JAPAN AIRLINES Co., Ltd. Financial Results 2nd Quarter Mar/2021 (FY2020)









### October 30, 2020

Boeing 767 (JA613J) Specially Painted Aircraft for Domestic Routes In the midst of a gloomy atmosphere in our society, JAL Group employees (mechanics) wished to cheer up people in Japan and painted the bottom of the aircraft with a mythical Japanese spirit called "AMABIE", which is said to subside the plague ©Japan Airlines, ALL rights reserved.



PERFORMANCE OVERVIEW OF 1<sup>st</sup> HALF FY2020

**EARNINGS FORECAST FOR FY2020** 

LATEST INITIATIVES

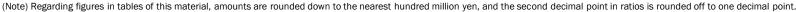
**TOWARD THE NEW NORMAL** 

DETAILS OF FINANCIAL RESULTS FOR 1<sup>st</sup> HALF FY2020

### REFERENCES

IFRS is adopted from the fiscal year ending Mar 2021, instead of the previously used Japanese standard. Accordingly, figures in the previous years are also calculated under IFRS for comparison.









P.3

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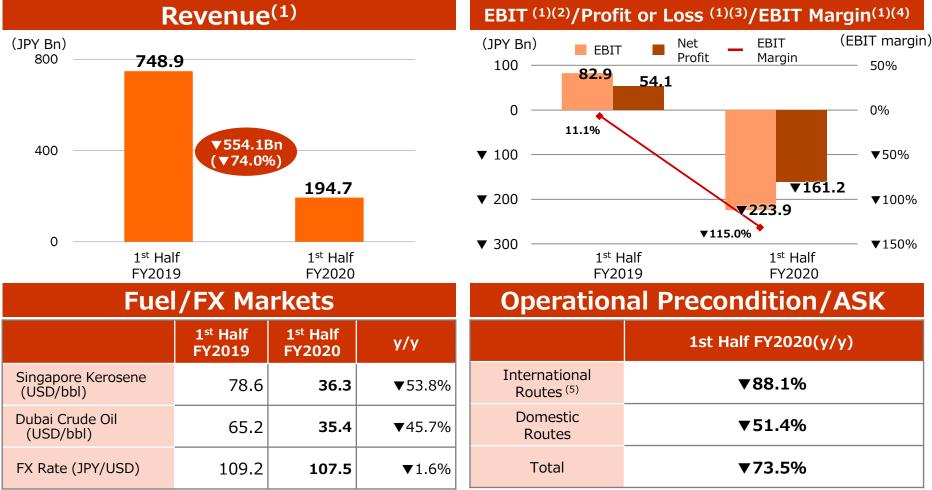
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## Financial Results for the 1<sup>st</sup> Half of FY2020



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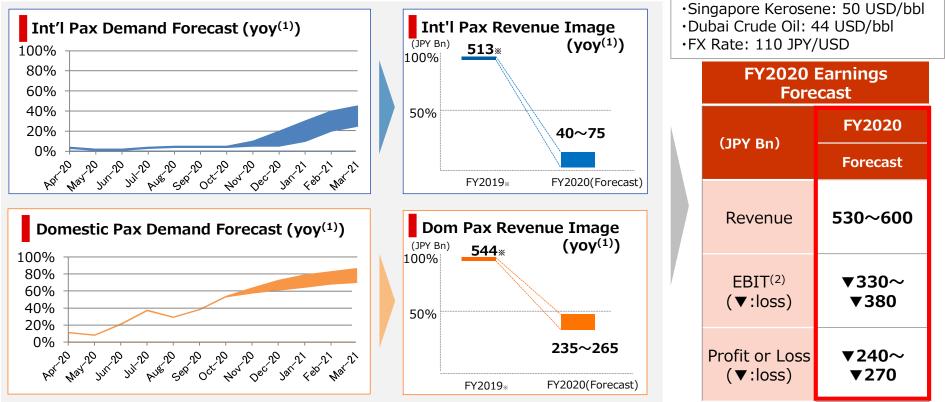
- ✓ Large drop in revenue due to the COVID-19 pandemic
- Despite the cost reduction efforts, we were unable to cover the decline in revenue and posted a significant loss



(1) IFRS is adopted from FY2020 and to the figures in the previous year to enable comparison analysis (2) EBIT = Profit/Loss before Financing and Income tax (Profit/Loss before Tax – Finance Income/Expenses) (3) Profit/Loss = Quarterly Profit Attributable to Owners of Parent (4) EBIT Margin = EBIT / Revenue (5) Changes in codeshare passengers on other airlines are reflected from FY20 and to the previous year's figures as well for comparison analysis ©Japan Airlines, ALL rights reserved.

# FY2020 Earnings Forecast

- Based on IATA's demand forecast, we assume demand recovery within a certain range, taking into account the recent passenger demand trends, the current status of COVID-19 and the gradual lifting of immigration restrictions
- ✓ Full-year EBIT for the fiscal year ending March 31, 2021 is expected to be within a range of ▼330.0 Bn JPY to ▼380.0 Bn JPY
- We will strive to minimize losses by flexibly adjusting capacity in response to latest demand trend and by further reducing fixed costs
   [Market Assumption for 2<sup>nd</sup> Half]<sup>(3)</sup>



(1) FY2019 numbers are based on the revised forecast that was disclosed at FY19Q3 Financial Results announced on January 31, 2020

(2) EBIT includes impairment loss

(3) Even if the assumptions remain unchanged, the actual passenger revenue results may not fall within the range described above ©Japan Airlines, ALL rights reserved.

# Cost and CAPEX Reduction Initiatives

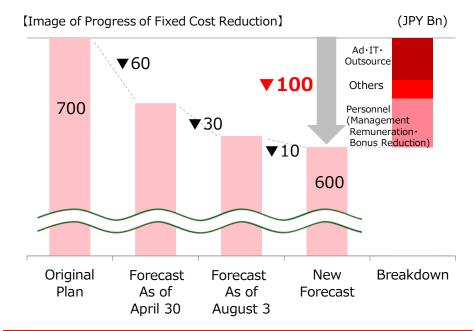


## **Cost Reduction**

#### **Fixed Cost**

We are targeting 100 Bn JPY reduction by adding 10 Bn JPY to the previous target (90 Bn JPY less than the initial projection)

(Achieved 64 Bn JPY reduction in 1st half of FY20)

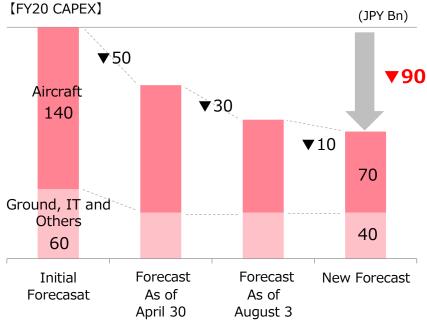


#### Revenue- and Capacity-linked Cost Reduction

Continue to aim for cost reduction equivalent to 40% of reduced revenue (Achieved approximately 40% cost reduction of decreased revenue as targeted for 1st half of FY2020)

## **CAPEX** Reduction

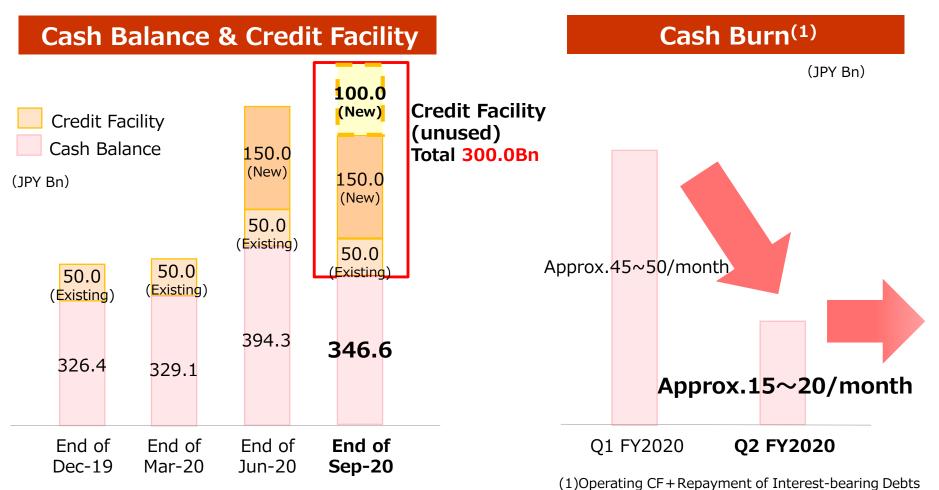
We are targeting **90 Bn JPY** reduction by adding **10 Bn JPY** to the previous forecast of **80 Bn JPY** reduction compared to the original plan



- Aircraft Investment
  - Negotiation for deferral of payment and delivery of aircraft
  - Further scrutinization of investments in aircraft parts
- Ground, IT and Others
  - Further scrutinization of necessity and timing

# **Bolstering Liquidity**

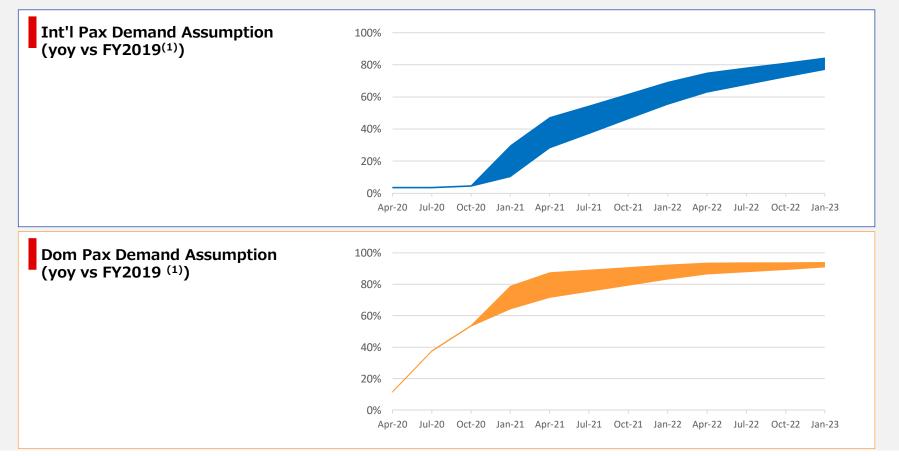
- Secured 346.6 Bn JPY cash at hand as of the end of September by prompt financing and reducing cash outflows
- Plan to set up additional 100 Bn JPY credit facility to secure further liquidity
- Cash burn keeps steadily declining in Q2



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- Based on IATA's demand forecast, we have set the passenger demand assumptions considering the characteristics of our home market and other factors
  - Int'l Passenger: Assumed recovery to approx. 80% of the pre-COVID-19 level by the end of FY2022 and continued gradual recovery toward FY2024
  - Dom Passenger: Assumed recovery compared to international and return to near pre-COVID-19 level after FY2022



(1) FY2019 Results is the revised forecast that was disclosed at FY2019Q3 Financial Results announced on Jan. 31, 2020 © Japan Airlines, ALL rights reserved.

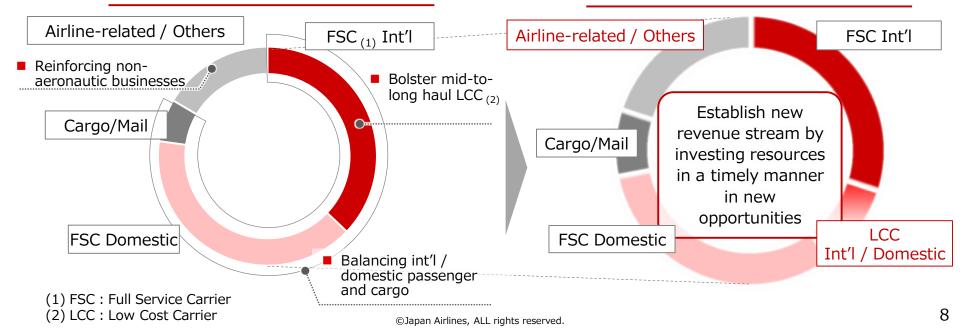
## Strategic Direction Toward New Normal



#### Path to Recovery of Enterprise Value Our Structural Restructuring Outcome Responsibilities Restructuring the Business Structure Safety and Comfort **Endure COVID-19 Reconstruction of** Improve profitability / a strong financial Pandemic / take initiatives for SDGs position Sustainable Growth Accelerated Take initiatives for Growth and initiatives for **Risk Tolerance** social issues

Revenue Breakdown in FY2019

Illustrative Business Portfolio Tailored to New Normal



## Structural Review for the New Normal



### **Restructuring of the Business Structure**

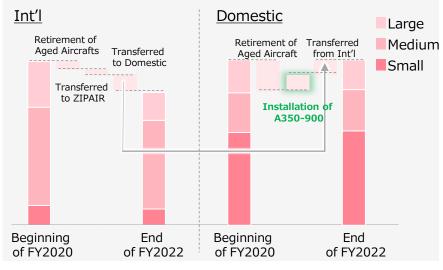
Improve Profitability / Take Initiatives for SDGs

#### FSC Business

Flexible adjustments of fleets and retirement of aged aircrafts addressing temporary demand downturn due to COVID-19

- $\Rightarrow$  Control aircraft-related cost and maintenance cost / reduce CO\_2 emission
- All of the **11x** 777-200ERs for international services to be retired by the end of FY2020 (some to be used for domestic)
- All of the 13x 777s for domestic services to be retired by the end of FY2022
- $\checkmark$  5x of the leased 737-800s to be returned by 1<sup>st</sup> half of FY2022

#### **Illustrative Fleet Portfolio of FSC Business**



Take initiatives for Growth and Risk Tolerance

#### LCC Business

Strengthen LCC business to capture the growing demand

- $\Rightarrow$  Capture the leisure and VFR passengers<sub>(1)</sub>
- Establish LCC network centered at Narita leveraging ZIPAIR and LCC partners
- ✓ ZIPAIR to aim for steady growth as the demand recovers
  - 3<sup>rd</sup> to 6<sup>th</sup> aircrafts to be installed (further addition could be considered)
  - Preparation for service to Honolulu almost completed Business portfolio



• Monetize revitalization of local economy

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- Established Regional Vitalization Business Division (effective on November 1, 2020)
  - (1) VFR : Visit Friends and Relatives



# FINANCIAL RESULTS (DETAILS)

## Consolidated Financial Results for 1st Half FY2020<sup>(1)</sup>

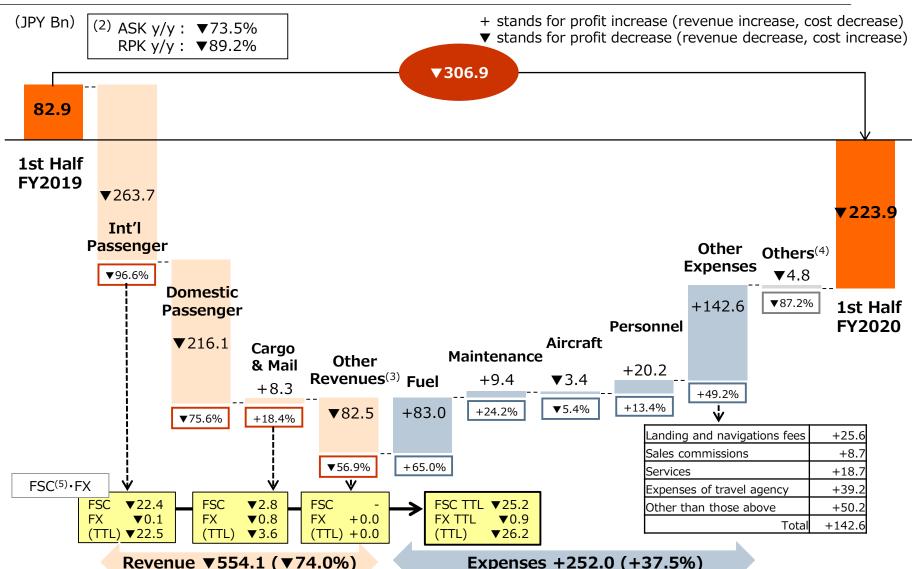


(JPY Bn)	1 <sup>st</sup> Half FY2019	1 <sup>st</sup> Half FY2020	Diff.	y/y	2 <sup>nd</sup> quarter FY2020 <sup>(6)</sup>	Diff.	y/y
Revenue	748.9	194.7	▼554.1	▼74.0%	118.4	▼281.7	▼70.4%
International Passenger	272.9	9.1	▼263.7	▼96.6%	6.4	▼135.8	▼95.5%
Domestic Passenger	285.8	69.6	▼216.1	▼75.6%	50.6	▼108.0	▼68.1%
Cargo / Mail	45.1	53.4	+8.3	+18.4%	26.8	+4.4	+19.9%
Other Revenue <sup>(2)</sup>	145.0	62.5	▼82.5	▼56.9%	34.3	▼42.2	▼55.2%
Operating Expense	671.5	419.4	₹252.0	▼37.5%	213.6	▼126.9	▼37.3%
Fuel	127.7	44.6	▼83.0	▼65.0%	25.2	▼38.8	▼60.6%
Excluding Fuel	543.7	374.7	▼168.9	▼31.1%	188.3	▼88.1	▼31.9%
Others <sup>(3)</sup>	5.5	0.7	▼4.8	▼87.2%	2.2	▼1.1	▼34.3%
EBIT	82.9	▼223.9	▼306.9	-	▼92.9	▼155.9	-
EBIT Margin (%)	11.1%	▼115.0%	▼126.1pt	-	▼78.5%	▼94.3pt	-
Profit or Loss	54.1	▼161.2	▼215.3	-	▼67.5	▼108.7	-
ASK (MN seat km) <sup>(4)</sup>	46,222	12,242	▼33,980	▼73.5%	7,875	▼15,556	▼66.4%
RPK (MN passenger km) <sup>(4)</sup>	39,419	4,243	▼35,176	▼89.2%	3,132	▼17,297	▼84.7%
EBITDA Margin (%) <sup>(5)</sup>	21.7%	▼70.1%	▼91.8pt	-	▼41.1%	▼66.7pt	-

(Note) New unit cost definition is under reconsideration to properly reflect an actual cost upon application of IFRS and new JAL Group business portfolio

(1) IFRS is adopted from FY2020 and to the figures in the previous year to enable comparison analysis (2) Other Revenue = Travel Agency, Mileage, Ground Handling or etc. (3) Others = Gain or Loss on Sales of Flight Equipment, Other Revenue, Share of Profit or Loss of Investment and Income/Expenses from Investment (4) Changes in codeshare passengers on other airlines are reflected from FY20 and to the previous year's figures as well for comparison analysis (5) EBITDA Margin = EBITDA / Revenue EBITDA=EBIT+ Depreciation
(6) 2nd quarter results (July to September) are calculated by deducting the results of 1Q (April to June) from 1H (April to September)

# Changes in EBIT (Revenues/Expenses) (1)



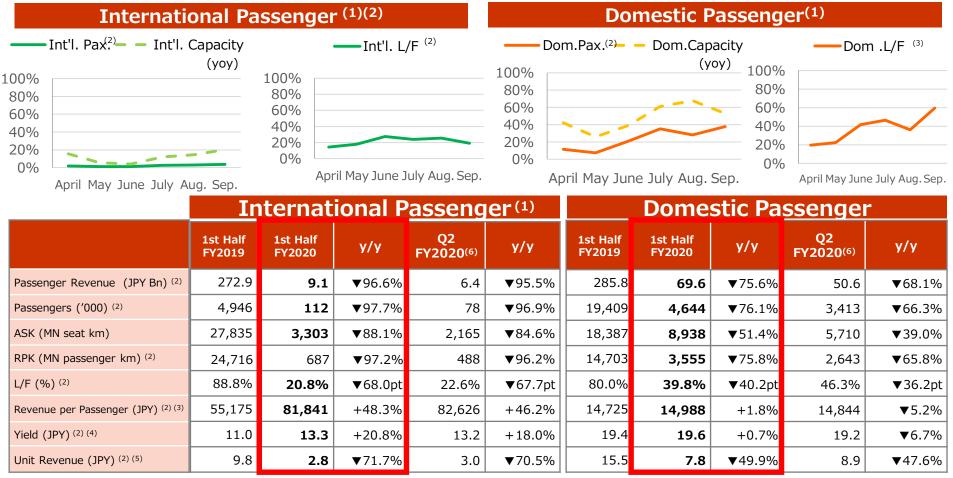
(1) IFRS is adopted from FY2020 and to the figures in the previous year to enable comparison analysis (2) Changes in codeshare passengers on other airlines are reflected from FY2020 and to the previous year's figures as well for comparison analysis (3) Other Revenue = Travel Agency, Mileage, Ground Handling or etc. (4) Others = Gain or Loss on Sales of Flight Equipment, Other Revenue, Share of Profit or Loss of Investment and Income/Expenses from Investment (5) FSC = Fuel Surcharge ©Japan Airlines, ALL rights reserved.

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## International/ Domestic Passenger Operations



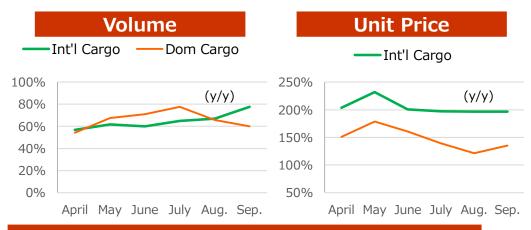
Significantly reduced the capacity for international passengers as demand falls rapidly in COVID-19 Domestic demand have gradually recovered since September after a temporary dip in August due to an increased cases of COVID-19. Unit price was down due to the sharp drop in demand just before the peak season and increased mileage usage



(1) Changes in codeshare passengers on other airlines are reflected from FY2020 and to the previous year's figures as well for comparison analysis (2) Passengers with mileage award tickets are included from FY2020 due to revenue recognition change by applying IFRS and also included in the previous year's figures for comparison analysis, however, Passenger Number and L/F from Jan. to Mar. in the graphs above exclude passengers with mileage award tickets due to the Japanese Standard. (3) Revenue per Passenger = Passenger Revenue / Passengers (4) Yield = Passenger Revenue / RPK (5) Unit Revenue = Passenger Revenue / ASK (6)2nd guarter results(July to September) are calculated by subtracting the first quarter results(April to June) from 1st half total(April to September)

# Cargo / Mail

- Despite a significant decrease in volume, revenue exceeded the previous year (+18% yoy) due to price hike
- Tight supply-demand situation continues as capacity is being reduced worldwide
- ✓ Cargo flights utilizing passenger aircrafts totaled at 7,228 in 1<sup>st</sup> half of FY2020
- ZIPAIR also launched cargo flights on the Narita=Seoul route from September



#### # of Cargo Flights with PAX aircrafts (One-way)<sup>(1)</sup>

	Apr	Мау	June	July	Aug.	Sep.	Total
America	63	289	345	300	262	223	1,482
Europe	86	136	177	101	89	90	679
Asia/Oceania	197	302	347	336	341	397	1,920
China	250	442	316	285	311	283	1,887
Int'l TOTAL	596	1,169	1,185	1,022	1,003	993	5,968
Domestic	155	339	310	255	56	145	1,260
Int'l•Dom TOTAL	751	1,508	1,495	1,277	1,059	1,138	7,228

(1) Including ZIPAIR cargo flights

### International

- Steady demand for medical supplies and semiconductor-related product
- Demand for automobiles, construction equipment and food products has bottomed out
- Volume has been recovering since mid-August

#### Domestic

Nesting consumption increased demand for parcel delivery



- Reduced revenue- and capacity-linked costs, equivalent of approximately 40% of reduced revenue (217.8 Bn JPY)
- Fixed costs has also decreased more than estimated (Details on P.5)

(JPY Bn)	)		1st Half FY2020	Diff.	у/у	2nd quarter FY2020 <sup>(4)</sup>	Diff.	y/y	
	Revenue	748.9	194.7	▼554.1	▼74.0%	118.4	▼281.7	▼70.4%	
	Fuel	127.7	44.6	▼83.0	▼65.0%	25.2	▼38.8	▼60.6%	
	Landing and navigation fees	43.5	17.8	₹25.6	▼59.0%	10.0	▼12.0	▼54.5%	
Revenue-	Maintenance	39.1	29.7	▼9.4	₹24.2%	11.1	▼8.7	▼44.0%	Some portions are fixed costs
and Capacity- linked	Sales commissions (Air Transport)	9.5	0.8	▼8.7	▼91.3%	0.9	▼3.9	▼81.4%	
Cost	Services (2)	23.4	4.7	▼18.7	▼79.9%	2.7	▼9.3	▼77.6%	
	Other linked cost (3)	107.9	35.7	₹72.2	▼66.9%	20.8	▼36.4	▼63.6%	
	Total revenue- and capacity-linked cost	351.3	133.4	▼217.8	▼62.0%	70.9	▼109.4	▼60.7%	
	Aircraft	63.5	66.9	+3.4	+5.4%	33.3	+1.5	+4.8%	
Fixed	Personnel	151.1	130.8	₹20.2	▼13.4%	66.0	▼8.9	▼12.0%	Some portions are revenue-and capacity-linked costs
Cost	Other fixed cost	105.4	88.1	▼17.3	▼16.4%	43.3	▼10.0	▼18.9%	Some portions are revenue-and capacity-linked costs
	Total fixed cost	320.1	285.9	▼34.1	▼10.7%	142.6	▼17.5	▼11.0%	
Total Oper	rating Expenses	671.5	419.4	₹252.0	▼37.5%	213.6	▼126.9	▼37.3%	

(1)IFRS is adopted from FY2020 and to the figures in the previous year to enable comparison analysis (2) Services = Expenses regarding inflight services, airport lounges, cargo equipment, etc. (3) Other linked cost = Traven agency, Mileage, Ground handling or etc. (4) 2nd quarter results(July to September) are calculated by subtracting the first quarter results (April to June) from 1st half total(April to September)



# Summary of Consolidated Statement of Financial Position and Cash $\mathsf{Flow}^{(1)}$



BS

Have secured sufficient long-term funding with the cash balance of 346.6 Bn JPY and the credit

- facility of 300 Bn JPY, while the repayment within one year is only 50.9 Bn JPY
- D/E Ratio is still at a sound level of 0.6x in spite of the increased interest-bearing debts

#### ✓ Operating cash flow significantly improved from ▼130.2 Bn JPY in Q1 to ▼19.7 Bn JPY in Q2

Balance Sheet	End of FY2019	End of 1st half FY2020	Diff.
Total Assets	1,982.2	1,994.3	+12.1
Cash and Deposits	329.1	346.6	+17.5
Balance of Interest-bearing Debt	277.4	501.1	+223.7
Repayment within one year (※)	38.6 (11.0)	50.9 (13.9)	+12.2 (+2.8)
Shareholders' Equity (2)	1,014.2	870.3	▼143.9
Shareholders' Equity Ratio(%) <sup>(3)</sup>	51.2%	43.6%	▼7.5pt
D/E Ratio (x) <sup>(4)</sup>	0.3x	0.6x	+0.3x
	1st Half	1st Half	
Cash Flow	FY2019	FY2020	Diff.
Cash Flow Cash Flow from Operating Activities			Diff. ▼188.0
Cash Flow from Operating	FY2019	FY2020	
Cash Flow from Operating Activities Depreciation and	<b>FY2019</b> 38.1	FY2020 ▼149.9	▼188.0
Cash Flow from Operating Activities Depreciation and Amortization Cash Flow from Investing	FY2019 38.1 79.7	FY2020 ▼149.9 87.4	▼188.0 +7.7
Cash Flow from Operating Activities Depreciation and Amortization Cash Flow from Investing Activities Capital Investment Free Cash Flow <sup>(5)</sup>	FY2019 38.1 79.7 ▼103.9	FY2020 ▼149.9 87.4 ▼39.2	▼188.0 +7.7 +64.7
Cash Flow from Operating Activities Depreciation and Amortization Cash Flow from Investing Activities Capital Investment	FY2019 38.1 79.7 ▼103.9 ▼109.9	FY2020 ▼149.9 87.4 ▼39.2 ▼44.6	▼188.0 +7.7 +64.7 +65.3
Cash Flow from Operating Activities Depreciation and Amortization Cash Flow from Investing Activities Capital Investment Free Cash Flow <sup>(5)</sup> Cash Flow from Financing	FY2019 38.1 79.7 ▼103.9 ▼109.9 ▼65.8	FY2020 ▼149.9 87.4 ▼39.2 ▼44.6 ▼189.2	▼188.0 +7.7 +64.7 +65.3 ▼123.3

(JPY Bn)

%Figures in brackets represent aircraft lease payment within one year

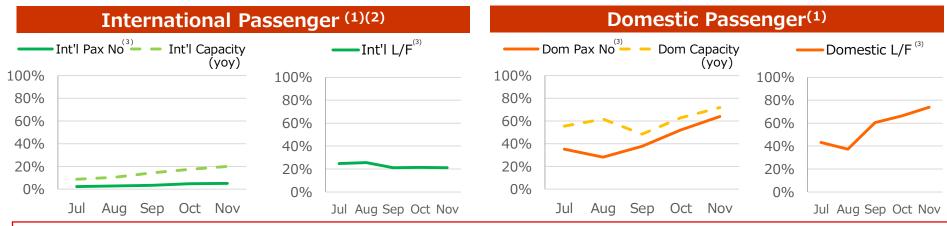
#### (JPY Bn)

- (1) IFRS is adopted from FY20 and to the figures in the previous year to enable comparison analysis
- (2) Equity attributable to owners of the parent
- (3) Ratio of equity attributable to owners of the parent to total assets
- (4) Interest-bearing Debt/ Shareholders' Equity
- (5) Cash Flow from Operating Activities
- + Cash Flow from Investing Activities (6) Cash flow from Operating Activities +
- Cash Flow from Investing Activities + Cash Flow from Financing Activities

# Current Outlook (COVID-19 Impact)



- International passenger business is showing signs of recovery backed by ease of travel restrictions mainly for business trips among some countries
- Domestic passenger business is steadily recovering as a mood of self-restraint in traveling has been eased since late September



- Gradual moves toward the lifting of border closure backed by enhanced quarantine capacity, lowering of travel alert, and progress in bilateral negotiations between countries
- Int'l PCR testing center to open at Narita Airport
  - Expected tailored easing of the required 14-day quarantine according to the status of the number of new COVID-19 cases in each country
  - Accelerating recovery in leisure demand by the inclusion of trips to/from Tokyo in "Go To Travel Campaign" from October
  - Travels under COVID-19 gradually taking root

(1) Results / forecasts As of October 27, 2020

Dom

(2) Changes in codeshare passengers on other airlines are reflected from FY20 and to the previous year's figures as well for comparison analysis

(3) Passengers with mileage award tickets are included from FY2020 due to revenue recognition change by applying IFRS and also included in the previous year's figures for comparison analysis

## Approach Toward Demand Recovery



### New Type of Trip Under "New Normal" / the revitalization of local communities



Reasonable Self-PCR Test



・ (Workation)





JAL Online Trip

Regional Vitalization Division (Homeland Ambassador)

### LCC : ZIPAIR

## ZIP<u>AIR</u>

 Launched passenger services to/from Tokyo-Seoul and from Bangkok to Tokyo in October

"Contactless" inflight service corresponding to "New Normal"



LCC's First Inflight Self-ordering System



Free Inflight Wi-Fi

Various approaches toward a recovery in demand, closely coordinating with internal/external parties





Ancillary operation for PCR testing commissioned from MHLW<sup>(1)</sup>



# REFERENCES

### (Reference) Operation Performance by Geographic Segment

Total

24,716

687

▼97.2%



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Passenger Revenue							Revenue Passengers Carried <sup>(1) (2)</sup>						
(%)	1st Half			1st Half %		%	('000)		1st Half			2nd quarter	
( )0)	y/y	y/y	F	FY2019	9 FY2020		(000)	FY2019	FY2020	y/y	FY2020	y/y	
America	▼96.79	% ▼95.	0%	289	% 28%	6 30%	America	819	29	▼96.4%	21	▼95.0%	
Europe	▼95.39	% ▼93.	6%	179	% 23%	6 24%	Europe	411	17	▼95.7%	13	▼93.6%	
Asia/Oceania	▼96.39	% ▼95.	8%	309	% 34%	6 27%	Asia/Oceania	2,271	51	▼97.7%	33	▼97.1%	
China	▼96.19			129			China	856	10	▼98.7%	8	▼98.0%	
Hawaii/Guam	▼99.49	% ▼99.	1%	139			Hawaii/Guam	587	1	▼99.7%	1	▼99.5%	
Total	▼96.69	% ▼95.	5%	1009	% 100%	6 100%	Total	4,946	112	▼97.7%	78	▼96.9%	
ASK <sup>(2)</sup>							Loa	ad Facto	or <sup>(1) (2)</sup>				
	1st Half			2nd quarter			1st Half			2nd quarter			
(MN seat km)	FY2019	FY2020	y/	'y	FY2020	y/y	(%)	FY2019	FY2020	y/y	FY2020	y/y	
America	8,531	1,450	▼83	8.0%	984	₹77.2%	America	90.5%	19.4%	▼71.1pt	20.4%	▼71.2pt	
Europe	4,108	820	▼80	0%	589	▼72.0%	Europe	90.1%	19.5%	▼70.7pt	21.3%	▼71.2pt	
Asia/Oceania	9,639	977	▼89	9.9%	553	▼88.6%	Asia/Oceania	86.3%	22.0%	▼64.2pt	24.8%	▼62.5pt	
China	1,815	31	▼98	8.2%	23	▼97.4%	China	88.0%	59.5%	▼28.5pt	64.3%	▼23.5pt	
Hawaii/Guam	3,740	23	▼99	9.4%	14	▼99.3%	Hawaii/Guam	90.3%	52.6%	▼37.7pt	72.5%	▼21.2pt	
Total	27,835	3,303	▼88	8.1%	2,165	▼84.6%	Total	88.8%	20.8%	▼68.0pt	22.6%	▼67.7pt	
		<b>RPK</b> <sup>(1)</sup>	) (2)										
(MN passenger km)	1st Half				2nd c	luarter							
	FY2019	FY2020	y/	'y	FY2020	y/y							
America	7,722	281	▼96	5.4%	200	▼94.9%	(1) Passengers with mileage award tickets are included from FY						
Europe	3,703	159	▼95	5.7%	125	▼93.6%	due to revenue	recogniti	on change	e by applyin	g IFRS ar	nd also	
Asia/Oceania	8,315	215	▼97	'.4%	137	▼96.8%	included in the	previous	year's figu	ures for com	nparison a	inalysis	
China	1,597	18	▼98	8.8%	15	▼98.1%	(2) Changes in cod	eshare pa	assengers	on other ai	rlines are	reflected	
Hawaii/Guam	3,377	12	▼99				(2) Changes in codeshare passengers on other airlines are reflected from FY2020 and to the previous year's figures as well for						

488 ▼96.2%

comparison analysis

### « Reference » Fleet Information



		nd of FY2019 arch 31, 2020		End of 2r (Ju	Diff.		
	Owned	Leased	Total	Owned	Leased	Total	
Airbus A350-900	4	1	5	2	4	6	+1
Boeing 777-200	11	0	11	9	0	9	₹2
Boeing 777-200ER	11	0	11	11	0	11	-
Boeing 777-300	4	0	4	4	0	4	-
Boeing 777-300ER	13	0	13	13	0	13	-
Large-sized Total	43	1	44	39	4	43	▼1
Boeing 787-8	29	0	29	29	0	29	-
Boeing 787-9	17	3	20	17	3	20	-
Boeing 767-300	5	0	5	4	0	4	▼1
Boeing 767-300ER	29	0	29	29	0	29	-
Middle-sized Total	80	3	83	79	3	82	▼1
Boeing 737-800	43	19	62	43	18	61	▼1
Small-sized Total	43	19	62	43	18	61	▼1
Embraer 170	18	0	18	18	0	18	-
Embraer 190	14	0	14	14	0	14	-
Bombardier D8-400CC	5	0	5	5	0	5	-
SAAB340B	5	0	5	5	0	5	-
ATR42-600	7	1	8	7	1	8	-
ATR72-600	2	0	2	2	0	2	-
Regional Total	51	1	52	51	1	52	-
Total	217	24	241	212	26	238	▼3



### **Profit/Loss Statement**

- Due to changes in accounting rules for mileage points, revenue allocated to mileage points is deferred as a liability, and recognized when miles are redeemed (The impacts to Profit/loss are limited)
- Our main index for performance will be EBIT<sup>(1)</sup> instead of Operating Profit/Loss

### **Balance Sheet**

As liabilities increase <sup>(2)</sup> due to transition to IFRS, an equity ratio decreases, but this is a technical adjustment coming from the different accounting standards and there is no substantial change in our actual financial position

### Cash Flow

Payments regarding operating lease is classified to a cash flow from financing activities instead of a cash flow from operating activities

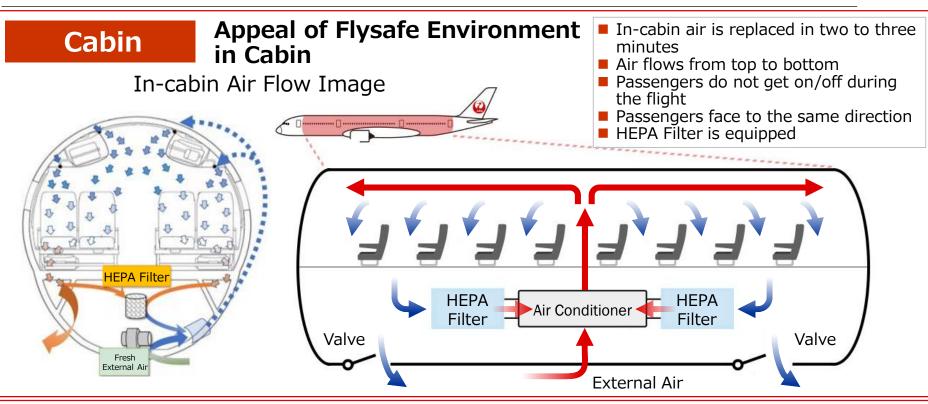
### **Traffic Performance**

Passengers with mileage award tickets are included to revenue passengers (Increase in revenue passenger number, revenue passenger load factor and RPK)

<sup>(1)</sup> EBIT = Profit/Loss before Financing and Income tax (Profit/Loss before Tax – Finance Income/Expenses)

## Anti-COVID-19 Measures





#### Hygiene measures

### **Thorough measures for Flysafe**





Sanitization Facial mask and gloves



Social Distancing



Partition



Less Contact with others



## Fly into tomorrow.



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