JAPAN AIRLINES Co., Ltd. Financial Results MAR/2018 (FY2017) April 27th, 2018

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OVERVIEW OF FINANCIAL RESULTS FOR MAR/18









DETAILS OF FINANCIAL RESULTS FOR MAR/18

EARNINGS FORECAST FOR MAR/19

















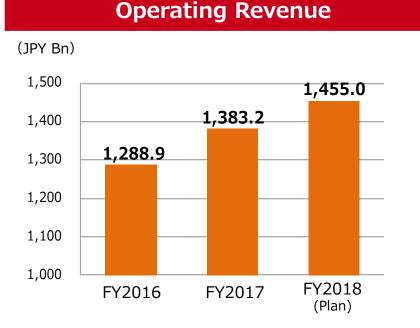


■I'm Norikazu Saito.

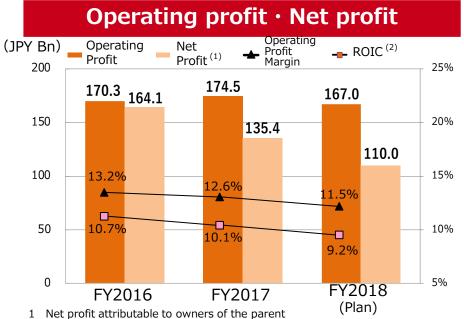
Thank you very much for joining our conference call today. First, I will explain the material details and will answer your questions later on.

Overview of Financial Results for Mar/18

- Resulted in an increase both in revenue and operating profit compared to the previous year.
- Aim to increase both revenue and profit in FY2018



| Fuel/FX Markets | | | | | | | | |
|---------------------------------|----------------------|-------|-------|--|--|--|--|--|
| | FY2016 FY2017 (Plan) | | | | | | | |
| Singapore Kerosene (USD/bbl) | 57.2 | 67.8 | 73.0 | | | | | |
| Dubai Crude Oil (USD/bbl) | 45.6 | 54.9 | 61.0 | | | | | |
| FX Rate (JPY/USD) | 108.6 | 111.2 | 115.0 | | | | | |



JAPAN AIRLINES

2 NOPAT/Fixed Asset (incl. Future Rental Expenses under Operating Leases)

Operational Precondition

| ASK | FY2017 | FY2018 (Plan) |
|-------|--------|------------------|
| Int'l | +2.4% | +6.8% |
| Doms | +0.8% | +1.8% |
| Total | +1.7% | +4.8% |



- ■Now, I will present an overview of the financial results for the fiscal year ending March 31, 2018.
- ■The operating revenue increased by 94.2 billion yen, up 7.3% year-on-year, to 1 trillion and 383.2 billion yen
- The operating profit increased by 4.2 billion yen, up 2.5% year-on-year, to 174.5 billion yen, and the net profit was 135.4 billion yen, down 17.5 % from a year ago, when the one-time income taxes-deferred of about 30 billion yen was recorded. Thus, the operating profit margin became 12.6%.
- The earnings forecast for the fiscal year ending March 31, 2019 remains unchanged from the announcement on February 28, 2018, but we will try our best to maximize our profit.

Dividend



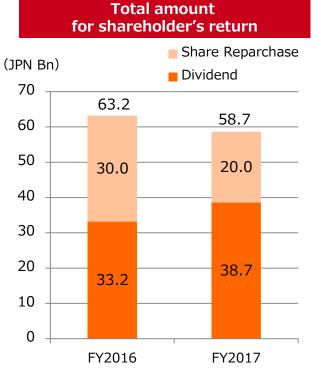
Payout Ratio Approximately 30% of net profit attributable to owners of parent excluding income tax deferred is considered as a reference of dividends to shareholders

DOE JAL will aim at 3% or above, considering the target ROE level(10%) and the target dividend ratio (30%)

 \checkmark Dividend per share in FY2017 is 110 yen, considering the payout ratio⁽¹⁾ reference. (DOE 3.8%)

✓ Dividend per share in FY2018 is forecasted as 110 yen, same as FY2017, with JAL's aim to increase profit.

| Dividend Results & Forecast | | | | | | | |
|--|---------|--|--------------------|----|--|--|--|
| | FY2016 | FY2017 | FY2018 Forecast | Ī | | | |
| Dividend per share (JPY) | 94 | 110 (Previous Announcement 105) | 110 | | | | |
| Interim Dividend | — | 52.5 | 55.0 | | | | |
| Year-End Dividend | 94 | 57.5 (Previous Announcement 52.5) | 55.0 | | | | |
| Payout Ratio ⁽¹⁾ | 25.1% | 29.4% | 34.0% | 1 | | | |
| DOE (%) ⁽²⁾ | 3.7% | 3.8% | 3.5% | 1 | | | |
| | | | | | | | |
| Net Profit ⁽³⁾ (JPY Bn) | 164.1 | 135.4 | 110.0 | | | | |
| Total amount for dividends (JPY Bn) | 33.2 | 38.7 | 38.3 | | | | |
| Share repurchase (JPY Bn) | 30.0 | 20.0 | |]. | | | |
| Total number of shares issued (exc. Treasury stock) ('000) | 353,579 | 351,225 | 348,892 | | | | |



1 Payout Ratio =Total amount for dividends / Net profit 2 DOE (Dividend on Equity Ratio)

= (Total Dividend)/(Average of Shareholder's equity at beginning and end of fiscal year)

3 Net profit attributable to owners of the parent



■ In this page, I will explain the dividend and dividend forecast.

- We would like to aim for stable and predictable dividend, considering payout ratio of approxinately 30% and DOE of 3% or above. As we have entered a phase for stable growth, dividend should be stable as well, instead of determined by automatic calculation with the designated pay out ratio.
- We will pay 57.5 yen per share for Year-End dividend in addition to the Interim Dividend, so in total we will pay 110 yen per share for the fiscal year ending March 31, 2018.
- For dividend forecast, we plan to pay 55 yen per share each for interim and year-end dividend, 110 yen per share altogether for fiscal year ending March 31, 2019.
- While the profit forecast for fiscal year ending March 31, 2019, is be down, we would like to increase profit, and the earning forecast is including temporary loss, that's why we would like to pay 110 yen per share, which is the same as the previous year.
- We would like to make our best efforts to pay 110 yen or above per share every year in this Medium-term Management Plan period.



| E nvironmental | <u>S</u> ocial | <u>G</u>overnance |
|--|---|--|
| Low-Carbon Initiatives : Introduce fuel-efficient aircraft and aim for eco-friendly operation Continue atmospheric observations : Over 30 years of atmospheric observations with aircraft (gathered data available to the public) | | High transparency and strict management oversight : -3 Independent External Directors with extensive management experience -3 Independent External Auditors with legal and accounting expertise -Voluntarily set up various committees, in which the majority of members of |
| 【CO2 Emissions】 110% ← CO2/RTK(comparison with FY2005) | | each committee are External Directors and the committee is chaired by an External Director |
| 100% FY16 | Average of evertime | Evaluate the effectiveness of the Board of Directors using a third party organization |
| 90% 84.6% Target | (hours) Average of overtime | Board of Directors |
| 80% 77.0% | 11 (▲34%) 9 - 7.9 | 3 External Directors out of ten Directors(30%) |
| 70% 2005 2007 2009 2011 2013 2015 2017 2019 Steady efforts to reduce CO2 emissions by | 7 | Establishment of Various Committees |
| 23% from the FY2005 emission level [Portion of "Fuel-Efficient Aircraft"] | 5 FY2016 FY2017 | Corporate Governance Committee |
| 100% | [Contribute to regional revitalization through tourism] | Nominating Committee |
| 35% 30% 23% 20% 19% Others | Stimulate inbound travel demand to various regions by cooperation with other | Compensation Committee Personnel Committee |
| 50% - Fuel-Efficie 65% 70% 77% 80% 81% Aircraft | nt companies or local governments | Officers Disciplinary Committee |
| 0%20162017201820192020 | ALL JAPAN Tourism Oriented Country Fund | -The members are publicly announced. -Chairpersons are all External Directors excluding the Personnel Committee, which |
| Applicable Aircraft : A350,787,777,737-800,E170/19 ~2017 : Result, 2018~: Plan | 0 *company of rental accommodations for tourists | supervises personnel affairs of Executive or Officers. 3 |



- ■In this page, I will explain JAL's ESG initiatives.
- Regarding environmental initiatives, we are promoting CO2 emission reductions by introducing fuel-efficiency aircraft and other measures, and we are working steadily to reach our goal of reducing CO2 emissions by 23% from the FY2005 level, by FY2020.
- Next, in social activities, we are actively promoting workstyle innovation, diversity and inclusion, and regional revitalization through tourism.
- Lastly, regarding corporate governance, we have established corporate governance system with high transparency and strict management oversight.







DIVIDEND



ESG



DETAILS OF FINANCIAL RESULTS FOR MAR/18



EARNINGS FORECAST FOR MAR/19



REFERENCES



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| (| Consolidated Financial Results Mar/18 | | | | | | | | |
|-----------------------------------|---------------------------------------|---------|--------|----------------|---|--------|--------|--|--|
| (JPY Bn) | FY2016 | FY2017 | Diff. | y/y | 4 th Quarter (Jan-Mar) ⁽⁵⁾ | Diff. | y/y | | |
| Operating Revenue | 1,288.9 | 1,383.2 | +94.2 | +7.3% | 337.2 | +23.7 | +7.6% | | |
| Air Transportation Segment | 1,159.3 | 1,257.2 | +97.8 | +8.4% | 306.7 | +24.5 | +8.7% | | |
| Operating Expense | 1,118.6 | 1,208.6 | +90.0 | +8.1% | 307.8 | +27.4 | +9.8% | | |
| Air Transportation Segment | 1,006.2 | 1,096.0 | +89.8 | +8.9% | 279.7 | +26.9 | +10.7% | | |
| Operating Profit | 170.3 | 174.5 | +4.2 | +2.5% | 29.3 | ▲3.6 | ▲11.2% | | |
| Air Transportation Segment | 153.1 | 161.2 | +8.0 | +5.3% | 26.9 | ▲2.4 | ▲8.3% | | |
| Operating Profit Margin (%) | 13.2% | 12.6% | ▲0.6pt | - | 8.7% | ▲1.8pt | - | | |
| Ordinary Profit | 165.0 | 163.1 | ▲1.8 | ▲ 1.1% | 20.9 | ▲7.9 | ▲27.5% | | |
| Net Profit (1) | 164.1 | 135.4 | ▲28.7 | ▲ 17.5% | 21.2 | ▲34.6 | ▲61.9% | | |
| ASK (MN seat km) | 86,045 | 87,550 | +1,505 | +1.7% | 21,825 | +729 | +3.5% | | |
| RPK (MN passenger km) | 65,183 | 67,656 | +2,472 | +3.8% | 16,779 | +629 | +3.9% | | |
| EBITDA Margin (%) (2) | 20.6% | 20.6% | ▲0.0pt | - | 17.6% | ▲0.8pt | - | | |
| EBITDAR Margin (%) ⁽³⁾ | 22.2% | 22.1% | ▲0.1pt | - | 19.1% | ▲1.0pt | - | | |
| Unit Cost (JPY) ⁽⁴⁾ | 9.4 | 10.1 | +0.7 | +7.2% | 10.2 | +0.6 | +6.5% | | |
| Incl. Fuel | 11.7 | 12.5 | +0.8 | +7.1% | 12.8 | +0.8 | +7.0% | | |

1. Net profit attributable to owners of the parent

2. EBITDA Margin = EBITDA / Revenue EBITDA=Operating Profit + Depreciation and Amortization

3. EBITDAR Margin = EBITDAR / Revenue EBITDAR=Operating Profit + Depreciation and Amortization + Aircraft Leases

4. Unit Cost = Air Transportation Segment Operating Cost (excluding fuel cost) / ASK

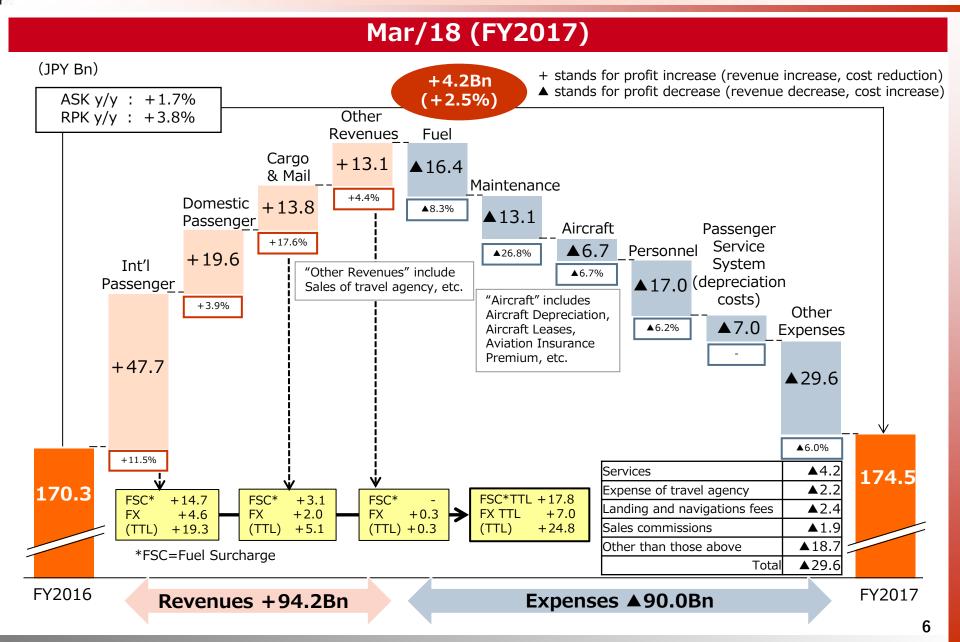
5. The results for 4Q (January to March) are calculated by deducting the results of 3Q (April to December) from full-year (April to March)



- ■Now, I will explain our consolidated financial results for fiscal year ending March 31, 2018 in details.
- Please refer to page 5 for Consolidated Financial Results for fiscal year ending March 31, 2018 in details.

Changes in Operating Profit (Revenues / Expenses)

JAPAN AIRLINES



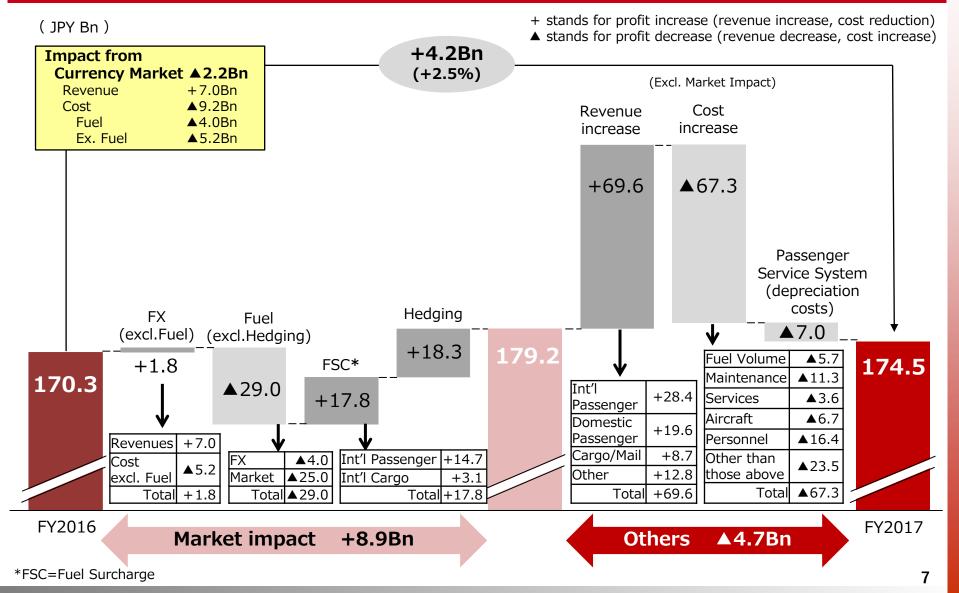


- ■Now, I will explain the changes in operating profit.
- The revenues from International Passenger increased by 47.7 billion yen due to a strong demand for high yield passenger in and out of Japan as well as more fuel surcharge revenues. Revenues from Domestic Passenger increased by 19.6 billion yen year on year, because of the recovery from a plunge in demand by the 2016 Kumamoto Earthquakes and the increased passenger demand with free inflight Wi-Fi services.
- As for expenses, fuel cost increased by 16.4 billion yen with higher fuel price. Maintenance costs increased by 13.1 billion yen due to an increase mainly in engine maintenance, and personnel costs also increased by 17 billion yen due to additional staff with growing capacity, incentive bonuses for employees, and introducing the new passenger system. In addition, the new passenger system depreciation cost also increased.
- ■As a result, the Operating Profit increased by 4.2 billion yen to 174.5 billion yen, exceeding our plan by 8.5 billion yen.

Changes in Operating Profit (Market \checkmark Others)









- This page explains changes in the operating profit from the viewpoints of market impact and others.
- Despite of the fuel cost increase caused by higher fuel prices, fuel surcharge revenue and the hedging effect also contributed to increasing operating profit by 8.9 billion yen, compared to the previous year.
- ■Apart from Market impact, the operating profit declined by 4.7 billion yen, year on year. The revenue increased by 69.6 billion yen.
- However, the cost linked to the revenue growth or the maintenance costs also increased by 67.3 billion yen and the depreciation cost for new passenger system increased by 7 billion yen.

International Passenger Operations



| International Passenger | | | | | Change in Revenue | |
|---|--------|--------|--------|---|-------------------|---|
| | FY2016 | FY2017 | y/y | 4 th Quarter (Jan-Mar) ⁽⁴⁾ | y/y | (JPY Bn) +47.7Bn (+11.5%) |
| Passenger Revenue (JPY Bn) | 415.2 | 462.9 | +11.5% | 116.4 | +15.6% | +9.7 462.9 |
| Passengers ('000) | 8,394 | 8,585 | +2.3% | 2,211 | +4.6% | 415.2 + 38.0 |
| ASK (MN seat km) | 50,621 | 51,836 | +2.4% | 13,021 | +4.9% | |
| RPK (MN passenger km) | 40,633 | 42,013 | +3.4% | 10,637 | +5.1% | Net Unit Price (+) Fuel Surcharge(+),etc |
| L/F (%) | 80.3% | 81.0% | +0.8pt | 81.7% | +0.2pt | FY2016 Revenue per Number of FY2017 Passenger Passengers |
| Revenue per Passenger ⁽¹⁾ (JPY) | 49,461 | 53,919 | +9.0% | 52,664 | +10.5% | Factors of changes in Revenue per Passenger (estimate) |
| Yield ⁽²⁾ (JPY) | 10.2 | 11.0 | +7.8% | 10.9 | +10.0% | |
| Unit Revenue ⁽³⁾ (JPY) | 8.2 | 8.9 | +8.9% | 8.9 | +10.2% | +1% +4% CHARCOULE Effect |

Fuel

Surcharge

FX, etc.

Net Unit

Price

- 1 Revenue per Passenger = Passenger Revenue / Passengers
- 2 Yield = Passenger Revenue / RPK
- 3 Unit Revenue= Passenger Revenue / ASK
- 4 The results for 4Q (January to March) are calculated by deducting the results of 3Q (April to December) from full-year (April to March)

Total



On international routes, the number of passenger increased by 2.3% as a result of capacity expansion by new routes, increased frequency, improved service and adjusted cabin configuration to accommodate with the strong demand in economy class.

■Load factor resulted in 81.0%, which is the highest ever for a single fiscal year.

Revenue per passenger rose by 9.0% year on year with our revenue management initiatives and the introduction of fuel surcharge. Net Unit Price without fuel surcharge and foreign exchange increased by 4% as shown on the right bottom side on this page.

■As a result, international passenger revenue stood 462.9 billion yen, up 11.5% from the previous year.

Domestic Passenger Operations



| Domestic Passenger | | | | | Change in Revenue | |
|---|--------|--------|--------|---|-------------------|--|
| | FY2016 | FY2017 | у/у | 4 th Quarter (Jan-Mar) ⁽⁴⁾ | y/y | (JPY Bn) |
| Passenger Revenue (JPY Bn) | 498.6 | 518.2 | +3.9% | 119.6 | +1.7% | +19.6Bn (+3.9%) |
| Passengers ('000) | 32,570 | 34,033 | +4.5% | 8,113 | +2.1% | Increase in individual passengers (+) Recovery from a plunge in demand by the 2016 Kumamoto Earthquakes (+) |
| ASK (MN seat km) | 35,423 | 35,714 | +0.8% | 8,804 | +1.5% | 518.2 |
| RPK (MN passenger km) | 24,550 | 25,643 | +4.5% | 6,141 | +1.9% | 498.6 +22.3 ▲2.7 |
| L/F (%) | 69.3% | 71.8% | +2.5pt | 69.8% | +0.3pt | Competition with other |
| Revenue per Passenger ⁽¹⁾ (JPY) | 15,309 | 15,227 | ▲0.5% | 14,752 | ▲0.4% | airlines (▲) • Increased demand for promotional fares (▲) |
| Yield ⁽²⁾ (JPY) | 20.3 | 20.2 | ▲0.5% | 19.5 | ▲0.3% | |
| Unit Revenue ⁽³⁾ (JPY) | 14.1 | 14.5 | +3.1% | 13.6 | +0.2% | FY2016 Revenue per Number of FY2017 Passenger Passengers |

- 1 Revenue per Passenger = Passenger Revenue / Passengers
- 2 Yield = Passenger Revenue / RPK
- 3 Unit Revenue= Passenger Revenue / ASK
- 4 The results for 4Q (January to March) are calculated by deducting the results of 3Q (April to December) from full-year (April to March)



■Next, on domestic routes.

- ■The number of passenger increased by 4.5% as a result of the increased demand of individual passengers.
- ■The load factor resulted in 71.8%, which exceeded 70% throughout a year for the first time ever.
- ■The revenue per passenger decreased by 0.5% year on year due to price competitions with other airlines and increased demand for promotional fares.
- Thus, while the revenue per passenger declined, we successfully created new demand by promotional fare. As a result, the domestic passenger revenue reached to 518.2billion yen, up 3.9% from the previous year.



Operating Expenses

| (JPY Bn) | FY2016 | FY2017 | Diff. | у/у | 4 th Quarter (Jan-Mar) ⁽³⁾ | Diff. | y/y |
|--------------------------------------|---------|---------|-------|--------|---|-------|--------|
| Fuel | 198.7 | 215.2 | +16.4 | +8.3% | 57.3 | +6.3 | +12.6% |
| Landing and navigation fees | 81.1 | 83.5 | +2.4 | +3.0% | 21.0 | +0.8 | +4.3% |
| Maintenance | 48.9 | 62.0 | +13.1 | +26.8% | 10.6 | +2.6 | +32.7% |
| Sales commissions (Air Transport) | 15.9 | 17.9 | +1.9 | +12.4% | 4.8 | +0.5 | +11.7% |
| Aircraft ⁽¹⁾ | 100.4 | 107.1 | +6.7 | +6.7% | 27.0 | +1.4 | +5.5% |
| Services ⁽²⁾ | 37.9 | 42.2 | +4.2 | +11.2% | 10.4 | +0.4 | +4.1% |
| Personnel | 273.3 | 290.3 | +17.0 | +6.2% | 75.6 | +6.6 | +9.6% |
| Expenses of travel agency | 81.5 | 83.8 | +2.2 | +2.8% | 19.9 | +0.2 | +1.0% |
| Other | 280.4 | 306.1 | +25.7 | +9.2% | 80.8 | +8.3 | +11.5% |
| Total Operating Expenses | 1,118.6 | 1,208.6 | +90.0 | +8.1% | 307.8 | +27.4 | +9.8% |

ASK y/y : +1.7%

1 Aircraft = Aircraft Depreciation + Aircraft Leases + Aviation Insurance Premium, etc.

2 Services = Expenses regarding inflight services, airport lounges, cargo equipment, etc.

3 The results for 4Q (January to March) are calculated by deducting the results of 3Q (April to December) from full-year (April to March)



- ■Now, I will explain the major operating expense items.
- The costs excluding fuel increased by 73.5 billion yen, the half of the cost increase was linked to the revenue and capacity increase such as Landing and navigation fees or Services.
- Although the maintenance cost increased due to mainly engine maintenance and the other costs such as new passenger system depreciation cost increased, the total operating expenses remained almost as planned. We will continue to control our cost.
- ■Please be noted that page 11 indicates our balance sheet and our cash flows.
- ■Please find several references for fiscal year ending March 31, 2018, including balance sheet, cash flows, number of aircraft and such.

Major Balance Sheet Items and Cash Flow Items



| Balance Sheet (JPY Bn) | End of FY2016 | End of FY2017 | Diff. |
|--|------------------|------------------|--------|
| Total Assets | 1,728.7 | 1,854.2 | +125.4 |
| Cash and Deposits (1) | 404.0 | 448.8 | +44.7 |
| Balance of Interest-bearing Debt (2) | 116.0 | 125.7 | +9.7 |
| Future Rental Expenses under Operating Leases | 76.4 | 67.4 | ▲8.9 |
| Shareholders' Equity | 972.0 | 1,060.3 | +88.2 |
| Shareholders' Equity Ratio (%) | 56.2% | 57.2% | +1.0pt |
| D/E Ratio (x) ⁽³⁾ | 0.1x | 0.1x | ▲0.0x |
| ROIC (%) ⁽⁴⁾ | 10.7% | 10.1% | ▲0.6pt |
| ROE (%) ⁽⁵⁾ | 18.1% | 13.3% | ▲4.8pt |
| ROA (%) ⁽⁶⁾ | 10.3% | 9.7% | ▲0.6pt |

| Certificate of Deposits etc. included |
|---------------------------------------|
|---------------------------------------|

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- 2 Accounts Payable-installment Purchase included
- 3 On-balance sheet Interest-bearing Debt / Shareholders' Equity
- 4 NOPAT/Fixed Asset (incl. Future Rental Expenses under Operating Leases)
- 5 (Net income attributable to owners of the parent) / (Average of shareholder's equity at beginning and end of fiscal year)
- 6 (Operating profit) / (Áverage of total assets at beginning and end of fiscal year)

| Cash Flow (JPY Bn) | FY2016 | FY2017 | Diff. |
|---|--------|--------|-------|
| Cash Flow from Operating Activities | 253.1 | 281.5 | +28.3 |
| Depreciation and Amortization | 95.7 | 110.8 | +15.0 |
| Cash Flow from Investing Activities (7) | ▲215.5 | ▲180.1 | +35.4 |
| Capital Investment | ▲233.4 | ▲211.9 | +21.5 |
| Free Cash Flow ⁽⁸⁾ | 37.5 | 101.3 | +63.8 |
| Cash Flow from Financing Activities | ▲53.5 | ▲55.8 | ▲2.3 |
| Total Cash Flow ⁽⁹⁾ | ▲15.9 | 45.5 | +61.4 |
| EBITDA | 266.1 | 285.4 | +19.3 |
| EBITDAR | 286.2 | 305.4 | +19.1 |

- 7 Excluding deposits and withdrawals from deposit accounts
- 8 Cash Flow from Operating Activities
 - + Cash Flow from Investing Activities
- 9 Cash flow from Operating Activities
 - + Cash Flow from Investing Activities
 - + Cash Flow from Financing Activities



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« Reference » Revenue of International Routes by Geographic Segment



JAPAN AIRLINES

| Passenger Revenue | | | | | | | | |
|-------------------|--------|----------------|--------------|--------------|----------|--|--|--|
| (%) | FY2017 | 4Q | Compone | 4Q | | | | |
| | y/y | 3Months y/y | 4Q FY2016 | 4Q FY2017 | 3 Months | | | |
| America | +13.7% | +11.0% | 26% | 26% | 23% | | | |
| Europe | +22.2% | +33.5% | 15% | 16% | 14% | | | |
| Asia/Oceania | +9.1% | +15.4% | 34% | 33% | 37% | | | |
| China | +12.3% | +20.4% | 10% | 11% | 12% | | | |
| Hawaii/Guam | +2.1% | +4.1% | 15% | 14% | 14% | | | |
| Total | +11.5% | +15.6% | 100% | 100% | 100% | | | |

|--|

| | 40 | Q (Cumulat | 4Q (3Months) | | |
|--------------|--------|------------|--------------|--------|---------------|
| (MN seat km) | FY2016 | FY2017 | y/y | FY2017 | y/y |
| America | 14,322 | 14,971 | +4.5% | 3,677 | +3.7% |
| Europe | 7,490 | 7,962 | +6.3% | 1,913 | +11.9% |
| Asia/Oceania | 17,836 | 18,042 | +1.2% | 4,767 | +6.5% |
| China | 3,506 | 3,292 | ▲6.1% | 825 | ▲ 4.2% |
| Hawaii/Guam | 7,465 | 7,569 | +1.4% | 1,835 | +0.7% |
| Total | 50,621 | 51,836 | +2.4% | 13,021 | +4.9% |

| Re | venue | Passen | gers Carr | ied | |
|--------------|--------|-----------|--------------|--------|--------|
| ('000) | 4 | Q (Cumula | 4Q (3Months) | | |
| (000) | FY2016 | FY2017 | y/y | FY2017 | y/y |
| America | 1,194 | 1,230 | +3.0% | 296 | +1.3% |
| Europe | 660 | 733 | +11.0% | 174 | +10.5% |
| Asia/Oceania | 4,047 | 4,146 | +2.4% | 1,100 | +5.8% |
| China | 1,381 | 1,409 | +2.0% | 375 | +6.9% |
| Hawaii/Guam | 1,109 | 1,066 | ▲3.9% | 264 | ▲3.0% |
| Total | 8,394 | 8,585 | +2.3% | 2,211 | +4.6% |

| | | RPK | | | |
|-------------------|--------|------------|--------------|--------|--------|
| | 40 | Q (Cumulat | 4Q (3Months) | | |
| (MN passenger km) | FY2016 | FY2017 | y/y | FY2017 | y/y |
| America | 11,335 | 11,735 | +3.5% | 2,816 | +1.7% |
| Europe | 5,976 | 6,571 | +9.9% | 1,574 | +10.1% |
| Asia/Oceania | 14,371 | 14,936 | +3.9% | 4,027 | +8.6% |
| China | 2,577 | 2,610 | +1.3% | 693 | +5.8% |
| Hawaii/Guam | 6,372 | 6,158 | ▲3.4% | 1,525 | ▲2.2% |
| Total | 40,633 | 42,013 | +3.4% | 10,637 | +5.1% |

| ~ | _ | | _ | | |
|---|-----|-----|--------|----------|----|
| | 210 | d F | | (🛯 | Ľ. |
| 9 | | | 90 | <u> </u> | |

| (%) | 40 | Q (Cumula | tive) | 4Q (3Months) | | |
|--------------|--------|-----------|--------|--------------|--------|--|
| (70) | FY2016 | FY2017 | y/y | FY2017 | y/y | |
| America | 79.1% | 78.4% | ▲0.8pt | 76.6% | ▲1.5pt | |
| Europe | 79.8% | 82.5% | +2.7pt | 82.3% | ▲1.4pt | |
| Asia/Oceania | 80.6% | 82.8% | +2.2pt | 84.5% | +1.6pt | |
| China | 73.5% | 79.3% | +5.8pt | 83.9% | +7.9pt | |
| Hawaii/Guam | 85.4% | 81.4% | ▲4.0pt | 83.1% | ▲2.5pt | |
| Total | 80.3% | 81.0% | +0.8pt | 81.7% | +0.2pt | |

《Reference》 Number of Aircraft



| | E | nd of Mar/17 | | End | d of Mar/18 | 3 | D:// |
|---------------------|-------|--------------|-------|-------|-------------|-------|-------|
| | Owned | Leased | Total | Owned | Leased | Total | Diff. |
| Boeing 777-200 | 12 | 0 | 12 | 12 | 0 | 12 | - |
| Boeing 777-200ER | 11 | 0 | 11 | 11 | 0 | 11 | - |
| Boeing 777-300 | 4 | 0 | 4 | 4 | 0 | 4 | - |
| Boeing 777-300ER | 13 | 0 | 13 | 13 | 0 | 13 | - |
| Large-sized Total | 40 | 0 | 40 | 40 | 0 | 40 | - |
| Boeing 787-8 | 25 | 0 | 25 | 25 | 0 | 25 | - |
| Boeing 787-9 | 8 | 0 | 8 | 10 | 1 | 11 | +3 |
| Boeing 767-300 | 6 | 0 | 6 | 6 | 0 | 6 | - |
| Boeing 767-300ER | 29 | 2 | 31 | 28 | 1 | 29 | ▲2 |
| Middle-sized Total | 68 | 2 | 70 | 69 | 2 | 71 | +1 |
| Boeing 737-400 | 11 | 0 | 11 | 8 | 0 | 8 | ▲3 |
| Boeing 737-800 | 26 | 27 | 53 | 34 | 23 | 57 | +4 |
| Small-sized Total | 37 | 27 | 64 | 42 | 23 | 65 | +1 |
| Embraer 170 | 17 | 0 | 17 | 17 | 0 | 17 | - |
| Embraer 190 | 5 | 0 | 5 | 12 | 0 | 12 | +7 |
| Bombardier CRJ200 | 5 | 0 | 5 | 0 | 0 | 0 | ▲5 |
| Bombardier D8-400 | 7 | 2 | 9 | 5 | 1 | 6 | ▲3 |
| Bombardier D8-400CC | 4 | 0 | 4 | 5 | 0 | 5 | +1 |
| SAAB340B | 12 | 0 | 12 | 10 | 0 | 10 | ▲2 |
| Bombardier D8-300 | 1 | 0 | 1 | 1 | 0 | 1 | - |
| Bombardier D8-100 | 2 | 0 | 2 | 0 | 0 | 0 | ▲2 |
| ATR42-600 | 1 | 0 | 1 | 4 | 0 | 4 | +3 |
| Regional Total | 54 | 2 | 56 | 54 | 1 | 55 | ▲1 |
| 合計 | 199 | 31 | 230 | 205 | 26 | 231 | +1 |







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DETAILS OF FINANCIAL RESULTS FOR MAR/18



EARNINGS FORECAST FOR MAR/19



REFERENCES



INTENTIONALLY LEFT BLANK

FY2018 Earnings Forecast



| Re | evenue and Expen | diture Pla | an | | | Ο | perational | Precondit | ions |
|-------|---|------------|------------------|--------|---------------|--------------------|-------------|-----------|------------------|
| (JP | Y Bn) | FY2017 | FY2018 (Plan) | Diff. | y/y | | | FY2017 | FY2018 (Plan) |
| Oper | rating Revenue | 1,383.2 | 1,455.0 | +71.7 | +5.2% | | Int'l | +2.4% | +6.8% |
| | International Passenger ⁽¹⁾ | 462.9 | 515.0 | +52.0 | +11.3% | ASK | Doms | +0.8% | +1.8% |
| | Domestic Passenger ⁽¹⁾ | 518.2 | 520.0 | +1.7 | +0.3% | | Total | +1.7% | +4.8% |
| | Cargo / Mail | 92.0 | 94.0 | +1.9 | +2.1% | | Int'l | +3.4% | +6.4% |
| | Other | 310.0 | 326.0 | +15.9 | +5.1% | RPK | Doms | +4.5% | +1.2% |
| Oper | ating Expense | 1,208.6 | 1,288.0 | +79.3 | +6.6% | | Total | +3.8% | +4.4% |
| | Fuel | 215.2 | 241.0 | +25.7 | +12.0% | | | | - |
| | Excluding Fuel | 993.4 | 1,047.0 | +53.5 | +5.4% | | | | |
| Oper | ating Profit | 174.5 | 167.0 | ▲7.5 | ▲ 4.3% | | | FY2017 | FY2018 (Plan) |
| Oper | rating Profit Margin (%) | 12.6% | 11.5% | ▲1.1pt | - | | re Kerosene | 67.8 | 73.0 |
| Ordi | nary Profit | 163.1 | 156.0 | ▲7.1 | ▲4.4% | (USD/bl Dubai C | - | | |
| Net I | Profit ⁽²⁾ | 135.4 | 110.0 | ▲25.4 | ▲18.8% | (USD/bl | | 54.9 | 61.0 |
| Unit | Cost (JPY) ⁽³⁾ | 10.1 | 10.2 | +0.1 | +1.1% | FX Rate | (JPY/USD) | 111.2 | 115.0 |

1 Including a change of settlement adjustment method for domestic sectors on international itineraries (INT + 6.0Bn, DOM▲6.0Bn)

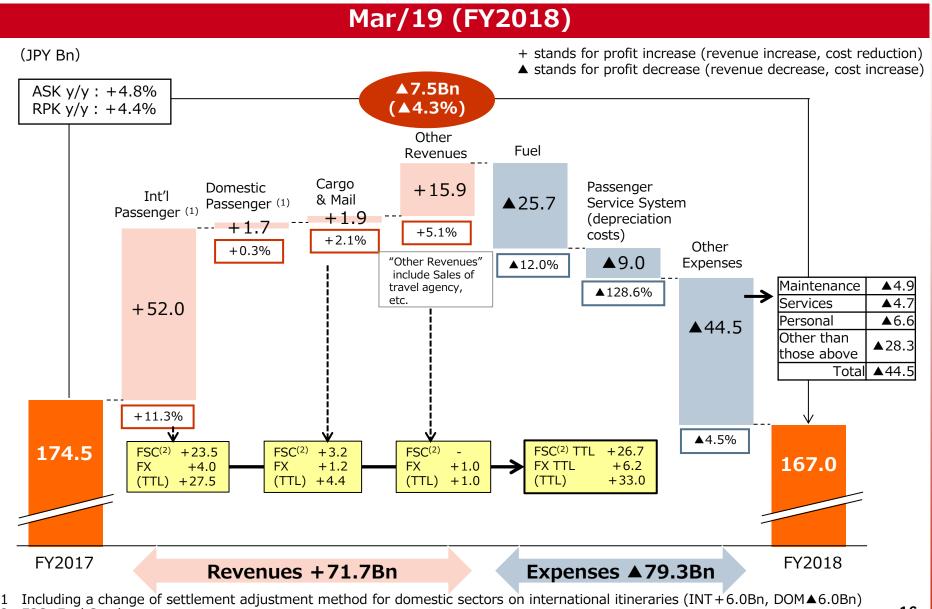
2 Net profit attributable to owners of the parent

3 Unit Cost = Air Transportation Segment Operating Cost (excluding fuel cost) / ASK



- From this page, I will explain the earning forecast for the fiscal year ending March 31, 2018.
- Our earnings forecast for FY2018 remains the same as the announcement on February 28 this year. As of February 28, we made a previous-year comparison based on our FY2017 earnings forecast at this time. Now that it has been finalized, we will update our previous-year comparison.



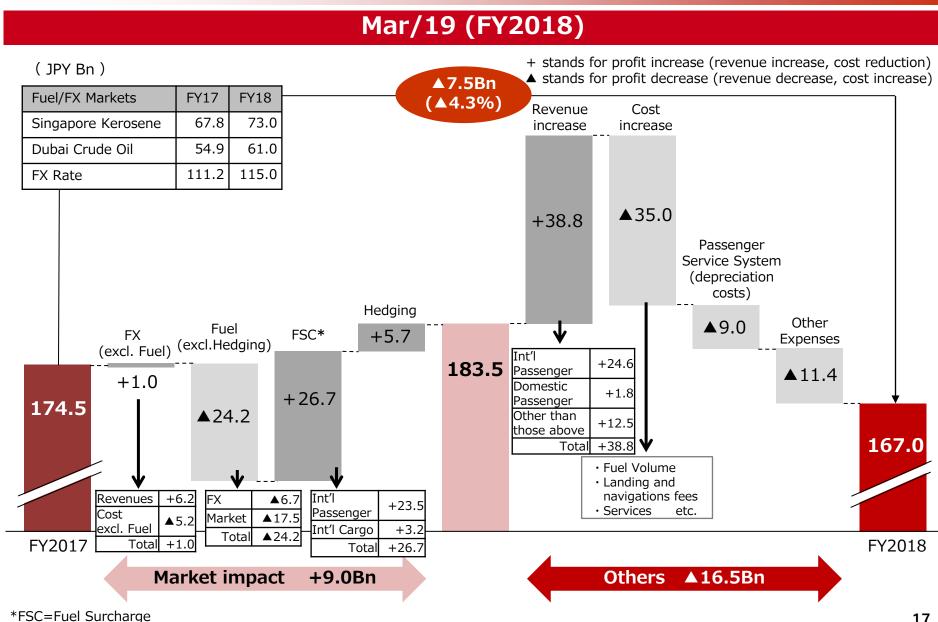


2 FSC=Fuel Surcharge



- ■Now, I will explain the changes in operating profit.
- We have a plan that revenue will increase by 71.7 billion yen from the fiscal year ending March 18, 2019, by stable demand of international and domestic passenger business, and increase in fuel surcharge.
- The settlement adjustment method for domestic sectors on international itineraries will change in 2018. As a result, roughly 6 billion yen revenue will shift from domestic passenger to international passenger.
- As for expenses, we estimate fuel cost will increase by 25.7 billion yen, new passenger system depreciation cost will increase by 9 billion yen, and other expenses will increase by 44.5 billion yen due to increasing maintenance, personnel and services.
- ■As a result, the operating profit is estimated as 167 billion yen.
- Although the operating profit forecast will be down 7.5 billion from the previous year's result, however, currently our business condition looks favorable so we will aim for a better result.







- This page explains changes in the operating profit from the viewpoints of market impact and others.
- ■As for the market impact, despite of the rising fuel price, the operating profit will rise by 9.0 billion yen year-on year with fuel surcharge and hedging. Apart from the Market impact, we estimate the operating profit will decline 16.5 billion yen mainly because of the 9.0 billion-yen-increase of the new passenger system depreciation costs.

Balance Sheet

| (JPY Bn) | End of FY2017 | End of FY2018 (Plan) | Diff. |
|-----------------------------------|------------------|-------------------------|--------|
| Total Assets | 1,854.2 | 1,933.0 | +78.7 |
| Balance of Interest-bearing debts | 125.7 | 164.0 | +38.2 |
| Shareholders' Equity | 1,060.3 | 1,122.0 | +61.6 |
| Shareholders' Equity Ratio (%) | 57.2% | 58.0% | +0.9pt |
| ROIC (%) ⁽¹⁾ | 10.1% | 9.2% | ▲0.9pt |
| ROE (%) ⁽²⁾ | 13.3% | 10.1% | ▲3.2pt |
| ROA (%) ⁽³⁾ | 9.7% | 8.8% | ▲0.9pt |

1 Net Operating Profit After Tax (NOPAT) / Fixed Asset (incl. Future Rental Expenses under Operating Leases)

- 2 (Net Income Attributable to owners of the parent) / (Average of shareholder's equity at beginning and end of fiscal year)
- 3 (Operating profit) / (Average of total assets at beginning and end of fiscal year)

Cash Flow

| | _ | | | |
|--|--------|------------------|-------|------|
| (JPY Bn) | FY2017 | FY2018 (Plan) | Diff. | () |
| Cash Flow from Operating Activities | 281.5 | 271.0 | ▲10.5 | Flee |
| Cash Flow from Investing Activities ⁽⁴⁾ | ▲180.1 | ▲220.0 | ▲39.8 | Gro |
| Free Cash Flow ⁽⁴⁾ | 101.3 | 51.0 | ▲50.3 | Tot |
| Cash Flow from Financing Activities | ▲55.8 | ▲15.0 | +40.8 | |
| EBITDA | 285.4 | 291.0 | +5.5 | |
| EBITDAR | 305.4 | 307.0 | +1.5 | |
| | | | | |

Investment

| FY2017 | FY2018 (Plan) | Diff. |
|---------------------------------------|--|---|
| 168.2 | 172.0 | +3.8 |
| 43.7 | 65.0 | +21.3 |
| 211.9 | 237.0 | +25.1 |
| | \checkmark | |
| owth vestment ⁽⁵⁾ | 150.0 | |
| placement vestments ⁽⁶⁾ | 87.0 | |
| | 168.2 43.7 211.9 owth vestment ⁽⁵⁾ placement | FY2017 (Plan) 168.2 172.0 43.7 65.0 211.9 237.0 vestment (5) 150.0 placement 97.0 |

4 Exclude deposits and withdrawals from deposit accounts

Growth investments = i.e., Introduction of aircraft that will contribute route expansion, flight frequency increase, or operational efficiency improvement, 5 Improvement of quality, service or efficiency, or Development of new business domains.

6 Renewal investments = i.e., Replacement of existing old facilities or for compliance to laws and regulations.





- ■In this page 18, I will explain balance sheet and cash flow for fiscal year ending March 31, 2019.
- ■As for balance sheet, we plan to utilize more debts with strict capital discipline in growth investment. We estimate the balance of interest-bearing debts will increase by 38.2 billion to 164 billion yen.
- ■The Equity Ratio will be 58.0% at the end of fiscal year ending March 31, 2019. We aim to maintain this level of the equity ratio.
- ■We plan to invest 237 billion yen in total, out of which, 150 billion yen for growth investment. We estimate free cash flow will be 51 billion yen.

Impact of Fuel and FX Markets

54.9

111.2

61.0

115.0

Dubai Crude Oil

FX Rate (JPY/USD)

(USD/bbl)



Fuel

5%

(JPY Bn)

USD 90

▲3.0Bn

▲3.0Bn

5.5Bn

5.0Bn

8.0Bn

7.5Bn

8.0Bn

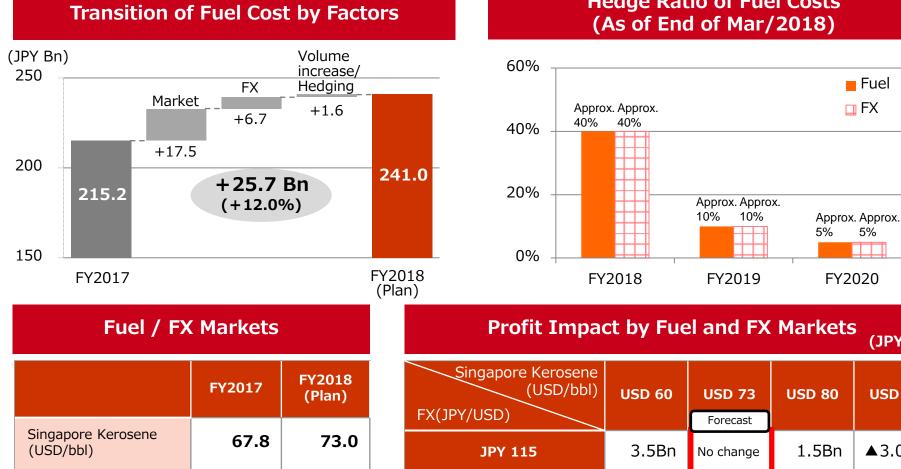
10.0Bn

16.5Bn

JPY 110

JPY 105

🗖 FX



Hedge Ratio of Fuel Costs



- ■This is the last page 19, I will explain the impact of Fuel and FX Markets for the fiscal year ending March31, 2019.
- ■We are planning that fuel cost will increase by 25.7 billion yen to 241 billion yen mainly due to the rising fuel price.
- Please look at the lower right box matrix chart. This shows the impact of the fuel and foreign exchange market to the profit outcome. For example, let's suppose that Singapore kerosene is around 90 US Dollars per barrel and exchange rate is around 110 Japanese yen to the US Dollar, the profit would decrease by 3 billion yen approximately.
- From page 20, please find several references, including earnings forecast of both international and domestic passenger businesses, Financial strategy, Innovation of Passenger Service System, both of which we have copied from Medium-term Management Plan, for your information.
- ■This is the end of my presentation. Thank you very much for your attention.







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DETAILS OF FINANCIAL RESULTS FOR MAR/18



EARNINGS FORECAST FOR MAR/19



《Reference》 FY2018 (Mar/19) Earnings Forecast (Air transportation Segment)

JAPAN AIRLINES

| | | | | y/y(%) | |
|---|-------------------------------------|-------------------------------------|----------------------------------|----------------------------------|----------------------------------|
| International Passenger | FY2017 | FY2018 | Full-year (Forecast) | 1H (Forecast) | 2H (Forecast) |
| Passenger Revenue ⁽¹⁾ (JPY Bn) | 462.9 | 515.0 | +11.3% | +13.7% | +9.0% |
| Passengers ('000) | 8,585 | 8,994 | +4.8% | +6.6% | +3.0% |
| ASK (MN seat km) | 51,836 | 55,357 | +6.8% | +7.5% | +6.1% |
| RPK (MN passenger km) | 42,013 | 44,701 | +6.4% | +7.1% | +5.7% |
| L/F (%) | 81.0% | 80.7% | 80.7% | 80.8% | 80.7% |
| Revenue per Passenger ⁽²⁾ (JPY) | 53,919 | 57,304 | +6.3% | +6.6% | +5.9% |
| Yield ⁽³⁾ (JPY) | 11.0 | 11.5 | +4.6% | +6.1% | +3.2% |
| Unit Revenue ⁽⁴⁾ (JPY) | 8.9 | 9.3 | +4.3% | +5.7% | +2.8% |
| | | | | y/y(%) | |
| Domestic Passenger | FY2017 | FY2018 | Full-year (Forecast) | 1H (Forecast) | 2H (Forecast) |
| Passenger Revenue ⁽¹⁾ (JPY Bn) | 518.2 | F20 0 | .0.40/ | +1.0% | |
| , | 51012 | 520.0 | +0.4% | +1.0% | ▲0.3% |
| Passengers ('000) | 34,033 | 34,572 | +0.4% | +1.6% | ▲0.3% +1.6% |
| | | | | | |
| Passengers ('000) | 34,033 | 34,572 | +1.6% | +1.6% | +1.6% |
| Passengers ('000) ASK (MN seat km) | 34,033 35,714 | 34,572 36,356 | +1.6% +1.8% | +1.6% +1.9% | +1.6% +1.7% |
| Passengers ('000) ASK (MN seat km) RPK (MN passenger km) | 34,033 35,714 25,643 | 34,572 36,356 25,950 | +1.6% +1.8% +1.2% | +1.6% +1.9% +1.0% | +1.6% +1.7% +1.4% |
| Passengers ('000) ASK (MN seat km) RPK (MN passenger km) L/F (%) | 34,033 35,714 25,643 71.8% | 34,572 36,356 25,950 71.4% | +1.6% +1.8% +1.2% 71.4% | +1.6% +1.9% +1.0% 71.4% | +1.6% +1.7% +1.4% 71.4% |

2 Passenger Revenue / Passengers 3 Passenger Revenue / RPK 4 Passenger Revenue / ASK

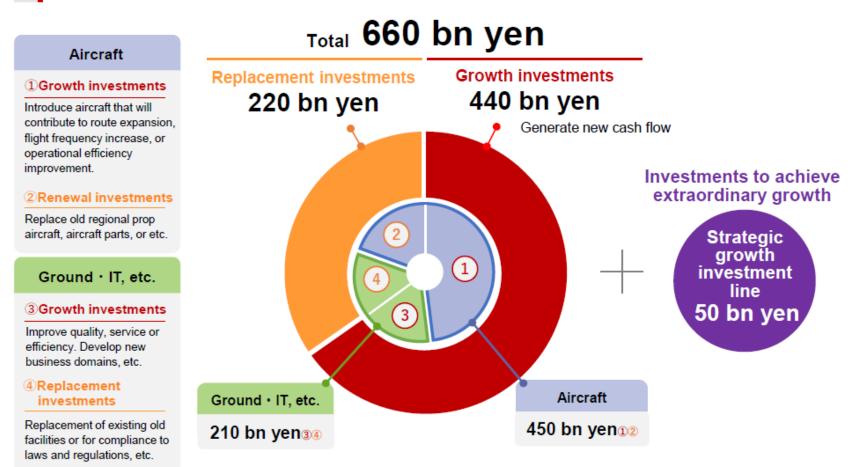
(Reference) Financial Strategy and Capital Policy 1)

%Reproduce, announced on February 28, 2018



Holding capital investments within the amount of operating cash flow, we will actively invest approximately 2/3 of the total investments for growth to increase corporate value

FY2018~2020 Capital Investments



(Reference) Financial Strategy and Capital Policy 2

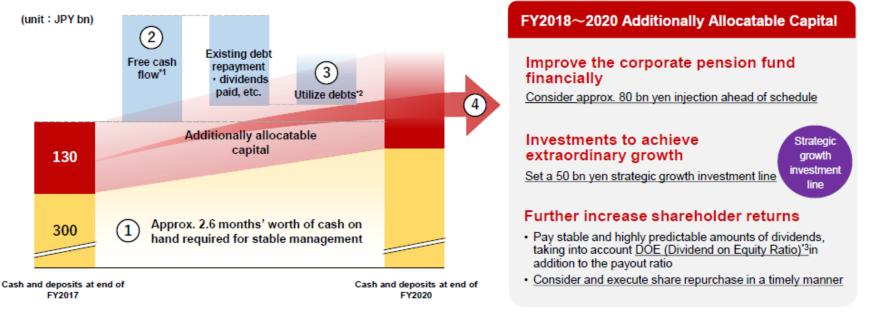


※Reproduce, announced on February 28, 2018

We will strategically allocate capital to increase corporate value, while maintaining a firm financial structure as well as high capital efficiency at the same time

Capital Allocation

- Maintain approx. 2.6 months' worth of revenue as standard cash on hand required for stable management and recognize the excess amount as additionally allocatable capital.
- 2 Actively promote further growth investments and create maximum free cash flows.
- ③ Utilize interest-bearing debt for growth investments and improve capital efficiency.
- Strategically allocate additional capital.



- *1 Free cash flow (3-year aggregate)=Cash flow from operating activities-Cash flow from investing activities *3
- *2 3-year aggregate new debts used (new procurements-repayment of new procurements

*3 Indicates dividend yield of shareholders' equity DOE (Dividend on Equity Ratio)=Total Dividend÷Equity

(Reference) Financial Strategy and Capital Policy 3

Dividend

Share

repurchase





Maintain both strong financial structure and high capital efficiency, and aim for corporate value increase

| Financial structure | | Capital efficiency | |
|---|---|---|---|
| Shareholders' equity ratio | Credit rating | Decrease cost of capital • Utilize debt | Liquidity |
| Equity ratio reached approx. 60%. Having built strong financial structure, we will work to maintain the current level | Aim to achieve and maintain "A flat" or above credit rating by improving cash flows and securing fruits from our growth strategies | Decrease cost of equity through comprehensive information disclosure, IR, etc. Utilize debt with discipline based on adequate debt repaying capacity with sufficient cash flow from operating activities | Based on our current scale of business operations, standard liquidity on hand is set at approximately 2.6 month's worth of revenue (currently approx. 300 bn yen) for sufficient event risk tolerance as well as return on assets (ROA) |
| | · · · · · · · · · · · · · · · · · · · | alue by decreasing cost o eholders return initiative | |
| | Sharehold | ders return | |
| | Policy of shar | eholders return | |
| · Stable | and more predictable dividends are a | aimed | |

· Dividend on equity (DOE) in addition to the payout ratio has been adopted as a reference

Share repurchase in a timely manner, based on 1) an appropriate level of cash and deposits,
 2) the future growth investment, 3) free cash flow outlook or 4) stock price, will be considered

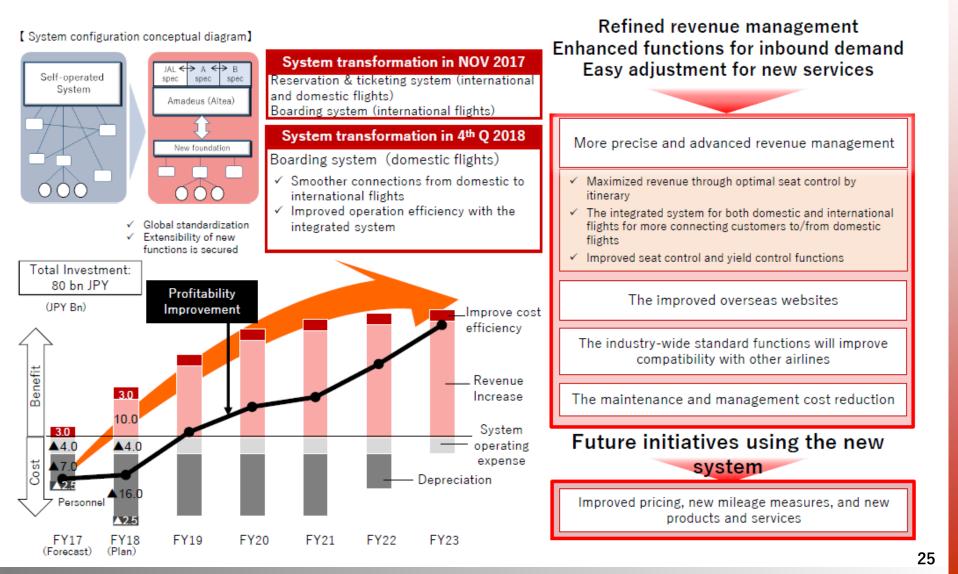
· Increasing the payout ratio to maintain dividend levels, after the effective tax rate increase, will be considered

(Reference) Innovation of Passenger Service System

%Reproduce, announced on February 28, 2018



Achieve 1% of the additional revenue in international and domestic passenger in FY18 and the benefit will exceed the cost to contribute to our profitability from FY19





Fly into tomorrow.



JAPAN AIRLINES

Finance & Investor Relations, Japan Airlines

Disclaimer



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