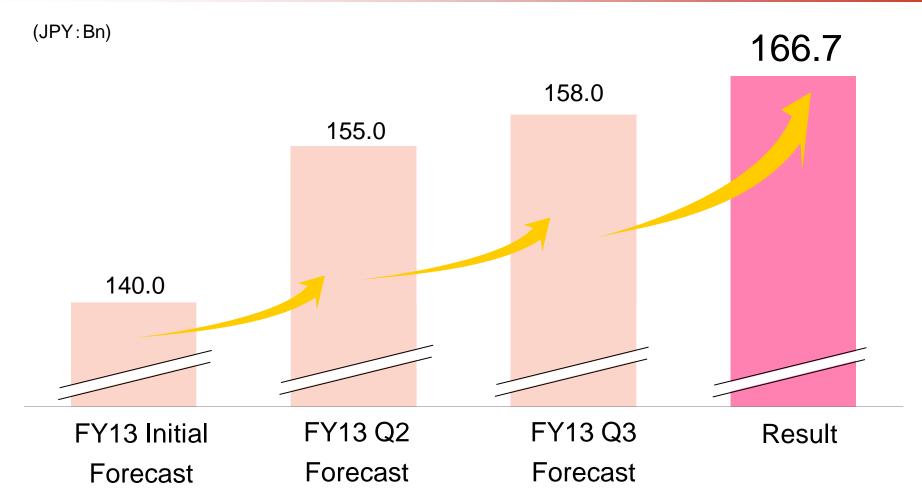
## **Operating Profit**



- ✓ Though we reported lower earnings on higher revenues due to the weaker yen, operating profit was 166.7 billion yen and operating profit margin was 12.7%. We achieved our operating profit margin target (10%+).
- ✓ Equity ratio was 51.5%, and we achieved our equity ratio target (50%+).

# Upward Revision of Operating Profit Mar/2014

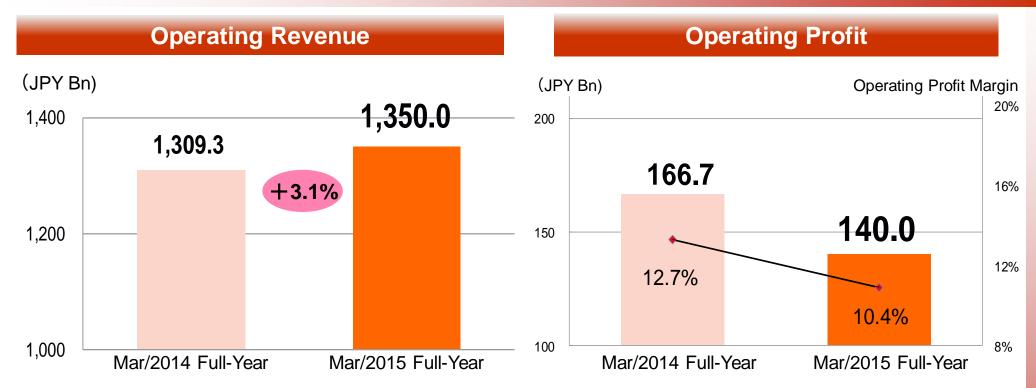




✓ We initially forecast an operating profit of 140 billion yen, but by steadily accumulating profit, we achieved an operating profit of 166.7 billion yen for the full fiscal year, up 26.7 billion yen from our initial forecast.

## Forecast Overview of Full-Year Mar/2015 (FY2014)





- ✓ In fiscal year 2014 ending March 31, 2015, we expect an operating profit of 140 billion yen and operating profit margin of 10.4%. We aim to achieve our operating profit margin target of 10%+ as set out in the Medium Term Management Plan.
- ✓ We also aim to achieve our 50%+ equity ratio target as set out in the Medium Term Management Plan.

## Dividend for Mar/2014



DPS for Mar/2014 based on our financial results



2014/1/31 Announced forecast

### **Dividend Calculation** Policy<sup>(1)</sup>

Approx. 20% of Consolidated Net Income for the fiscal year excluding Income Tax-Deferred

(1)Before: approx. 20% of our Consolidated Net Income

(IDV Pn)	Mar/2013	Mar/2014		
(JPY Bn)	Result	New Announcement	Announced on 2014/1/31	
Consolidated Net Income	171.6 JPY Bn	166.2 JPY Bn	148.0 JPY Bn	
) Income Tax-Deferred	_	21.4 JPY Bn	15.0 JPY Bn	
	171.6 JPY Bn	144.7 JPY Bn	133.0 JPY Bn	
Total amount for dividends (x approx. 20%)	32.3 JPY Bn <sup>(2)</sup>	29.0 JPY Bn <sup>(3)</sup>	26.6 JPY Bn	
Total number of shares issued	181.352 Mn	181.352 Mn	181.352 Mn	
Dividends per share	190.00 JPY	160.00 JPY	147.00 JPY	

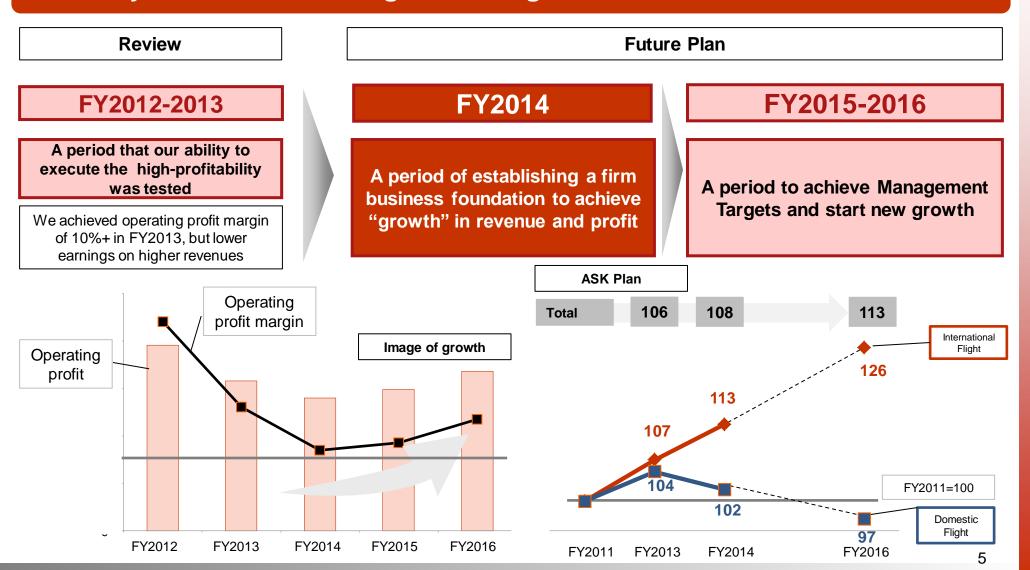
<sup>(2)</sup> The total amount of dividends for fiscal year 2012 ended March 31, 2013 excludes the amount of dividends equivalent to shares which JAL refused to register in the shareholders' list (adjusted shares held by foreigners), pursuant to the Civil Aeronautics Act, as of March 31, 2013.

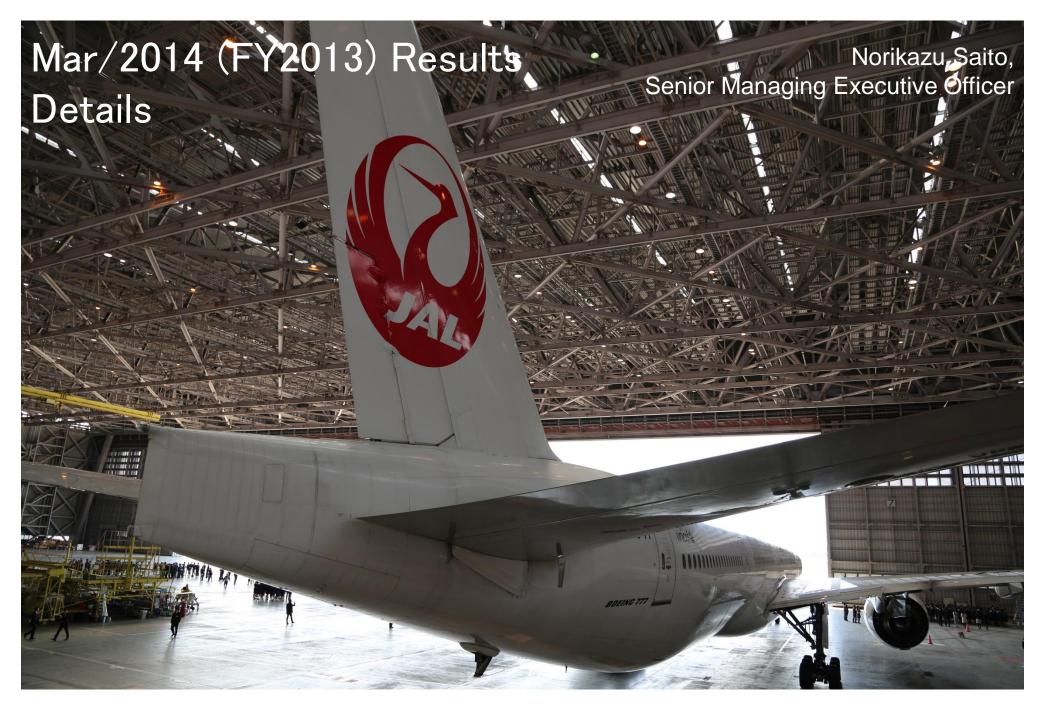
(3) Dividends for fiscal year 2013 ended March 31, 2014 include dividends for adjusted shares held by foreigners as of March 31, 2014.

# Positioning of Each Fiscal Year



## **Steadily Achieve Our Management Targets to Realize Growth from FY2015**





## Overview of Consolidated Financial Results



### **Consolidated Financial Results**

(JPY Bn)	Mar/2013	Mar/2014	y/y	4Q (Jan-Mar) Mar/2014 <sup>(1)</sup>	у/у	
Revenue	1,238.8	1,309.3	+5.7%	319.4	+7.6%	
Air Transportation Segment	1,113.7	1,166.6	+4.8%	283.0	+6.9%	
Operating Expense	1,043.5	1,142.5	+9.5%	290.1	+11.7%	
Air Transportation Segment	935.2	1,017.5	+8.8%	257.7	+11.5%	
Operating Profit	195.2	166.7	<b>▲</b> 14.6%	29.2	<b>▲</b> 21.0%	
Air Transportation Segment	178.4	149.1	<b>▲</b> 16.4%	25.2	<b>▲</b> 24.8%	
Operating Profit Margin(%)	15.8%	12.7%	▲3.0pt	9.2%	<b>▲</b> 3.3pt	
Ordinary Income	185.8	157.6	<b>▲</b> 15.2%	26.4	<b>▲</b> 16.4%	
Net Income	171.6	166.2	▲3.2%	42.7	+37.7%	
ASK (MN seat km)	81,189	83,319	+2.6%	20,063	▲0.3%	
RPK (MN passenger km)	57,049	59,135	+3.7%	14,483	+3.2%	
EBITDA Margin (%) (2)	22.3%	19.1%	▲3.2pt	15.7%	<b>▲</b> 3.3pt	
EBITDAR Margin (%) (3)	24.8%	21.5%	<b>▲</b> 3.3pt	18.1%	<b>▲</b> 3.4pt	
UNIT COST (Yen) (4)	8.5	8.8	+0.3	9.3	+0.8	
Incl. Fuel	11.5	12.2	+0.7	12.8	+1.4	

- ✓ Operating revenue reached 1,309.3 billion yen,+5.7% year-on-year.
- ✓ Operating profit was 166.7 billion yen,▲14.6% year-on-year.
- ✓ Operating profit margin was 12.7%
- Unit Cost increased by
  0.1 yen from the
  previous forecast due to
  reduction of ASK owing
  to snow, an increase in
  costs associated with
  revenues, an increase
  in maintenance costs,
  etc.

<sup>1.</sup> The results for 4Q (January to March) are calculated by deducting the results of 3Q (April to December) from Full-Year (April to March)

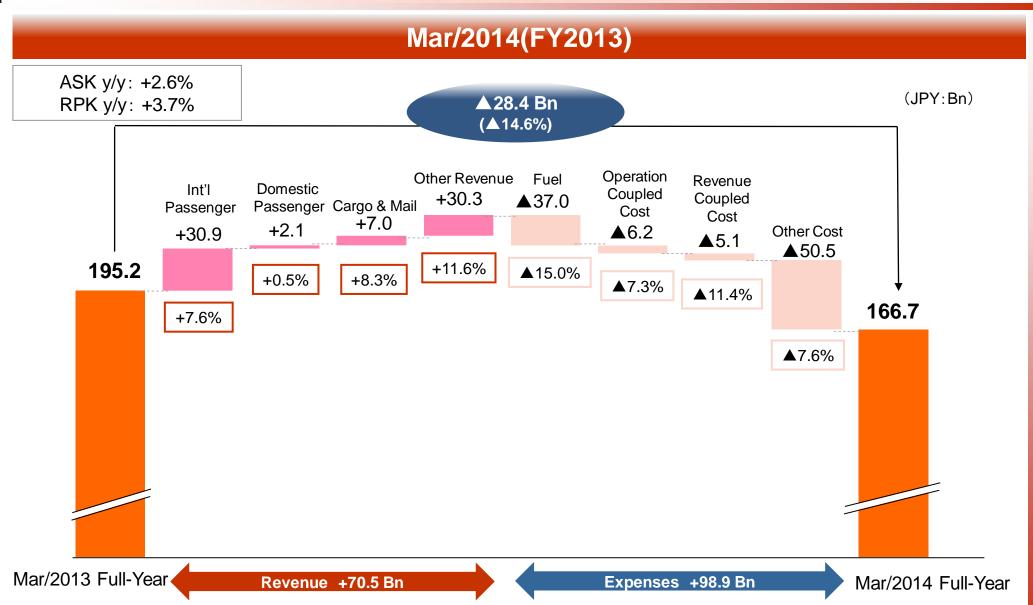
<sup>2.</sup> EBITDA Margin = EBITDA / Revenue EBITDA=Operating Profit + Depreciation

<sup>3.</sup> EBITDAR Margin = EBITDAR / Revenue EBITDAR=Operating Profit + Depreciation+ Aircraft Leases

Unit Cost = Air Transportation Segment Operating Cost (excluding fuel cost) / ASK
 Unit Costs are calculated based on 32 consolidated companies for both previous and current year.

## Changes in Operating Profit

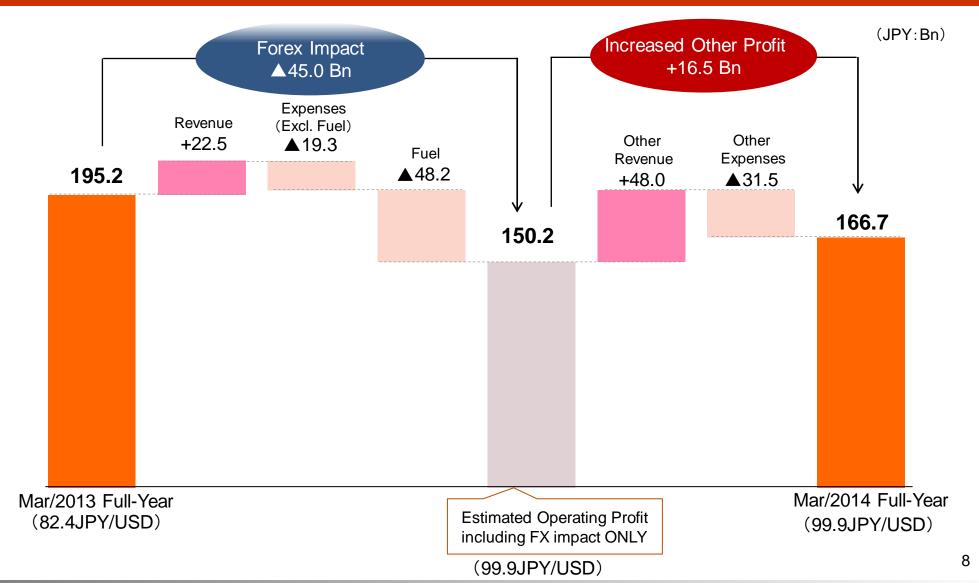




# Impact From Currency Market



## **Breakdown of the Impact on Our Operating Profit**



# International Passenger Operations (Operating Results)



### Mar/2014(FY2013)

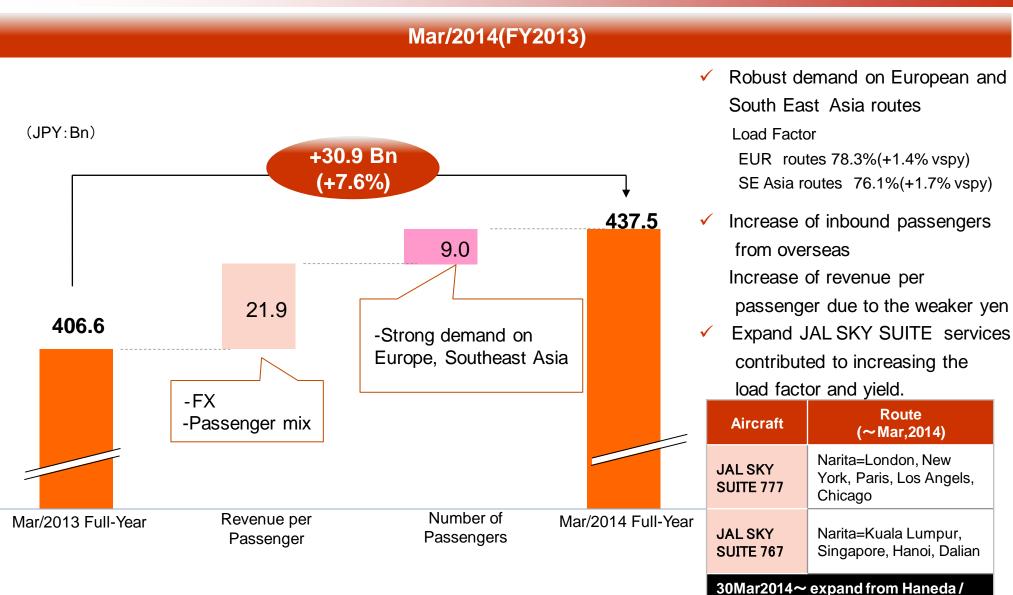
	Mar/2013	Mar/2014	% y/y	4Q(Jan-Mar) Mar/2014 <sup>(1)</sup>	% y/y
Passenger Revenue (JPY Bn)	406.6	437.5	+7.6%	106.2	+8.1%
ASK (MN seat km)	44,745	46,235	+3.3%	11,392	+0.3%
RPK (MN passenger km)	34,036	35,390	+4.0%	8,832	+2.6%
Passengers ('000)	7,525	7,723	+2.6%	1,936	+1.6%
L/F (%)	76.1%	76.5%	+0.5pt	77.5%	+1.8pt
Yield (JPY) (2)	11.9	12.4	+3.5%	12.0	+5.3%
Unit Revenue (JPY)	9.1	9.5	+4.1%	9.3	+7.7%
Revenue per Passenger (JPY) (4)	54,041	56,657	+4.8%	54,871	+6.4%

- Passenger revenue was 437.5 billion yen, +7.6% year-on-year.
- The load factor was 76.5%
- ✓ Revenue per Passenger was +4.8% year-on-year, and contributed to increasing revenue.

- 1. The results for 4Q (January to March) are calculated by deducting the results of 3Q (April to December) from Full-Year (April to March)
- 2. Yield = Passenger Revenue / RPK
- 3. Unit Revenue=Passenger Revenue / ASK
- 4. Revenue per Passenger = Passenger Revenue / Passengers

## International Passenger Operations (Operating Results)





Narita routes

# Domestic Passenger Operations (Operating Results)



### Mar/2014(FY2013)

	Mar/2013	Mar/2014	% y/y	4Q (Jan-Mar) Mar/2014 <sup>(1)</sup>	% y/y
Passenger Revenue (JPY Bn)	485.2	487.4	+0.5%	112.4	+0.7%
ASK (MN seat km)	36,443	37,084	+1.8%	8,670	▲1.0%
RPK (MN passenger km)	23,012	23,745	+3.2%	5,650	+4.0%
Passengers ('000)	30,020	31,218	+4.0%	7,377	+4.3%
L/F (%)	63.1%	64.0%	+0.9pt	65.2%	+3.1pt
Yield (JPY) (2)	21.1	20.5	▲2.6%	19.9	▲3.2%
Unit Revenue (JPY)	13.3	13.1	▲1.3%	13.0	+1.7%
Revenue per Passenger (JPY) (4)	16,163	15,613	▲3.4%	15,247	▲3.5%

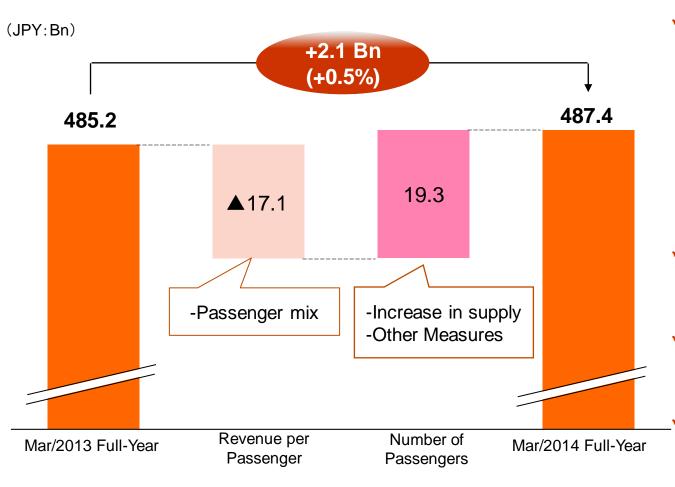
- Passenger revenue was 487.4 billion yen, +0.5% year-on-year.
- ✓ Unit price was ▲3.4% yearon year due to an increase in group passengers and increase of promotional fares to boost demand
- Passenger traffic was +4.0% year-on-year and contributed to increasing revenue.

- 1. The results for 4Q (January to March) are calculated by deducting the results of 3Q (April to December) from Full-Year (April to March)
- 2. Yield = Passenger Revenue / RPK
- 3. Unit Revenue=Passenger Revenue / ASK
- 4. Revenue per Passenger = Passenger Revenue / Passengers

# Domestic Passenger Operations (Operating Results)







- Robust demand of group passengers to boost demand
  - Inbound passengers from regional areas in Japan to Tokyo metropolitan area due to Tokyo Disney Resort® 30th Anniversary
  - -The Sengu Ceremony of Izumo Taisha Shrine attracted many passengers to the Sanin district.
- ✓ Started selling "JAL Jalan Pack" (the dynamic package product)
- ✓ Offered discount fare "Tokubin 21" to boost demand
- Incrase the supply of discount fares
  Sakitoku and Super Sakitoku in high
  seasons

# Major Operating Expense Items



## **Breakdown of Operating Expenses**

(JPY Bn)	Mar/2013	Mar/2014	% y/y	4Q (Jan-Mar) Mar/2014 <sub>(1)</sub>	% y/y
Fuel	246.3	283.3	+15.0%	71.0	+16.9%
Landing fees and other rent	75.1	80.2	+6.7%	19.3	+4.5%
Maintenance	30.4	41.1	+35.2%	9.4	+38.7%
Sales Commissions (Air Transport)	20.3	22.5	+10.8%	5.6	+12.8%
Aircraft Depreciation	60.0	62.5	+4.1%	15.9	+11.2%
Aircraft Leases	30.9	31.5	+1.8%	7.7	+3.5%
Personnel	226.7	235.2	+3.7%	58.8	+2.6%
Other	353.4	385.9	+9.2%	102.0	+14.1%
Total Operating Expenses	1,043.5	1,142.5	+9.5%	290.1	+11.7%

ASK F12013 y/y:+2.0%				
Ex	change Ra	ates and Fu	el Price	
				40 (Jan-Ma

ACK EV2012 v/v. +2 60/

Exchange Rates and Fuel Price							
Mar/2013 Mar/2014 y/y 4Q (Jan-Mar) y/y Mar/2014							
Singapore Kerosene (USD/bbl)	127.1	121.5	<b>▲</b> 4.4%	123.7	<b>▲</b> 4.3%		
CIFJ (USD/bbl)	114.4	110.3	▲3.6%	112.1	▲0.5%		
FX Rate: (JPY/USD)	82.4	99.9	+21.3%	103.3	+15.9%		

Fuel/FX sensitivity (impact on operating profit / without hedge)				
(JPY Bn)	FY13			
Crude Oil (Change in 1USD/bbl)	2.0 Bn			
FX (Change in 1JPY/USD)	2.5 Bn			

## Major Balance Sheet Items



## **Consolidated Balance Sheet Summary as of Mar/2014**

(JPY Bn)	End of FY2012 2013/3/31	End of FY2013 2014/3/31	difference
Total Assets	1,216.6	1,340.1	+123.5
Cash and Deposits	347.9	368.7	+20.7
Balance of Interest-bearing Debt	160.1	134.2	<b>▲25.8</b>
Off-balance Sheet Lease Payments	207.1	145.5	▲61.6
Shareholder's Equity	565.0	690.2	+125.2
Shareholder's Equity Ratio(%)	46.4%	51.5%	+5.1pt
D/E Ratio(x) (2)	0.3x	0.2x	▲0.1

✓ Shareholders' equity ratio increased by 5.1pt to 51.5%

#### Notes:

2. D/E Ratio = On-balance sheet Interest-bearing Debt / Shareholders' Equity

(Reference) %End of FY2013

D/E ratio including Off-Balance Sheet Lease Payment: 0.4x

<sup>1.</sup> Accounts Payable-installment Purchase included

# Major Cash Flow Items



(JPY Bn)	End of FY2012 2013/3/31	End of FY2013 2014/3/31	Difference
Net income before income taxes and minority interests	190.4	160.0	▲30.4
Depreciation	81.0	82.7	+1.7
Other	▲6.6	5.1	+11.8
Cash Flow from Operating Activities	264.8	247.9	<b>▲</b> 16.9
Capital Expenditure (1)	<b>▲</b> 121.8	<b>▲</b> 164.5	<b>▲</b> 42.6
Other	<b>▲</b> 7.1	▲2.1	+5.0
Cash Flow from Investing Activities (2)	<b>▲</b> 129.0	▲ 166.7	<b>▲</b> 37.6
Free Cash Flow (3)	135.8	81.2	<b>▲</b> 54.5
Repayment of Interest-bearing Debt (4)	<b>▲</b> 62.9	<b>4</b> 5.9	<b>▲</b> 16.9
Other	2.3	<b>▲</b> 15.9	<b>▲</b> 18.2
Cash Flow from Financing Activities	▲60.6	▲ 61.9	▲1.2
Total Cash Flow (5)	75.1	19.3	<b>▲</b> 55.8
EBITDA	276.2	249.5	<b>▲</b> 26.7
EBITDAR	307.1	281.0	<b>▲</b> 26.1

- 1. Expense due to purchases of fixed assets
- 2. Exclude deposits and withdrawals from deposit accounts
- 3. Cash Flow from Operating Activities + Cash Flow from Investing Activities
- 4. Repayment of Long Term Debt + Repayment of Lease Debt
- 5. Cash flow from Operating Activities + Cash Flow from Investing Activities + Cash Flow from Financing Activities

## Earnings Forecast for Mar/2015 (FY2014, Consolidated)



(JPY Bn)		Mar/2014 Result	Mar/2015 Forecast	Difference
Operating Re	evenue	1,309.3	1,350.0	+40.6
Operating Ex	pense	1,142.5	1,210.0	+67.4
Operating Pr	ofit	166.7	140.0	▲26.7
Operating Pr	ofit Margin	12.7%	10.4%	<b>▲</b> 2.4pt
Ordinary Inc	ome	157.6	135.0	▲22.6
Net Income		166.2	115.0	<b>▲</b> 51.2
(JPY:Bn)		Mar/2014 Result	Mar/2015 Forecast	Difference
Operating Revenue	International Passenger	437.5	451.0	+13.4
	Domestic Passenger	487.4	487.0	▲0.4
	Cargo/Mail	91.9	94.0	+2.0
	Other	292.4	318.0	+25.5
Operating Expense	Fuel	283.3	316.0	+32.6
	Excluding Fuel	859.1	894.0	+34.8
Unit Cost (JPY, excluding	g fuel cost)(1)	8.8	8.8	▲0.0

	Mar/2014 Result	Mar/2015 Forecast	
ASK* Int'l	+3.3%	+4.9%	
Doms	+1.8%	▲2.1%	
RPK* Int'l	+4.0%	+2.7%	
Doms	+3.2%	▲0.8%	
*y/y			
Singapore Kerosene (USD/bbl)	121.5	125	
FX (JPY/USD)	99.9	107	

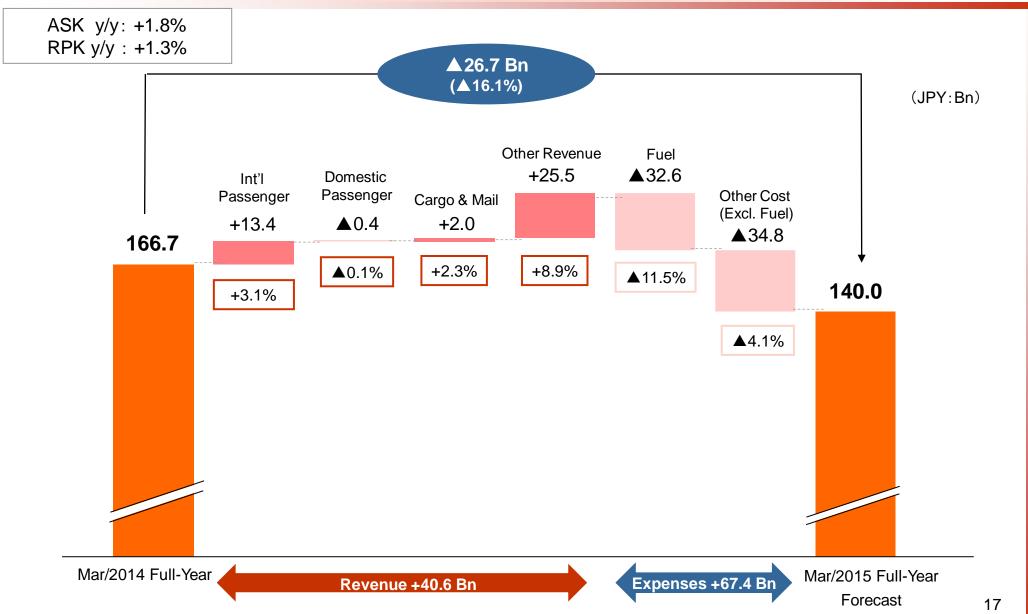
1. = Air Transportation Segment Operating Cost (excluding fuel cost) / ASK

Our Unit Cost forecast for fiscal year 2014 ending March 31, 2015 excludes 0.2 yen relating to transactions between Group companies (reported as revenues and expenses).

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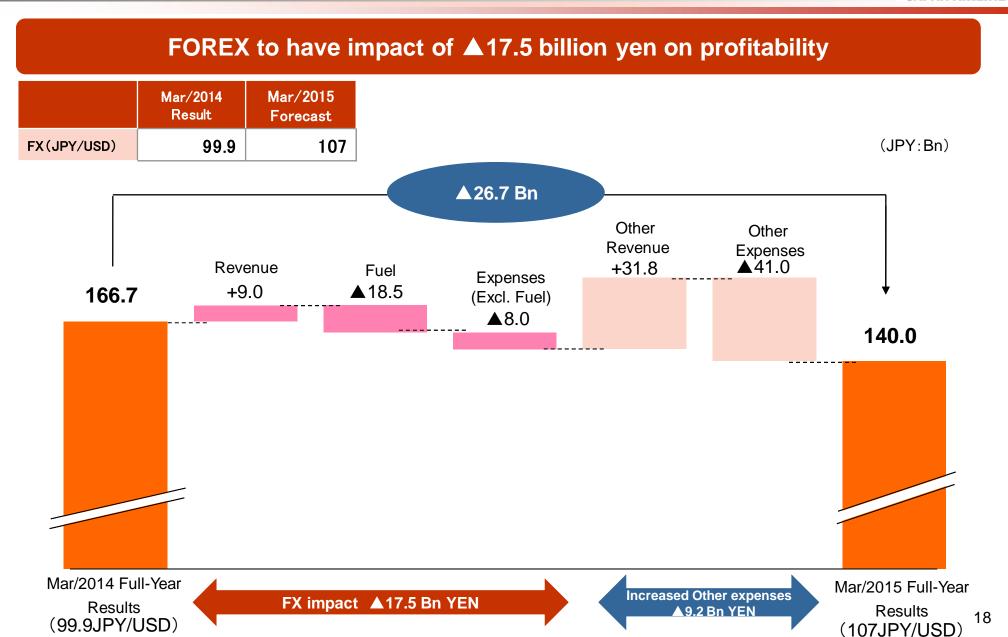
## Changes in Operating Profit/ Forecast Mar/2015





## Impact From Currency Market Forecast Mar/2015





# Mar/2015 Earnings Forecast (Consolidated Balance Sheet / Cash Flow)



### **Consolidated Balance Sheet**

(JPY:Bn)	Mar/2014 Result	Mar/2015 Forecast	Difference
Total Assets	1,340.1	1,402.0	+61.8
Interest-bearing Debt	134.2	101.0	▲33.2
Shareholders' Equity	690.2	744.0	+53.7
Shareholders' Equity Ratio (%)	51.5%	53.1%	+1.6pt
ROA (%) (1)	13.0%	10.2%	<b>▲</b> 2.8pt

### **Consolidated Cash Flow**

(JPY:Bn)	Mar/2014 Result	Mar/2015 Forecast	Difference
Cash Flow from Operating Activities	247.9	226.0	▲21.9
Cash Flow from Investing Activities (2)	▲166.7	<b>▲</b> 195.0	▲28.3
Free Cash Flow (2)	81.2	31.0	<b>▲</b> 50.2
Cash flow from Financing Activities	▲61.9	<b>▲</b> 62.0	▲0
EBITDA	249.5	227.0	▲22.5
EBITDAR	281.0	253.0	▲28.0

- 1. ROA = Operating Profit / (((Total Assets at beginning of year + Total assets at end of year) + Off-balance Lease at beginning of year + Off-balance Lease at end of year))/2), used aircraft lease for forecast
  2. Evaluates deposit
- Excludes deposit and withdrawal from deposit accounts

## SUPPLEMENTAL REFERENCES

# **«Supplemental Reference»**Revenue of International Routes by Geographic segment



Passenger Revenue (% of the whole int'l revenue)							
(%)	FY2012	FY2013	y/y	4Q FY2013	y/y		
Trans Pacific	34.0%	34.0%	+0.0pt	33.5%	+0.5pt		
Europe	18.0%	18.5%	+0.5pt	16.0%	+0.5pt		
Asia/Oceania	37.0%	36.5%	<b>▲</b> 0.5pt	38.5%	▲2.0pt		
China	11.0%	11.0%	<b>▲</b> 0.0pt	12.0%	+1.0pt		

Passengers						
('000)	FY2012	FY2013	y/y	4Q FY2013	y/y	
Trans Pacific	1,692	1,775	+4.9%	453	+7.8%	
Europe	664	690	+3.9%	166	+5.7%	
Asia/Oceania	4,052	4,083	+0.8%	1,018	<b>▲</b> 4.4%	
China	1,116	1,173	+5.1%	297	+13.2%	

ASK						
(MN seat km)	FY2012	FY2013	y/y	4Q FY2013	y/y	
Trans Pacific	16,087	17,099	+6.3%	4,221	+2.2%	
Europe	8,157	8,160	+0.0%	1,939	+0.2%	
Asia/Oceania	17,130	17,431	+1.8%	4,357	<b>▲</b> 1.4%	
China	3,369	3,542	+5.1%	873	+0.3%	

Load Factor						
(%)	FY2012	FY2013	y/y	4Q FY2013	y/y	
Trans Pacific	80.1%	79.4%	<b>▲</b> 0.7pt	81.1%	+4.1pt	
Europe	76.8%	78.3%	+1.4pt	79.1%	+2.3pt	
Asia/Oceania	74.6%	75.9%	+1.3pt	76.1%	<b>▲</b> 1.9pt	
China	62.1%	61.9%	▲0.2pt	63.6%	+7.2pt	

RPK						
(MN passenger km)	FY2012	FY2013	y/y	4Q FY2013	y/y	
Trans Pacific	12,894	13,578	+5.3%	3,426	+7.7%	
Europe	6,268	6,387	+1.9%	1,533	+3.2%	
Asia/Oceania	12,781	13,230	+3.5%	3,316	▲3.7%	
China	2,091	2,192	+4.8%	555	+13.1%	

# **«Supplemental Reference»**Number of Aircraft in Service Mar/2014

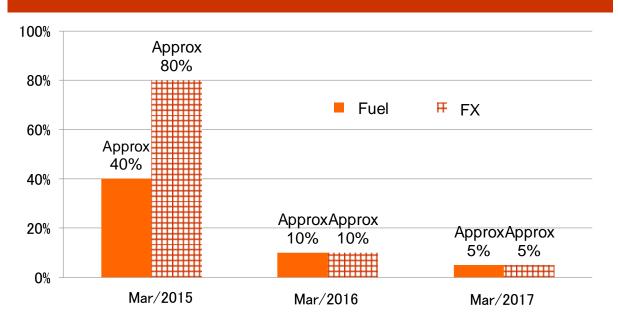


	End of Mar/2013		End of Mar/2014			Difference	
	Owned	Leased	Total	Owned	Leased	Total	
Boeing 777-200	15	0	15	15	0	15	
Boeing 777-200ER	11	0	11	11	0	11	
Boeing 777-300	7	0	7	7	0	7	
Boeing 777-300ER	13	0	13	13	0	13	
Large-sized Total	46	0	46	46	0	46	
Boeing 787-8	7	0	7	15	0	15	+8
Boeing 767-300	16	0	16	15	0	15	-1
Boeing 767-300ER	14	18	32	18	14	32	
Middle-sized Total	37	18	55	48	14	62	+7
MD90	2	0	2	0	0	0	-2
Boeing 737-400	14	2	16	11	2	13	-3
Boeing 737-800	18	31	49	21	29	50	+1
Small-sized Total	34	33	67	32	31	63	-4
Embraer 170	12	0	12	15	0	15	+3
Bombardier CRJ200	9	0	9	9	0	9	
Bombardier D8-400	9	2	11	9	2	11	
SAAB340B	9	2	11	10	1	11	
Bombardier D8-300	1	0	1	1	0	1	
Bombardier D8-100	4	0	4	4	0	4	
Regional Total	44	4	48	48	3	51	+3
TOTAL	161	55	216	174	48	222	+6

# **(Supplemental Reference) Impact from Fuel and Currency Markets Mar/2015**



## **Hedging Ratio for Fuel Costs (As of End of Mar/2014)**



# Sensitivity for Fuel Costs <sup>1</sup> (Without Hedging)

Effect on Fuels (year)			
Crude Oil (Change in 1 USD/bbl)	2.3 Bn JPY Per Year		
FX (Change in 1 JPY/USD)	2.6 Bn JPY Per Year		

## **Assumptions**

	FY2013 Result	FY2014 Plan
Singapore Kerosene (USD/bbl)	121.5	125
FX Rate (JPY/USD)	99.9	107

# **《Supplemental Reference》 FY14 Earnings Forecast (Air transportation Segment)**



International Passenger Operations

J	End of Mar/2014	End of Mar/2015	у/у	(%)
	Result	Forecast	1H (Forecast)	2H (Forecast)
Passenger Revenue (JPY Bn)	437.5	+3.1%	+3.4%	+2.8%
ASK (MN seat km)	46,235	+4.9%	+4.8%	+4.9%
RPK (MN passenger km)	35,390	+2.7%	+2.4%	+2.9%
Passengers ('000)	7,723	+0.5%	+0.0%	+1.0%
L/F (%)	76.5%	74.9%	74.5%	75.4%
Yield <sup>1</sup> (JPY)	12.4	+0.4%	+1.0%	▲0.1%
Unit Revenue <sup>2</sup> (JPY)	9.5	▲1.7%	▲1.3%	▲2.0%
Revenue per passenger <sup>3</sup> (JPY)	56,657	+2.6%	+3.4%	+1.8%

<sup>1.</sup> Yield = Passenger Revenue / RPK

<sup>2.</sup> Unit Revenue=Passenger Revenue / ASK

<sup>3.</sup> Revenue per Passenger = Passenger Revenue / Passengers



## **Domestic Passenger Operations**

	End of Mar/2014 Result	End of Mar/2015 Forecast	y/y (%)	
			1H (Forecast)	2H (Forecast)
Passenger Revenue (JPY Bn)	487.4	▲0.0%	▲1.4%	+1.4%
ASK (MN seat km)	37,084	▲2.1%	▲3.9%	▲0.1%
RPK (MN passenger km)	23,745	▲0.8%	▲1.2%	▲0.4%
Passengers ('000)	31,218	▲0.8%	▲1.2%	▲0.5%
L/F (%)	64.0%	64.9%	64.1%	65.6%
Yield <sup>1</sup> (JPY)	20.5	+0.7%	▲0.2%	+1.8%
Unit Revenue <sup>2</sup> (JPY)	13.1	+2.1%	+2.5%	+1.6%
Revenue per passenger <sup>3</sup> (JPY)	15,613	+0.8%	▲0.3%	+1.9%

- 1. Yield = Passenger Revenue / RPK
- 2. Unit Revenue=Passenger Revenue / ASK
- 3. Revenue per Passenger = Passenger Revenue / Passengers

# Fly into tomorrow.



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