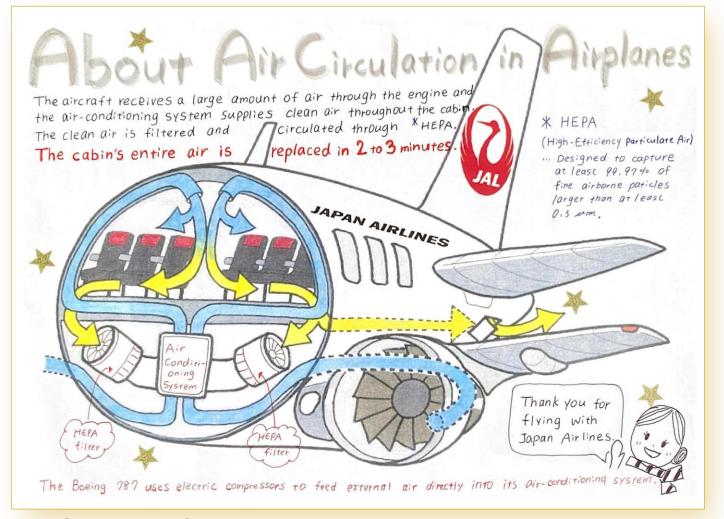
### JAPAN AIRLINES Co., Ltd. Financial Results 1<sup>st</sup> Quarter Mar/2021 (FY2020)





**Team Asahikawa** (Handwritten by JAL Asahikawa Airport Office, JAL Engineering Asahikawa Airport Maintenance Office) and JAL Cabin Attendants)



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OVERVIEW OF FINANCIAL RESULTS FOR  $1^{\rm ST}$  QUARTER MAR/2021

THE CURRENT OVERVIEW AND IMMEDIATE INITIATIVES

NEAR FUTURE INITIATIVES

TOWARD THE NEW NORMAL

### REFERENCES

IFRS is adopted from the fiscal year ending Mar 2021, instead of the Japanese standard. Accordingly, figures in the previous years are also calculated in IFRS as well for comparison analysis.



(Note) Regarding figures in tables of this material, amounts are rounded down to the nearest hundred million yen, and the second decimal point in ratios is rounded off to one decimal point.

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# Financial Results 1<sup>st</sup> Quarter Mar/2021

## THE CURRENT OVERVIEW AND IMMEDIATE INITIATIVES

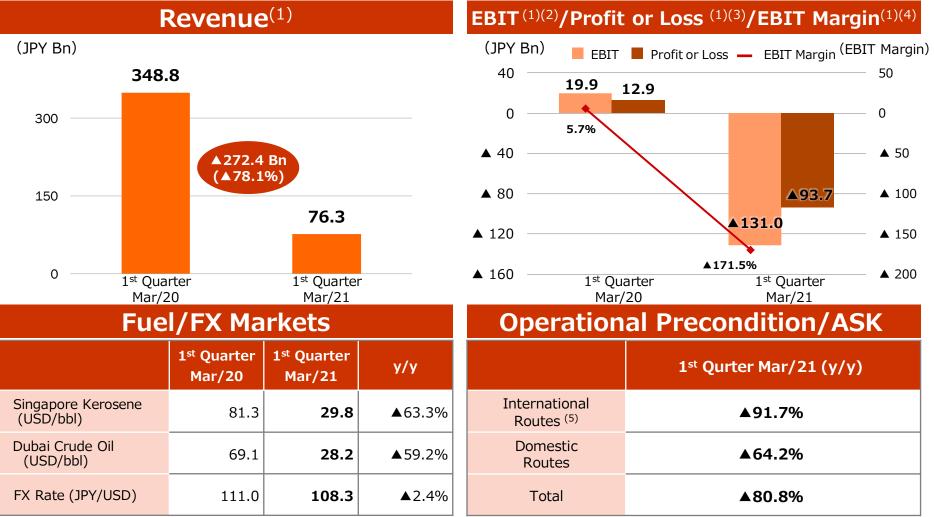
# **NEAR FUTURE INITIATIVES**

# **TOWARD THE NEW NORMAL**

Overview of Financial Results for 1<sup>st</sup> Quarter Mar/21

### Large drop in revenue due to COVID-19 spread

No interim dividends are paid to secure liquidity at hand as first priority



(1) IFRS is adopted from FY20 and to the figures in the previous year to enable comparison analysis (2) EBIT = Profit/Loss before Financing and Income tax (Profit/Loss before Tax – Finance Income/Expenses) (3) Profit/Loss = Quarterly Profit Attributable to Owners of Parent (4) EBIT Margin = EBIT / Revenue (5) Changes in codeshare passengers on other airlines are reflected from FY20 and to the previous year's figures as well for comparison analysis ©Japan Airlines, ALL rights reserved.

# Consolidated Financial Results for 1<sup>st</sup> Quarter Mar/21<sup>(1)</sup>

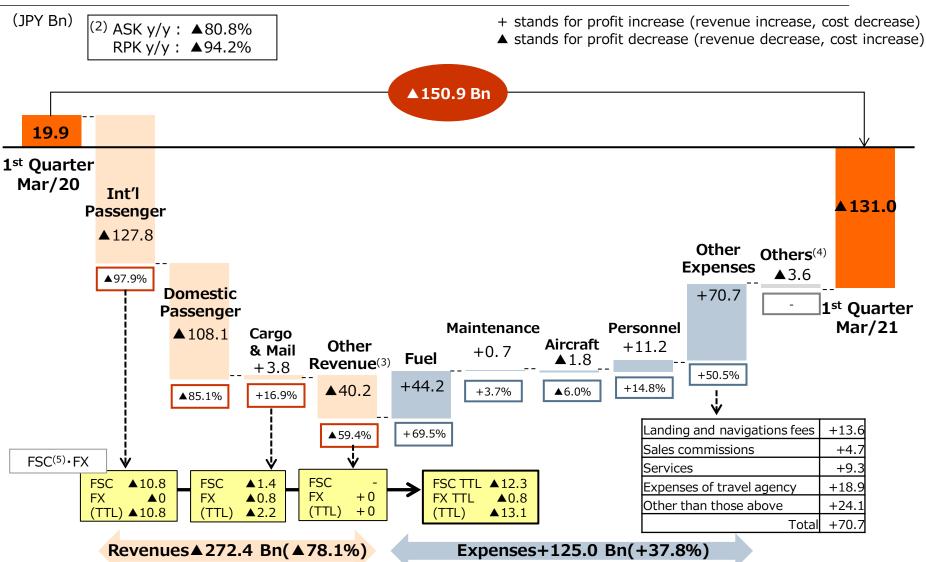


(JPY Bn)	1 <sup>st</sup> Quarter Mar/20	1 <sup>st</sup> Quarter Mar/21	Diff.	y/y
Revenue	348.8	76.3	▲272.4	▲78.1%
International Passenger	130.6	2.7	▲127.8	<b>▲</b> 97.9%
Domestic Passenger	127.1	18.9	▲108.1	▲85.1%
Cargo / Mail	22.7	26.5	+3.8	+16.9%
Other Revenue <sup>(2)</sup>	68.3	28.1	▲40.2	▲58.8%
Operating Expense	330.9	205.8	▲125.0	▲37.8%
Fuel	63.6	19.4	▲44.2	▲69.5%
Excluding Fuel	267.2	186.3	▲80.8	▲30.2%
Others <sup>(3)</sup>	2.0	<b>▲</b> 1.5	▲3.6	-
EBIT	19.9	▲131.3	▲150.9	-
EBIT Margin (%)	5.7%	<b>▲</b> 171.5%	▲177.2pt	-
Profit or Loss	12.9	▲93.7	▲106.6	-
ASK (MN seat km) <sup>(4)</sup>	22,789	4,366	▲18,423	▲80.8%
RPK (MN passenger km) <sup>(4)</sup>	18,989	1,110	<b>▲</b> 17,878	▲94.2%
EBITDA Margin (%) <sup>(5)</sup>	17.2%	▲115.0%	▲132.3pt	-

(Note) New unit cost definition is under reconsideration to properly reflect an actual cost upon application of IFRS and new JAL Group business portfolio

(1) IFRS is adopted from FY20 and to the figures in the previous year to enable comparison analysis (2) Other Revenue = Travel Agency, Mileage, Ground Handling or etc. (3) Others = Gain or Loss on Sales of Flight Equipment, Other Revenue, Share of Profit or Loss of Investment and Income/Expenses from Investment (4) Changes in codeshare passengers on other airlines are reflected from FY20 and to the previous year's figures as well for comparison analysis (5) EBITDA Margin = EBITDA / Revenue EBITDA=EBIT+ Depreciation

## Changes in EBIT (Revenues / Expenses)



(1) IFRS is adopted from FY20 and to the figures in the previous year to enable comparison analysis (2) Changes in codeshare passengers on other airlines are reflected from FY20 and to the previous year's figures as well for comparison analysis (3) Other Revenue = Travel Agency, Mileage, Ground Handling or etc. (4) Others = Gain or Loss on Sales of Flight Equipment, Other Revenue, Share of Profit or Loss of Investment and Income/Expenses from Investment (5) FSC = Fuel Surcharge

(1)

JAPAN AIRLINES

### International/ Domestic Passenger Operations

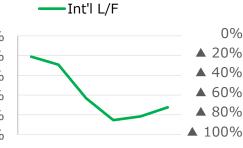
(2)



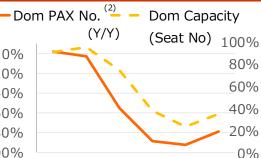
Capacity was reduced largely as demand falls rapidly in COIVD-19
 Domestic demand is gradually coming back in June

International Passenger<sup>(1)</sup>





Jan Feb Mar Apr May Jun



Jan Feb Mar Apr May Jun

**Domestic Passenger** 

Jan Feb Mar Apr May Jun

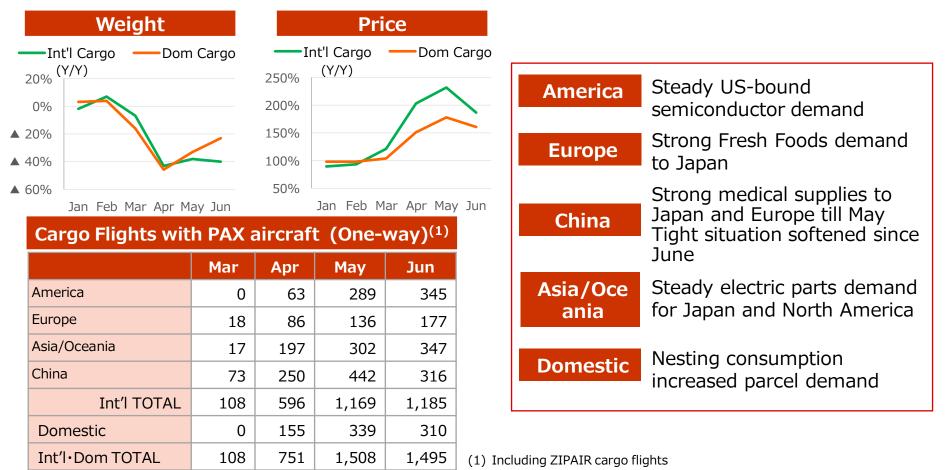
Dom L/F <sup>(2)</sup>

	Internat	ional Pass	enger <sup>(1)</sup>	Dome	stic Passen	ger
	1 <sup>st</sup> Quarter Mar/20	1 <sup>st</sup> Quarter Mar/21	y/y	1 <sup>st</sup> Quarter Mar/20	1 <sup>st</sup> Quarter Mar/21	y/y
Passenger Revenue (JPY Bn) <sup>(2)</sup>	130.6	2.7	<b>▲</b> 97.9%	127.1	18.9	▲85.1%
Passengers ('000) (2)	242.9	3.3	<b>▲</b> 98.6%	927.2	123.1	▲86.7%
ASK (MN seat km)	13,767	1,138	<b>▲</b> 91.7%	9,022	3,227	▲64.2%
RPK (MN passenger km) <sup>(2)</sup>	12,016	198	▲98.3%	6,973	911	▲86.9%
L/F (%) <sup>(2)</sup>	87.3%	17.5%	▲69.8pt	77.3%	28.3%	▲49.0pt
Revenue per Passenger (JPY) <sup>(2) (3)</sup>	53,768	80,030	+48.8%	13,707	15,390	+12.3%
Yield (JPY) <sup>(2) (4)</sup>	10.9	13.6	+25.4%	18.2	20.8	+14.0%
Unit Revenue (JPY) <sup>(2) (5)</sup>	9.5	2.4	▲74.9%	14.1	5.9	▲58.3%

(1) Changes in codeshare passengers on other airlines are reflected from FY20 and to the previous year's figures as well for comparison analysis (2) Passengers with mileage award tickets are included from FY20 due to revenue recognition change by applying IFRS and also included in the previous year's figures for comparison analysis, however, Passenger Number and L/F from Jan. to Mar. in the graphs above exclude passengers with mileage award tickets due to the Japanese Standard. (3) Revenue per Passenger = Passenger Revenue / Passengers (4) Yield = Passenger Revenue / RPK (5) Unit Revenue= Passenger Revenue / ASK

# Cargo / Mail

- ✓ Tight supply-demand situation continues as capacity is being reduced worldwide
- Cargo flights with passenger aircraft totaled to 3,754 from Apr to Jun
- ZIPAIR also started cargo flights on Narita = Bangkok routes from Jun
- Revenue exceeded previous year (+17% yoy)due to price increase



JAPAN AIRLINES

- Revenue- and capacity-linked costs decrease as approximately 40% of revenue reduction (108.4 Bn JPY)
- Fixed cost also steadily decreases more than estimated (Details on P.18)

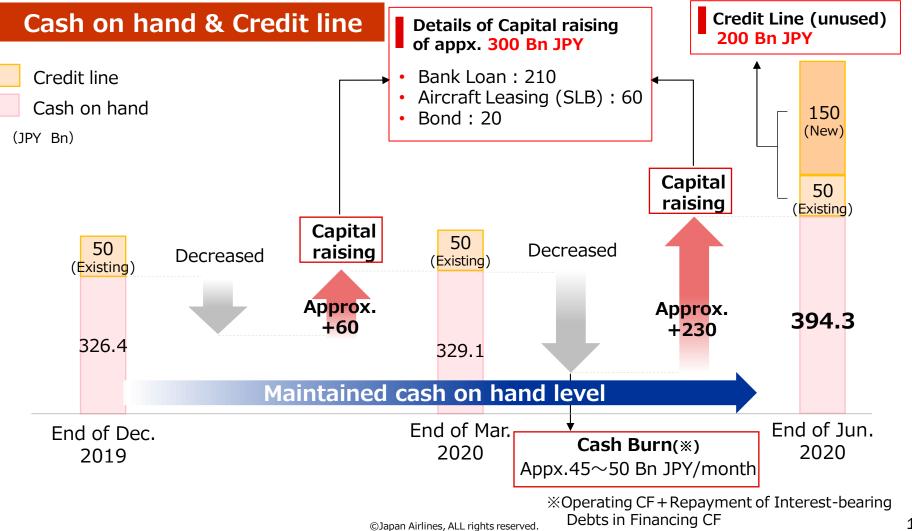
	(JPY Bn)	1 <sup>st</sup> Quarter Mar/20	1 <sup>st</sup> Quarter Mar/21	Diff.	y/y	
	Revenue	348.8	76.3	▲272.4	<b>▲</b> 78.1%	
	Fuel	63.6	19.4	▲44.2	▲69.5%	
	Landing and navigation fees	21.4	7.7	▲13.6	▲63.6%	
Revenue-	Maintenance	19.2	18.5	▲0.7	▲3.7%	Some portions are fixed costs
and Capacity-	Sales commissions (Air Transport)	4.6	0.0▲	▲4.7	-	
linked Cost	Services (2)	11.3	1.9	▲9.3	▲82.3%	
	Other linked cost (3)	50.6	14.8	▲35.8	▲70.7%	
	Total revenue- and capacity- linked cost	170.9	62.5	▲108.4	▲63.4%	
	Aircraft	31.7	33.6	+1.8	+6.0%	
Fixed Cost	Personnel	76.0	64.7	▲11.2	<b>▲</b> 14.8%	Some portions are revenue-and capacity-linked costs
Fixed Cost	Other fixed cost	52.0	44.8	▲7.2	<b>▲</b> 13.9%	Some portions are revenue-and capacity-linked costs
	Total fixed cost	159.9	143.2	▲16.6	▲10.4%	
Total Opera	ting Expenses	330.9	205.8	▲125.0	▲37.8%	

(1)IFRS is adopted from FY20 and to the figures in the previous year to enable comparison analysis (2) Services = Expenses regarding inflight services, airport lounges, cargo equipment, etc. (3) Other linked cost = Traven agency, Mileage, Ground handling or etc.



# Liquidity at hand

- ✓ 394.3 Bn JPY Liquidity at hand remains as of the end of June by prompt capital-raising and reduction of capital expenditure
- ✓ Total capital-raising reached to appx. 500 Bn JPY level with unused credit line since Feb
- ✓ Cash burn rate is decreasing as cancelled tickets are decreases in and after Q2





### Summary of Consolidated Statement of Financial Position and Cash Flow<sup>(1)</sup>



The 394.3 Bn JPY of Cash and 200 Bn JPY of Credit Line make our long-term fund enough, while the repayment within one year remains at 50.7 Bn JPY

✓ D/E Ratio is still at a sound level in spite of the increased interest-bearing debts

CF

BS

Capital expenditure decreased as investment was suppressed with the business environment rapidly changed

Balance Sheet		End of Mar/20	d of Mar/20 End of 1st Quarter Mar/21	
Total Assets		1,982.2	2,037.3	+55.1
Cash and De	eposits	329.1	394.3	+65.1
Balance of I	nterest-bearing Debt	277.4	504.6	+227.2
	Repayment within	38.6	50.7	+12.1
	one year (※)	(11.0)	(14.0)	(+2.9)
Shareholders	s' Equity <sup>(2)</sup>	1,014.2	934.4	▲79.8
Shareholders' Equity Ratio(%) (3)		51.2%	45.9%	▲5.3pt
D/E Ratio (>	<b>(</b> ) <sup>(4)</sup>	0.3x	0.5x	+0.3x

(JPY Bn)

%Figures in brackets represent aircraft lease payment within one year

Cash Flow	1st Quarter Mar/20	1st Quarter Mar/21	Diff.
Cash Flow from Operating Activities	56.6	▲130.2	▲186.8
Depreciation and Amortization	40.2	43.1	+2.9
Cash Flow from Investing Activities	▲49.4	▲25.1	+24.3
Capital Investment	▲54.0	▲28.9	+25.0
Free Cash Flow <sup>(5)</sup>	7.1	▲155.3	▲162.4
Cash Flow from Financing Activities	▲37.1	220.4	+257.5
Total Cash Flow <sup>(6)</sup>	▲29.9	65.1	+95.0
EBITDA	60.1	▲87.8	▲148.0

#### (JPY Bn)

- (1) IFRS is adopted from FY20 and to the figures in the previous year to enable comparison analysis
- (2) Equity attributable to owners of the parent
- (3) Ratio of equity attributable to owners of the parent to total assets
- (4) Interest-bearing Debt/ Shareholders' Equity
- (5) Cash Flow from Operating Activities
- + Cash Flow from Investing Activities
- (6) Cash flow from Operating Activities + Cash Flow from Investing Activities + Cash Flow from Financing Activities



# Financial Results 1<sup>st</sup> Quarter Mar/2021

### THE CURRENT OVERVIEW AND IMMEDIATE INITIATIVES

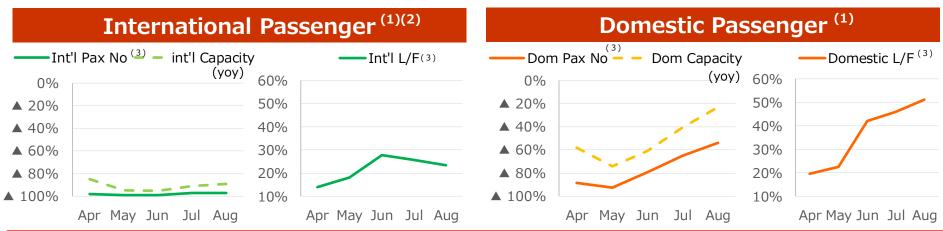
# **NEAR FUTURE INITIATIVES**

# **TOWARD THE NEW NORMAL**

# Current Outlook (COVID-19 Impact)



- International Passenger Business remains unchanged due to travel restrictions
- ✓ Domestic Passenger Business recovers as leisure demand in addition to business demand gradually recovers to a 75% yoy level in capacity

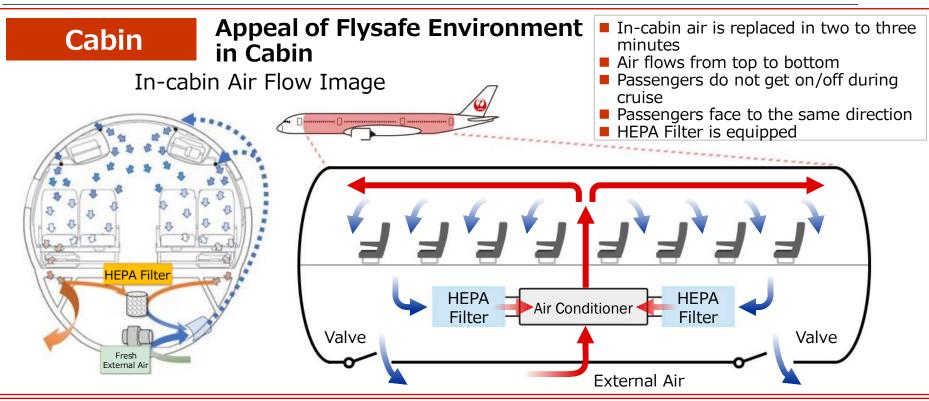


- Together with cargo demand, some capacity is added mainly to Europe and Southeast Asia routes for the Japanese returnees demand and expats demand as visa issuance is restarted, as well as the transit demand between North America and Southeast Asia
  - More flights will be added as travel restrictions are eased
  - Upon the lift of the state of emergency declaration, travel demand, especially urgent travel, is gradually coming back and summer vacation demand is also back from July
- Considering carefully the spread of COVID-19 in Japan and a demand outlook, appropriate measures will be taken at appropriate timing to capture a recovering demand

(1)As of July 27, 2020 (2) Changes in codeshare passengers on other airlines are reflected from FY20 and to the previous year's figures as well for comparison analysis (3) Passengers with mileage award tickets are included from FY20 due to revenue recognition change by applying IFRS and also included in the previous year's figures for comparison analysis

## Safety and Comfort





#### Hygiene measures

### **Thorough measures for Flysafe**





Sanitization Facial mask and gloves



Social Distancing



Partition



Less Contact with others

## Contribution as Social Infrastructure



### Supports logistic network



Domestic chartered flights for increasing parcel demand



Cabin loading of medical supplies



Special containers with temperature control for pharmaceuticals

### **Chartered rescue flights**

Completes social roles by providing travel supports to those who want to return their homeland

Destinations	Thailand, India, Russia, United States, China and Japan
Flight No.	More than 20 flights
PAX No.	More than 3,000 passengers
b	(As of the end of July 2020)

### **Social Engagement**

More engagement of JAL employees in social activities amid less workload for airline business

- Production and donation of face shields or facial mask
- Volunteer works for farms nearby airports
- Workforce to Ministry of Health, Labour and Welfare
- Approval of a side job at medical facilities for certified employees



# Financial Results 1<sup>st</sup> Quarter Mar/2021

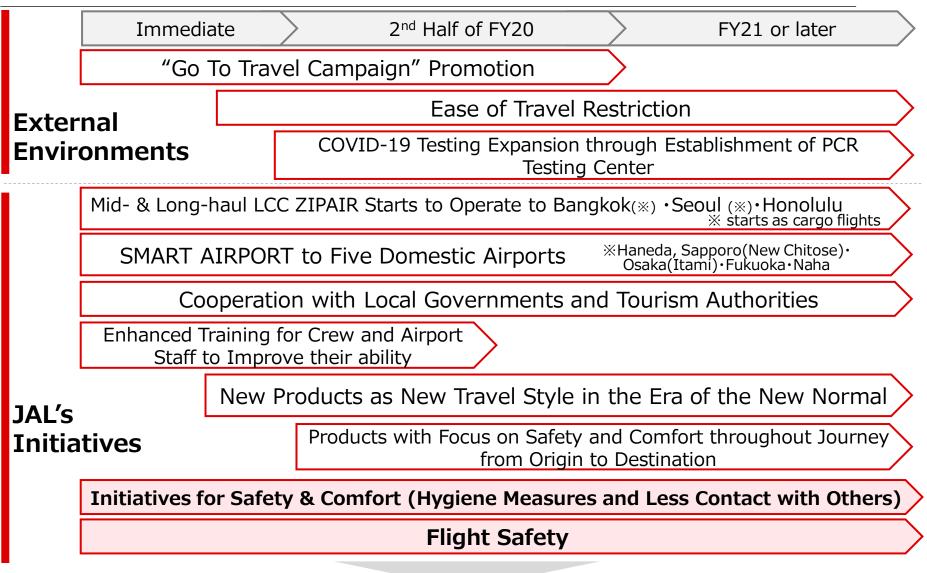
## THE CURRENT OVERVIEW AND IMMEDIATE INITIATIVES

# **NEAR FUTURE INITIATIVES**

# **TOWARD THE NEW NORMAL**

## To Recover Demand





### Recover Demand as soon as possible through cooperation with concerned organizations

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# Cost and CAPEX Reduction Initiatives



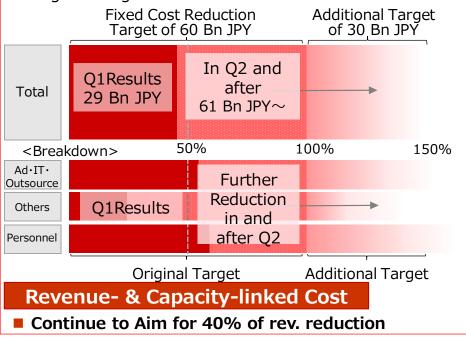
### **Cost Reduction**

The revenue- and capacity-linked costs were steadily reduced by40% of a rev. reduction level (108.4 Bn JPY reduction from Apr to Jun<sup>(1)</sup>), and the fixed cost reduction is aimed at 90 Bn JPY<sup>(2)</sup> for FY20

### **Fixed Cost**

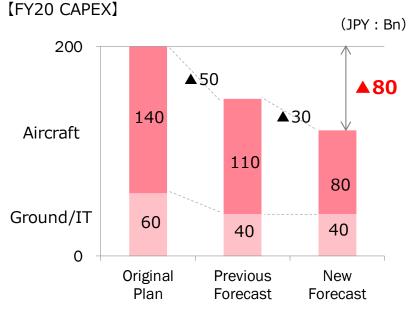
Total 90 Bn JPY reduction is aimed by adding 30 Bn JPY more to the previous forecast of 60 Bn JPY reduction compared to the original plan

[ Image of Progress of Fixed Cost Reduction ]



### **CAPEX Reduction**

Total 80 Bn JPY reduction is aimed by adding 30 Bn JPY more to the previous forecast of 50 Bn JPY reduction compared to the original plan



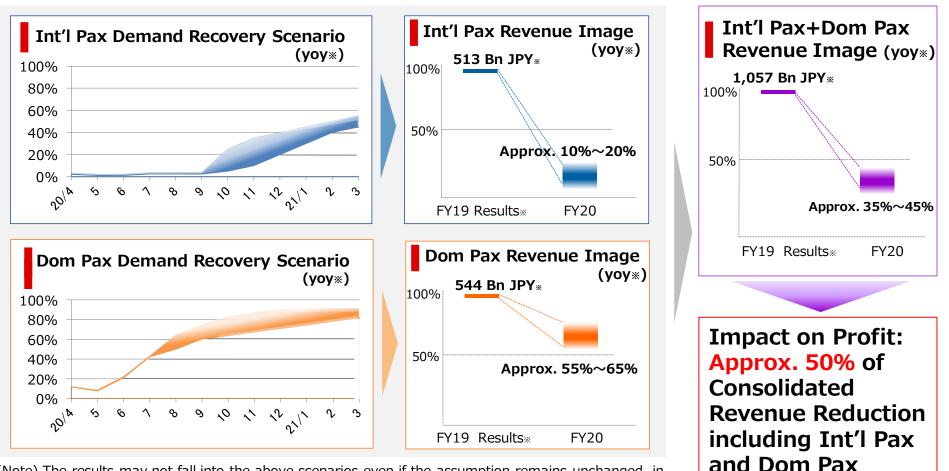
### Aircraft Investment

- Negotiation for deferral of delivery
- IT, Ground and Others
  - Scrutinization of necessity and Timing

## **Future Demand Scenarios**



- The consolidated financial results forecast for Mar/21 cannot be provided at this moment but will be provided as soon as the COVID-19 effect becomes foreseeable
- For references, some demand and revenue scenarios and their impact on profits are shown as below



(Note) The results may not fall into the above scenarios even if the assumption remains unchanged in order to eliminate the COVID-19 impact

%FY19 Results is the revised forecast that was disclosed at FY19Q3 Financial Results disclosed on Jan. 31, 2020
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# Financial Results 1<sup>st</sup> Quarter Mar/2021

## THE CURRENT OVERVIEW AND IMMEDIATE INITIATIVES

## **NEAR FUTURE INITIATIVES**

# **TOWARD THE NEW NORMAL**





Reconstruction of a firm financial Structure

Improvement of Safety and Comfort Measures

Accelerated Initiatives for Social Issues facing Society

**Restructuring the Business Structure** 

### Toward the New Normal 2



#### JAL's Measures

### Reconstruction of a firm financial Structure

- Structural Reform
  - Fixed cost reduction and transformation to variable costs
- Improve Efficiency
- Reduce investments

#### Improve Safety and Comfort Measures

- Heightened hygiene standards and promoting minimal contact during travel
  - Cleaner Airport and Cabin
  - Further enhance mobile products through technology

#### Accelerated Initiatives for Social Issues facing Society

 Measures for Environmental Issues

### $\Rightarrow$ Zero CO<sub>2</sub> Emissions by 2050 on an actual basis

- Revitalization of local economy
  - Satellite Office

### **Restructuring the Business Structure**

Unclear Business Demand

- Optimization of Full Service Carrier Business Scale
- Temporary review of International Passenger Business
   ⇒Network and Fleet Optimization
  - in accordance with demand trend (especially business demand)
  - Early retirement of aged fleet (ex. 777)
- Enhanced Partnership with other airlines

Steady recovery of leisure demand

- Enhanced LCC Business
  - Utilization of ZIPAIR
    - Enhanced Partnership with LCCs
- Enhanced Risk Resilience
- Development of non-airline business opportunities
- Selection and Concentration of Business opportunities

### New Mid-term Management Plan will be disclosed by the end of FY20



# REFERENCES

### (Reference) Revenue of International Routes by Geographic Segment



Passenger Revenue						
(0/)	у/у	y/y Component				
(%)	1Q Mar/21	1Q Mar/20	1Q Mar/21			
America	▲98.4%	29% 22				
Europe	▲97.3%	16% 2				
Asia/Oceania	▲96.8%	31% 4				
China	▲98.7%	12% 7				
Hawaii/Guam	▲99.8%	12%				
Total	▲97.9%	100%	100%			

#### **ASK** <sup>(2)</sup>

(MN seat km)	1Q Mar/20	1Q Mar/21	у/у
America	4,206	465	▲88.9%
Europe	2,005	230	▲88.5%
Asia/Oceania	4,797	424	▲91.2%
China	913	8	▲99.1%
Hawaii/Guam	1,845	9	▲99.5%
Total	13,767	1,138	▲91.7%

#### **RPK** <sup>(1) (2)</sup>

(MN passenger km)	1Q Mar/20	1Q Mar/21	у/у
America	3,762	80	▲97.9%
Europe	1,758	34	▲98.1%
Asia/Oceania	4,089	78	▲98.1%
China	805	3	▲99.5%
Hawaii/Guam	1,601	2	▲99.9%
Total	12,016	198	▲98.3%

#### Revenue Passengers Carried <sup>(1) (2)</sup>

('000)	1Q Mar/20	1Q Mar/21	у/у
America	399	8	▲97.8%
Europe	195	3	<b>▲</b> 98.1%
Asia/Oceania	1,126	18	▲98.3%
China	431	2	▲99.5%
Hawaii/Guam	276	0	▲99.9%
Total	2,429	33	▲98.6%

Load Factor <sup>(1) (2)</sup>						
(%)	1Q Mar/20	1Q Mar/21	у/у			
America	89.4%	17.3%	▲72.2pt			
Europe	87.7%	14.8%	▲72.9pt			
Asia/Oceania	85.2%	18.4%	▲66.8pt			
China	88.2%	46.4%	▲41.8pt			
Hawaii/Guam	86.8%	22.0%	▲64.7pt			
Total	87.3%	17.5%	▲69.8pt			

- (1) Passengers with mileage award tickets are included from FY20 due to revenue recognition change by applying IFRS and also included in the previous year's figures for comparison analysis
- (2) Changes in codeshare passengers on other airlines are reflected from FY20 and to the previous year's figures as well for comparison analysis

### « Reference » Number of Aircraft

	End of Mar/20 (March 31, 2020)			t Quarter M ne 30, 2020		Diff.	
	Owned	Leased	Total	Owned	Leased	Total	
Airbus A350-900	4	1	5	2	4	6	+1
Boeing 777-200	11	0	11	11	0	11	-
Boeing 777-200ER	11	0	11	11	0	11	-
Boeing 777-300	4	0	4	4	0	4	-
Boeing 777-300ER	13	0	13	13	0	13	-
Large-sized Total	43	1	44	41	4	45	+1
Boeing 787-8	29	0	29	29	0	29	-
Boeing 787-9	17	3	20	17	3	20	-
Boeing 767-300	5	0	5	4	0	4	▲1
Boeing 767-300ER	29	0	29	29	0	29	-
Middle-sized Total	80	3	83	79	3	82	▲1
Boeing 737-800	43	19	62	43	18	61	▲1
Small-sized Total	43	19	62	43	18	61	▲1
Embraer 170	18	0	18	18	0	18	-
Embraer 190	14	0	14	14	0	14	-
Bombardier D8-400CC	5	0	5	5	0	5	-
SAAB340B	5	0	5	5	0	5	-
ATR42-600	7	1	8	7	1	8	-
ATR72-600	2	0	2	2	0	2	-
Regional Total	51	1	52	51	1	52	-
Total	217	24	241	214	26	240	▲1



### **Profit/Loss Statement**

- Due to changes in accounting rules for mileage points, revenue allocated to mileage points is deferred as a liability, and recognized when miles are redeemed (The impacts to Profit/loss are limited)
- Our main index for performance will be EBIT<sup>(1)</sup> instead of Operating Profit/Loss

### **Balance Sheet**

As liabilities increase <sup>(2)</sup> due to transition to IFRS, an equity ratio decreases, but this is a technical phenomenon and there is no substantial change

### **Cash Flow**

Payments regarding operating lease is classified to a cash flow from financing activities instead of a cash flow from operating activities

### **Traffic Results**

 Passengers with mileage award tickets are included to revenue passengers (Increase or decrease of revenue passenger number, revenue passenger-load factor and RPK)

(1) EBIT = Profit/Loss before Financing and Income tax (Profit/Loss before Tax – Finance Income/Expenses)

(2) Includes operating lease or reevaluation of mileage liabilities



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Finance & Investor Relations, Japan Airlines

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