

# JAPAN AIRLINES Co.,Ltd.

## Financial Results

### 3<sup>rd</sup> Quarter Mar/2024 (FY2023)



**JAPAN AIRLINES**



**February 2, 2024**

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APEX

Health Safety Powered  
by SimpliFlying Audit  
Diamond



SKYTRAX

Covid-19 Safety  
Rating  
5-Star



SKYTRAX  
2023

World's Best Economy Class  
Best Economy Class Airline seat



SKYTRAX

World Airline Star  
Rating  
5-Star



Information Technology Award



Internet IR  
Commendation  
Award  
2023



APEX  
WORLD CLASS™  
2024  
APEX  
WORLD CLASS



Wi-Fi in Eastern Asia  
2024APEX"Best



2023 Award for Excellence  
in Corporate Disclosure  
— Industries —

SAAJ The Securities Analysts  
Association of Japan



DX銘柄2023  
Digital Transformation



work with Pride

Gold  
2023



2023  
健康経営優良法人  
ホワイト500



2023  
健康経営銘柄  
Health and Productivity

Health and Productivity  
Management Brand

## 1. PERFORMANCE OVERVIEW FOR FY23Q3

## 2. RECENT TOPICS

## 3. DETAILS OF FINANCIAL RESULTS FOR FY23Q3

## 4. REFERENCES

### ESG Indices



FTSE Blossom  
Japan Index



FTSE Blossom  
Japan Sector  
Relative Index

2023 CONSTITUENT MSCI日本株  
女性活躍指数 (WIN)

Member of  
Dow Jones  
Sustainability Indices

Powered by the S&P Global CSA

Dow Jones Sustainability  
Asia Pacific Index for the  
second consecutive year



Climate Change 「A-」  
(2022)



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Note (1) Regarding figures in tables of this material, amounts are rounded down to the nearest hundred million yen, and the second decimal point in ratios is rounded off to one decimal point. Regarding percentage or ratio compared to prior year, if changes exceed 1,000%, “—” is shown.

(2) The 3rd Quarter results (October to December) are calculated by deducting the results of 1st Half (April to September) from 3rd Quarter (April to December).

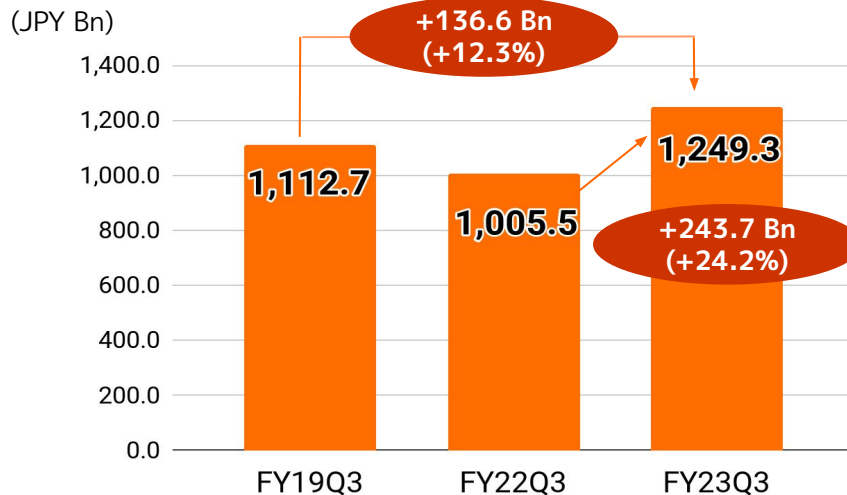
(3) LCC=Low Cost Carrier (4) We introduced ESG-related index selections to evaluate executive officer's compensations. ※ indicates the applicable index.

# Performance Overview for FY2023Q3

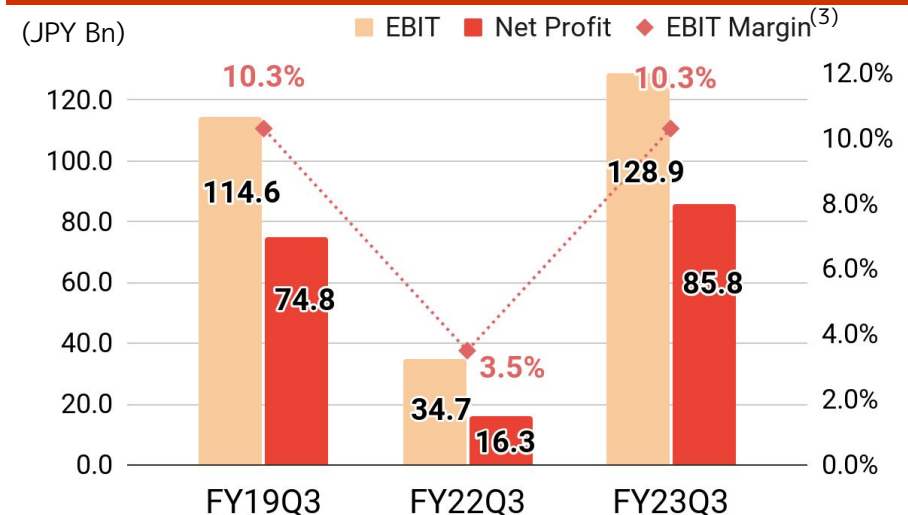


- ✓ Increased revenue/profit vs pre-pandemic levels, achieved by swiftly recovering capacity ahead of others and steadily capturing the recovering passenger demand
- ✓ No changes made to consolidated financial results forecast and dividend forecast

## Revenue



## EBIT<sup>(1)</sup> / Net Profit<sup>(2)</sup>



## Fuel/FX Markets

|                              | FY22Q3 | FY23Q3 | y/y    |
|------------------------------|--------|--------|--------|
| Singapore Kerosene (USD/bbl) | 134.2  | 103.6  | ▼22.8% |
| Dubai Crude Oil (USD/bbl)    | 100.3  | 82.8   | ▼17.4% |
| FX Rate (JPY/USD)            | 135.3  | 142.2  | +5.1%  |

## Operational Preconditions/ASK

|                      | Vs. FY22Q3           |                 |        |
|----------------------|----------------------|-----------------|--------|
|                      | International Routes | Domestic Routes | Total  |
| Full Service Carrier | +31.5%               | +0.0%           | +15.9% |
| LCC                  | +87.0%               | ▼13.0%          | +74.3% |
| Total                | +37.6%               | ▼0.2%           | +19.8% |

(1) EBIT=Profit before Financing and Income tax (Profit before Tax – Finance Income and Expenses)

(2) Net Profit = Profit attributable to Owners of Parent (3)EBIT Margin = EBIT/Revenue

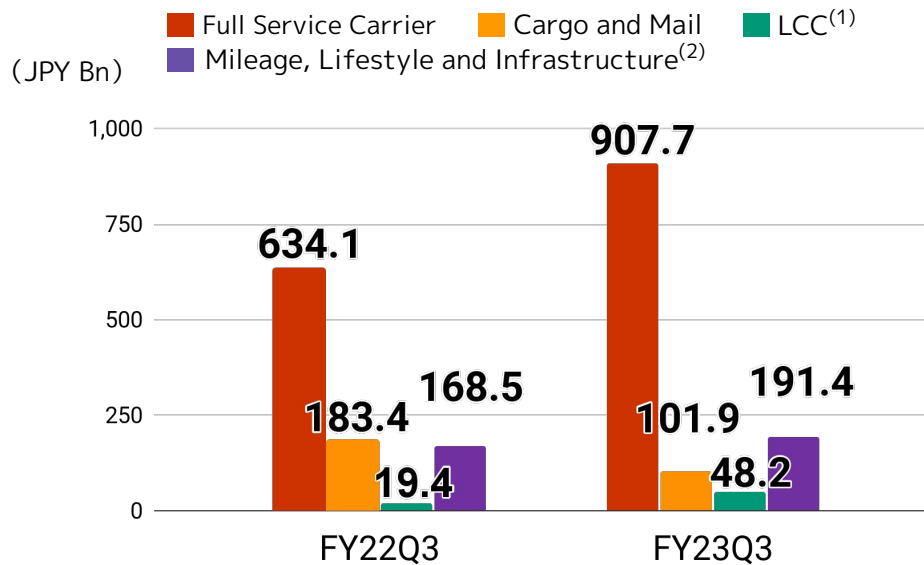


# FY2023Q3 Performance by Business Domain

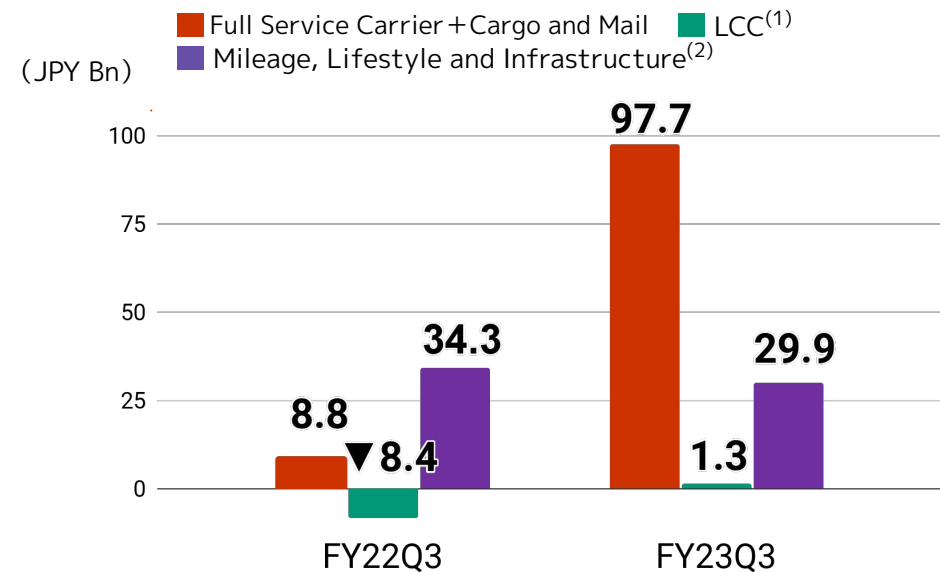


- ✓ Revenue and EBIT improved significantly, driven by Full Service Carrier
- ✓ LCC's EBIT made profitable. Mileage, Lifestyle and Infrastructure steadily recorded profit

## Revenue by Business Domain



## EBIT by Business Domain



| FY23Q3<br>(Oct. to Dec.) | Full Service Carrier | Cargo and Mail | LCC  | Mileage, Lifestyle<br>and Infrastructure |
|--------------------------|----------------------|----------------|------|------------------------------------------|
| Revenue                  | 308.9                | 35.0           | 16.6 | 67.7                                     |
| EBIT                     | 26.9                 |                | ▼1.4 | 12.1                                     |

- The revenue and EBIT by each business domain shown above are calculated by a virtual method; Not showing the actual Revenue and EBIT
  - The criteria shown above does not match Air Transport Business Segment or Others
  - The figures may be changed because of the internal change of accounting rules ex post
- (1) Revenues of the two consolidated subsidiaries, ZIPAIR and SPRING JAPAN. EBIT of the two subsidiaries and any factors related to the affiliated company accounted for by the equity-method, Jetstar Japan
- (2) Mileage, Lifestyle and Infrastructure = Travel Agency, Mileage, Ground Handling etc.

1. PERFORMANCE OVERVIEW FOR FY23Q3
- 2. RECENT TOPICS**
3. DETAILS OF FINANCIAL RESULTS FOR FY23Q3
4. REFERENCES

# RECENT TOPICS



## Full Service Carrier (Int'l Passenger)

**New Aircraft A350-1000 Haneda - New York started service on January 24**

■ A350-1000 will be launched on the **Haneda - Dallas route** and the **Haneda - London route(New)**

■ 15~25% reduced fuel consumption/CO2 emission

■ More A350-1000 will service other main routes

**Driving greater outbound demands**

■ Free on-board WiFi and special chartered flight<sup>(1)</sup> to commemorate JAL's 70th anniversary of International service.



## LCC (ZIPAIR)

■ Narita - Vancouver route to begin service on March 13, 2024

■ Expanded to 9 destinations, aiming for further growth



## Cargo and Mail

**Solving social needs through Cargo Carrier Business**

■ Started service of 767-300ER on February 19, 2024 and strengthened partnership with DHL Express to respond to East Asia's growing e-commerce demand.

■ A321 freighter planned to start service from April 11, 2024 partnering up with YAMATO HD as a response to rising logistical needs.



## Mileage, Lifestyle and Infrastructure

**"JAL Life Status Program" service in January 2024!**

■ Lifetime achievement points allows customers to gain status through daily life, aimed at long-term engagement with customers & expanding customer base

Aviation

Non-Aviation  
Daily life

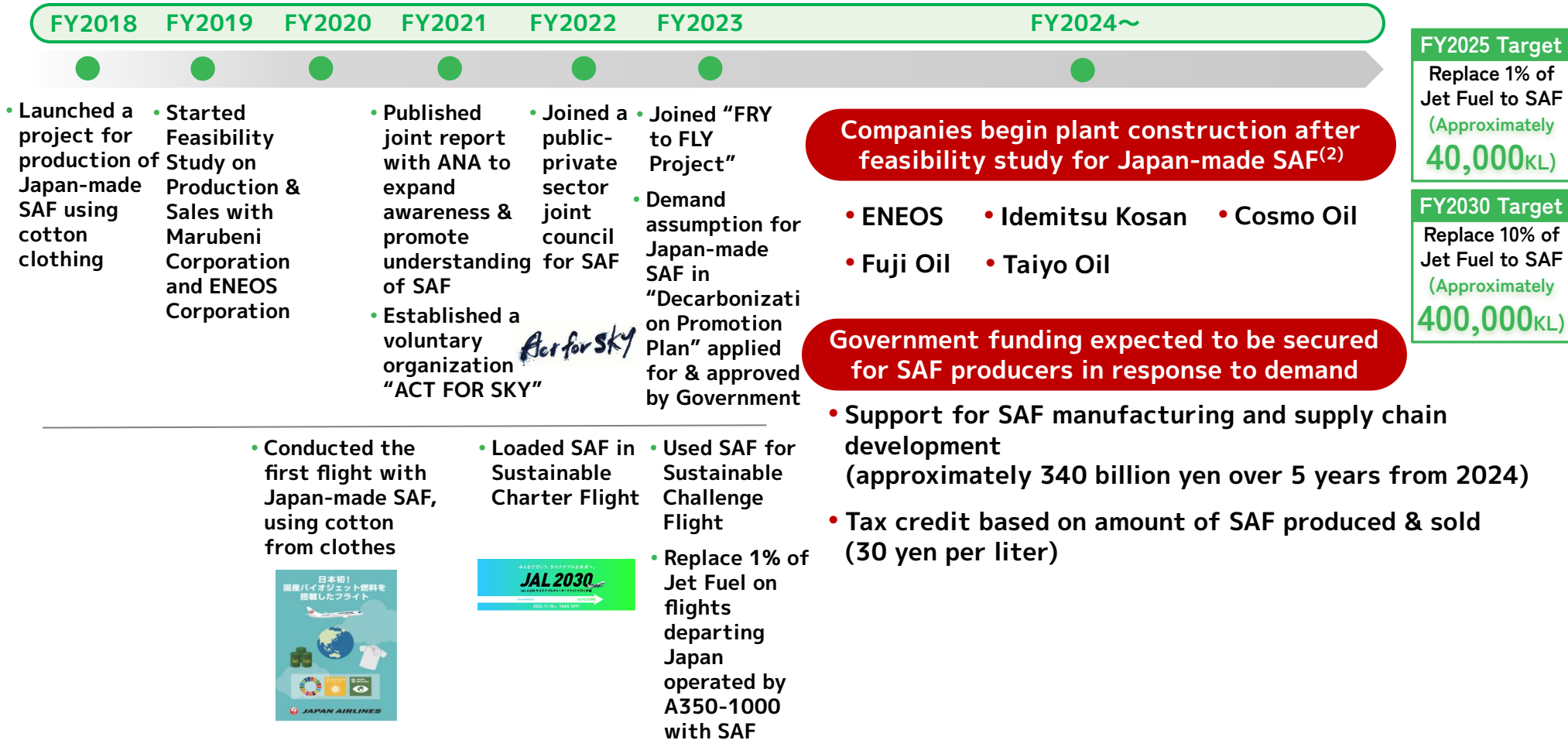


(1)First flight: Narita - (over Wake Island) - Honolulu - San Francisco

# Initiatives for SAF<sup>(1)</sup>

## (Developments on Domestic SAF Production)

- Steady progress made toward the goal of replacing 10% of all fuel on board with SAF by 2030, especially with developments on production of Japan-made SAF.



(1) SAF: Sustainable Aviation Fuel (2) Source: Press releases by each company

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# Details of financial results for FY2023Q3

## Consolidated Financial Results



| (JPY Bn)                                  | Q3 (Apr. to Dec.) |         |         |            |        |            |         | Q3 (Oct. to Dec.) |            |         |
|-------------------------------------------|-------------------|---------|---------|------------|--------|------------|---------|-------------------|------------|---------|
|                                           | FY19Q3            | FY22Q3  | FY23Q3  | Vs. FY19Q3 |        | Vs. FY22Q3 |         | FY23Q3            | Vs. FY22Q3 |         |
|                                           |                   |         |         | Diff.      | y/y    | Diff.      | y/y     |                   | Diff.      | y/y     |
| Revenue                                   | 1,112.7           | 1,005.5 | 1,249.3 | +136.6     | +12.3% | +243.7     | +24.2%  | 428.4             | +41.3      | +10.7%  |
| Full Service Carrier                      | 910.7             | 817.6   | 1,009.6 | +98.9      | +10.9% | +192.0     | +23.5%  | 344.0             | +32.2      | +10.4%  |
| International PAX                         | 401.3             | 287.1   | 471.7   | +70.4      | +17.5% | +184.6     | +64.3%  | 157.3             | +33.4      | +27.0%  |
| Domestic PAX                              | 427.9             | 335.5   | 422.4   | ▼5.5       | ▼1.3%  | +86.8      | +25.9%  | 147.3             | +20.4      | +16.1%  |
| Cargo / Mail                              | 69.1              | 183.4   | 101.9   | +32.8      | +47.5% | ▼81.5      | ▼44.4%  | 35.0              | ▼22.1      | ▼38.8%  |
| Other Revenue                             | 12.2              | 11.5    | 13.5    | +1.2       | +9.9%  | +2.0       | +17.5%  | 4.3               | +0.4       | +13.0%  |
| LCC                                       | -                 | 19.4    | 48.2    | -          | -      | +28.8      | +148.7% | 16.6              | +8.3       | +100.9% |
| Mileage, Lifestyle and Infrastructure (1) | 201.9             | 168.5   | 191.4   | ▼10.5      | ▼5.2%  | +22.8      | +13.6%  | 67.7              | +0.7       | +1.1%   |
| Operating Expense                         | 1,005.5           | 990.1   | 1,129.6 | +124.0     | +12.3% | +139.5     | +14.1%  | 392.9             | +40.2      | +11.4%  |
| Fuel                                      | 189.6             | 241.6   | 266.2   | +76.5      | +40.4% | +24.5      | +10.2%  | 96.1              | +9.3       | +10.8%  |
| Excluding Fuel                            | 815.9             | 748.4   | 863.4   | +47.5      | +5.8%  | +115.0     | +15.4%  | 296.8             | +30.9      | +11.6%  |
| Others (2)                                | 7.5               | 19.2    | 9.2     | +1.7       | +23.9% | ▼9.9       | ▼51.7%  | 2.3               | +2.1       | -       |
| EBIT                                      | 114.6             | 34.7    | 128.9   | +14.3      | +12.5% | +94.2      | +271.5% | 37.7              | +3.2       | +9.4%   |
| EBIT Margin(%)                            | 10.3%             | 3.5%    | 10.3%   | +0.0pt     | -      | +6.9pt     | -       | 8.8%              | ▼0.1pt     | -       |
| Net Profit                                | 74.8              | 16.3    | 85.8    | +11.0      | +14.7% | +69.5      | +426.4% | 24.2              | +5.7       | +31.0%  |
| RPK (MN passenger km)                     | 58,776            | 38,079  | 53,514  | ▼5,261     | ▼9.0%  | +15,434    | +40.5%  | 18,003            | +3,068     | +20.5%  |
| ASK (MN seat km)                          | 69,070            | 57,466  | 68,865  | ▼205       | ▼0.3%  | +11,398    | +19.8%  | 23,167            | +2,038     | +9.6%   |
| EBITDA Margin(%) (3)                      | 21.1%             | 15.5%   | 19.1%   | ▼2.0pt     | -      | +3.6pt     | -       | 17.4%             | ▼1.4pt     | -       |

(1) Mileage, Lifestyle and Infrastructure = Travel Agency, Mileage, Ground Handling etc.

(2) Others = Gain on Sales of Aircraft, Other Income, Share of Profit or Loss of Investment and Income/Expenses from Investment

(3) EBITDA Margin = EBIT/Revenue EBITDA=EBIT+Depreciation and Amortization

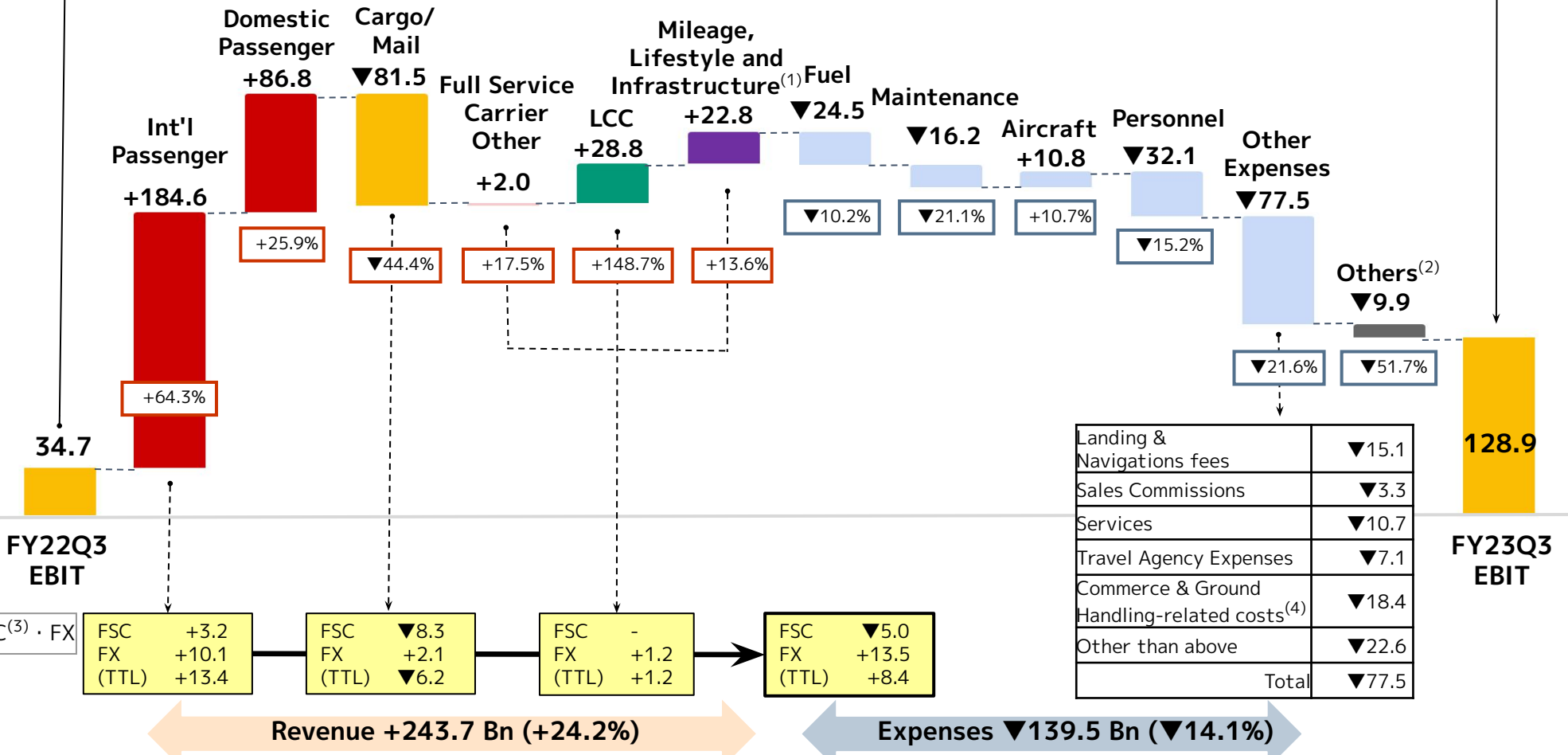
# Details of financial results for FY2023Q3

## Changes in EBIT (Revenues / Expenses)

RPK y/y : +40.5%  
ASK y/y : +19.8%

**+94.2 Bn**

+ stands for profit increase ( revenue increase, cost decrease )  
▼ stands for profit decrease ( revenue decrease, cost increase )  
(JPY Bn)



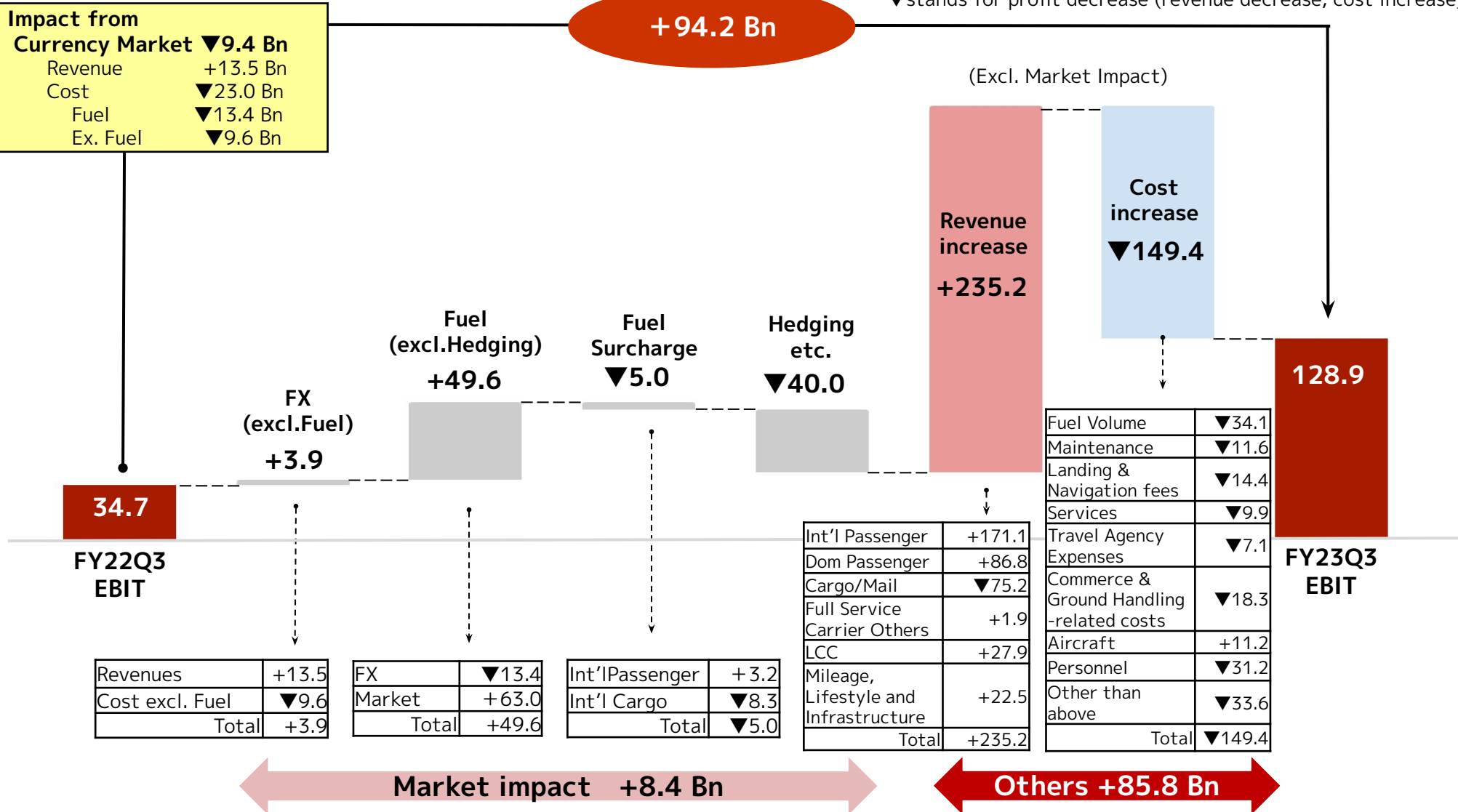
(1) Mileage, Lifestyle and Infrastructure = Travel Agency, Mileage, Ground Handling etc. (2) Others = Gain on Sales of Aircraft, Other Income, Share of Profit or Loss of Investment and Income/Expenses from Investment (3) FSC=Fuel Surcharge  
(4) Commerce and Ground Handling-related costs= Non-aviation fees such as Commerce and Ground-Handling costs

# Details of financial results for FY2023Q3

## Changes in EBIT (Market and other impact)

(JPY Bn)

+ stands for profit increase (revenue increase, cost decrease)  
▼ stands for profit decrease (revenue decrease, cost increase)



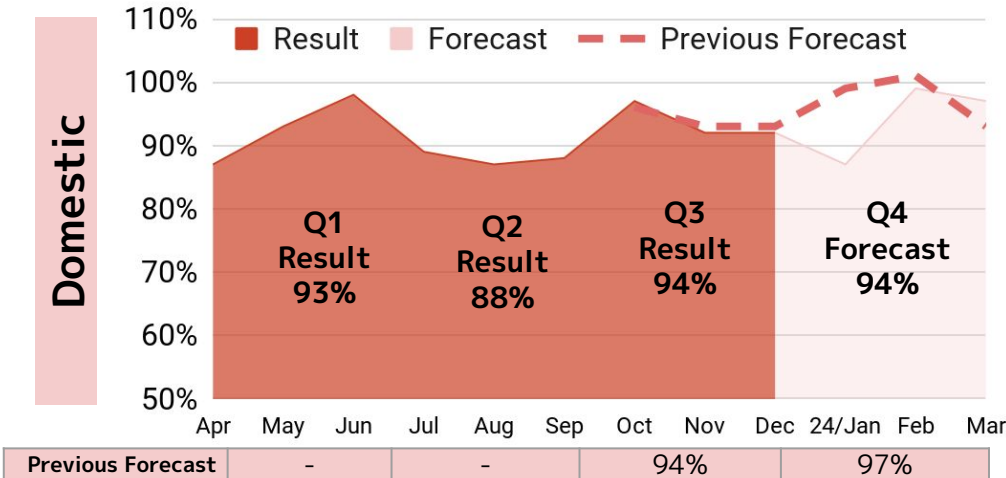
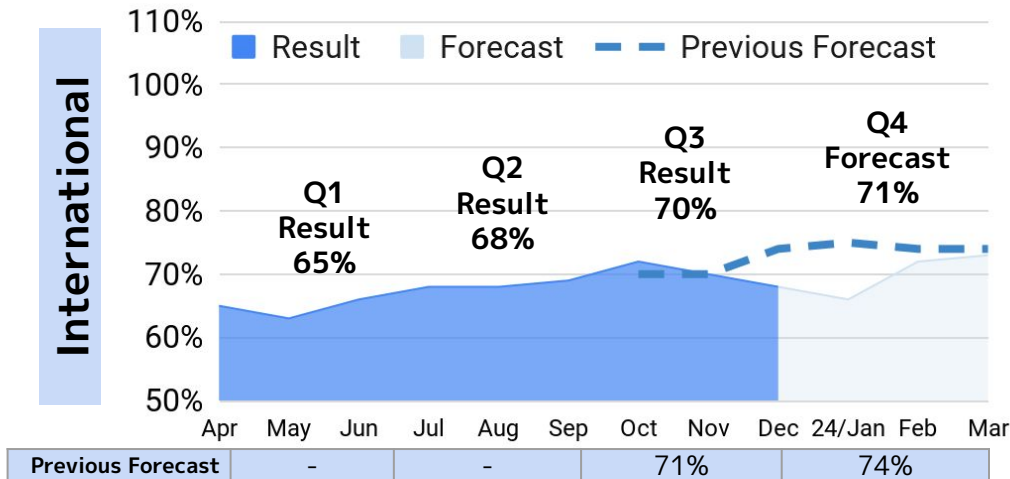
# Details of financial results for FY2023Q3

## Int'l & Domestic Passenger Operations (Full Service Carrier)

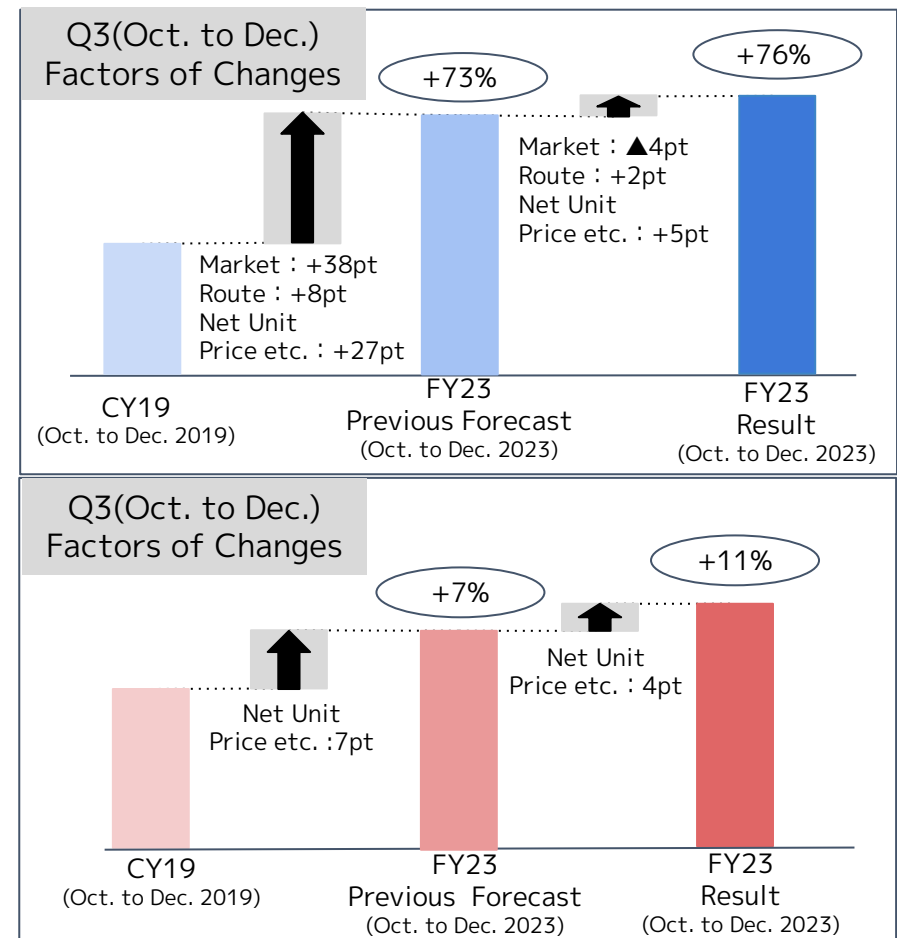


- ✓ Int'l PAX: Strong inbound demand. Outbound demand expected to recover toward March
- ✓ Dom. PAX: Although demand slow around Jan., revenue per passenger above forecast

Passenger Demand (vs.CY2019) <sup>(1)</sup>



Revenue per Passenger (vs.CY2019) <sup>(1)</sup>



(1) CY2019= Jan to Dec 2019

# Details of financial results for FY2023Q3

## Int'l & Domestic Passenger Operations (Full Service Carrier)



| International Passenger         | Q3 (Apr. to Dec.) |        |        |            |            | Q3 (Oct. to Dec.) |            |
|---------------------------------|-------------------|--------|--------|------------|------------|-------------------|------------|
|                                 | FY19Q3            | FY22Q3 | FY23Q3 | Vs. FY19Q3 | Vs. FY22Q3 | FY23Q3            | Vs. FY22Q3 |
| Passenger Revenue (JPY Bn)      | 401.3             | 287.1  | 471.7  | +17.5%     | +64.3%     | 157.3             | +27.0%     |
| Passengers ('000)               | 7,325             | 2,950  | 4,954  | ▼32.4%     | +67.9%     | 1,660             | +37.4%     |
| RPK (MN passenger km)           | 36,753            | 19,130 | 28,124 | ▼23.5%     | +47.0%     | 9,307             | +23.2%     |
| ASK (MN seat km)                | 41,463            | 27,055 | 35,574 | ▼14.2%     | +31.5%     | 11,835            | +11.1%     |
| L/F (%)                         | 88.6%             | 70.7%  | 79.1%  | ▼9.6pt     | +8.4pt     | 78.6%             | +7.7pt     |
| Revenue per Passenger (JPY) (1) | 54,784            | 97,315 | 95,218 | +73.8%     | ▼2.2%      | 94,772            | ▼7.6%      |
| Yield (JPY) (2)                 | 10.9              | 15.0   | 16.8   | +53.6%     | +11.8%     | 16.9              | +3.1%      |
| Unit Revenue (JPY) (3)          | 9.7               | 10.6   | 13.3   | +37.0%     | +25.0%     | 13.3              | +14.3%     |

| Domestic Passenger              | Q3 (Apr. to Dec.) |        |        |            |            | Q3 (Oct. to Dec.) |            |
|---------------------------------|-------------------|--------|--------|------------|------------|-------------------|------------|
|                                 | FY19Q3            | FY22Q3 | FY23Q3 | Vs. FY19Q3 | Vs. FY22Q3 | FY23Q3            | Vs. FY22Q3 |
| Passenger Revenue (JPY Bn)      | 427.9             | 335.5  | 422.4  | ▼1.3%      | +25.9%     | 147.3             | +16.1%     |
| Passengers ('000)               | 29,149            | 22,353 | 26,644 | ▼8.6%      | +19.2%     | 9,118             | +5.6%      |
| RPK (MN passenger km)           | 22,022            | 17,148 | 20,208 | ▼8.2%      | +17.8%     | 6,906             | +4.7%      |
| ASK (MN seat km)                | 27,606            | 26,552 | 26,565 | ▼3.8%      | +0.0%      | 8,924             | ▼1.9%      |
| L/F (%)                         | 79.8%             | 64.6%  | 76.1%  | ▼3.7pt     | +11.5pt    | 77.4%             | +4.9pt     |
| Revenue per Passenger (JPY) (1) | 14,683            | 15,012 | 15,855 | +8.0%      | +5.6%      | 16,161            | +10.0%     |
| Yield (JPY) (2)                 | 19.4              | 19.6   | 20.9   | +7.6%      | +6.8%      | 21.3              | +10.9%     |
| Unit Revenue (JPY) (3)          | 15.5              | 12.6   | 15.9   | +2.6%      | +25.8%     | 16.5              | +18.4%     |

(1) Revenue per Passenger = Passenger Revenue / Passengers (2) Yield = Passenger Revenue / RPK (3) Unit Revenue = Passenger Revenue / ASK



# Details of financial results for FY2023Q3

## Cargo



- ✓ International cargo strived to capture demand between Asia/China and North America, amid a slow recovery in demand for cargo to/from Japan
- ✓ Revenue exceeded pre-pandemic levels by maximizing volume, through high value-added cargo such as pharmaceuticals and perishables.

| International Cargo                 | Q3 (Apr. to Dec.) |        |        |            |            | Q3 (Oct. to Dec.) |            |
|-------------------------------------|-------------------|--------|--------|------------|------------|-------------------|------------|
|                                     | FY19Q3            | FY22Q3 | FY23Q3 | Vs. FY19Q3 | Vs. FY22Q3 | FY23Q3            | Vs. FY22Q3 |
| Cargo Revenue (JPY Bn)              | 44.7              | 156.2  | 76.6   | +71.1%     | ▼51.0%     | 25.9              | ▼45.0%     |
| Available Ton Km (MN ton km)        | 3,378             | 2,853  | 3,162  | ▼6.4%      | +10.8%     | 1,043             | +4.8%      |
| Revenue Ton Km (MN ton km)          | 1,838             | 2,167  | 1,901  | +3.4%      | ▼12.3%     | 630               | ▼12.6%     |
| Carried Cargo Weight (Thousand ton) | 303               | 352    | 319    | +5.3%      | ▼9.4%      | 106               | ▼8.8%      |
| Revenue Ton (JPY/kg)                | 148               | 443    | 240    | +62.5%     | ▼45.9%     | 243               | ▼39.7%     |

| Domestic Cargo                      | Q3 (Apr. to Dec.) |        |        |            |            | Q3 (Oct. to Dec.) |            |
|-------------------------------------|-------------------|--------|--------|------------|------------|-------------------|------------|
|                                     | FY19Q3            | FY22Q3 | FY23Q3 | Vs. FY19Q3 | Vs. FY22Q3 | FY23Q3            | Vs. FY22Q3 |
| Cargo Revenue (JPY Bn)              | 16.0              | 15.2   | 15.0   | ▼6.3%      | ▼1.5%      | 5.2               | ▼4.2%      |
| Available Ton Km (MN ton km)        | 1,275             | 1,221  | 1,221  | ▼4.2%      | +0.0%      | 411               | ▼2.3%      |
| Revenue Ton Km (MN ton km)          | 253               | 211    | 216    | ▼14.5%     | +2.7%      | 76                | ▼1.5%      |
| Carried Cargo Weight (Thousand ton) | 274               | 222    | 230    | ▼15.9%     | +3.8%      | 82                | ▼0.6%      |
| Revenue Ton (JPY/kg)                | 58                | 69     | 65     | +11.5%     | ▼5.1%      | 63                | ▼3.6%      |

# Details of financial results for FY2023Q3

## LCC



- ✓ ZIPAIR scheduled to begin service on the Vancouver route in March, expanding its destination to 9 cities mainly in North America and Asia, to record strong profits.

| ZIPAIR  | Q3 (Apr. to Dec.) |        |            | Q3 (Oct. to Dec.) |            |
|------------------------------------------------------------------------------------------|-------------------|--------|------------|-------------------|------------|
|                                                                                          | FY22Q3            | FY23Q3 | Vs. FY22Q3 | FY23Q3            | Vs. FY22Q3 |
| Passenger Revenue (JPY Bn)                                                               | 13.9              | 39.2   | +181.1%    | 14.2              | +118.6%    |
| Passengers ('000)                                                                        | 306               | 830    | +171.3%    | 288               | +101.4%    |
| RPK (MN passenger km)                                                                    | 1,518             | 4,576  | +201.3%    | 1,586             | +134.2%    |
| ASK (MN seat km)                                                                         | 3,303             | 5,838  | +76.8%     | 2,073             | +80.6%     |
| L/F (%)                                                                                  | 46.0%             | 78.4%  | +32.4pt    | 76.5%             | +17.5pt    |
| Revenue per Passenger (JPY) (1)                                                          | 45,584            | 47,232 | +3.6%      | 49,348            | +8.6%      |
| Yield (JPY) (2)                                                                          | 9.2               | 8.6    | ▼6.7%      | 9.0               | ▼6.7%      |
| Unit Revenue (JPY) (3)                                                                   | 4.2               | 6.7    | +59.0%     | 6.9               | +21.1%     |

| SPRING JAPAN  | Q3 (Apr. to Dec.) |        |            | Q3 (Oct. to Dec.) |            |
|------------------------------------------------------------------------------------------------|-------------------|--------|------------|-------------------|------------|
|                                                                                                | FY22Q3            | FY23Q3 | Vs. FY22Q3 | FY23Q3            | Vs. FY22Q3 |
| Passenger Revenue (JPY Bn)                                                                     | 5.4               | 9.0    | +65.8%     | 2.4               | +36.4%     |
| Passengers ('000)                                                                              | 340               | 582    | +71.2%     | 191               | +45.4%     |
| RPK (MN passenger km)                                                                          | 281               | 604    | +114.5%    | 204               | +89.4%     |
| ASK (MN seat km)                                                                               | 556               | 886    | +59.5%     | 333               | +44.5%     |
| L/F (%)                                                                                        | 50.7%             | 68.1%  | +17.5pt    | 61.3%             | +14.6pt    |
| Revenue per Passenger (JPY) (1)                                                                | 16,086            | 15,583 | ▼3.1%      | 12,761            | ▼6.2%      |
| Yield (JPY) (2)                                                                                | 19.4              | 15.0   | ▼22.7%     | 12.0              | ▼28.0%     |
| Unit Revenue (JPY) (3)                                                                         | 9.8               | 10.2   | +4.0%      | 7.3               | ▼5.6%      |

(1) Revenue per Passenger = Passenger Revenue / Passengers (2) Yield = Passenger Revenue / RPK (3) Unit Revenue = Passenger Revenue / ASK

# Details of financial results for FY2023Q3

## Expenses



✓ Actual fixed costs was 375.7 billion yen, achieved through steady cost control

### Major Operating Expense Items

| (JPY Bn)                          | Q3 (Apr. to Dec.) |        |         |            |        |            |        | Q3 (Oct. to Dec.) |            |        |
|-----------------------------------|-------------------|--------|---------|------------|--------|------------|--------|-------------------|------------|--------|
|                                   | FY19Q3            | FY22Q3 | FY23Q3  | Vs. FY19Q3 |        | Vs. FY22Q3 |        | FY23Q3            | Vs. FY22Q3 |        |
|                                   |                   |        |         | Diff.      | y/y    | Diff.      | y/y    |                   | Diff.      | y/y    |
| Fuel                              | 189.6             | 241.6  | 266.2   | +76.5      | +40.4% | +24.5      | +10.2% | 96.1              | +9.3       | +10.8% |
| Landing and navigation fees       | 65.2              | 38.4   | 53.5    | ▼11.7      | ▼18.0% | +15.1      | +39.4% | 18.3              | +4.0       | +28.7% |
| Maintenance                       | 58.8              | 76.8   | 93.0    | +34.2      | +58.1% | +16.2      | +21.1% | 32.7              | +3.6       | +12.5% |
| Sales commissions (Air Transport) | 13.9              | 15.1   | 18.4    | +4.5       | +32.5% | +3.3       | +22.3% | 6.0               | +0.3       | +5.4%  |
| Services(1)                       | 35.4              | 23.5   | 34.2    | ▼1.1       | ▼3.2%  | +10.7      | +45.9% | 12.1              | +2.6       | +27.5% |
| Other variable cost(2)            | 159.4             | 127.2  | 160.0   | +0.5       | +0.4%  | +32.7      | +25.8% | 55.8              | +5.7       | +11.4% |
| Aircraft(3)                       | 97.6              | 101.8  | 91.0    | ▼6.6       | ▼6.8%  | ▼10.8      | ▼10.7% | 29.4              | ▼4.3       | ▼12.9% |
| Personnel(3)                      | 226.3             | 211.5  | 243.7   | +17.3      | +7.7%  | +32.1      | +15.2% | 85.9              | +13.5      | +18.8% |
| Other cost(3)                     | 158.9             | 153.8  | 169.3   | +10.3      | +6.5%  | +15.4      | +10.0% | 56.2              | +5.3       | +10.6% |
| Total Operating Expenses          | 1,005.5           | 990.1  | 1,129.6 | +124.0     | +12.3% | +139.5     | +14.1% | 392.9             | +40.2      | +11.4% |

Excludes temporal costs and variable factors, etc

### Actual Fixed Costs <sup>(4)</sup>

#### Expense Breakdown

■ Actual Fixed Cost ■ Fixed Cost (except Actual Fixed Cost) ■ Revenue and Capacity-linked Cost



- (1) Services = Expenses regarding inflight services, airport lounges, cargo equipment, etc. (2) Other variable cost = Travel agency, Mileage, Ground handling etc.  
 (3) Includes costs that have variable factors such as the number of flights and passengers, and temporary and additional costs associated with business structural reforms.  
 (4) Actual Fixed Costs excludes the variable factors such as the number of flights and passengers, and temporary and additional costs associated with business structural reforms.

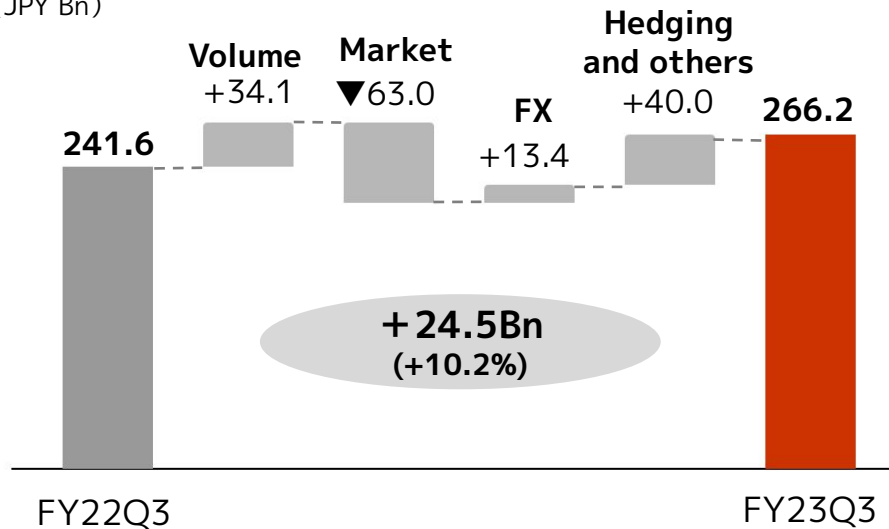
# Details of financial results for FY2023Q3

## Fuel Costs

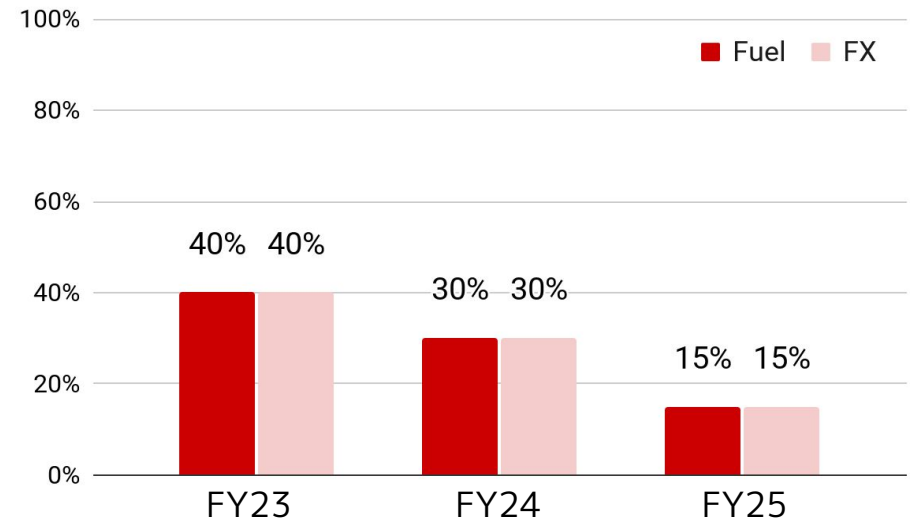


### Changes in fuel costs

(JPY Bn)

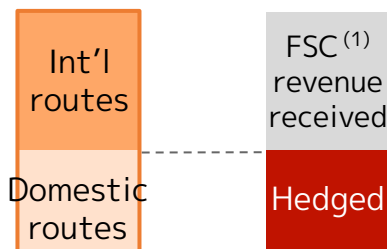


### Hedge Ratio (As of End of Dec./2023)



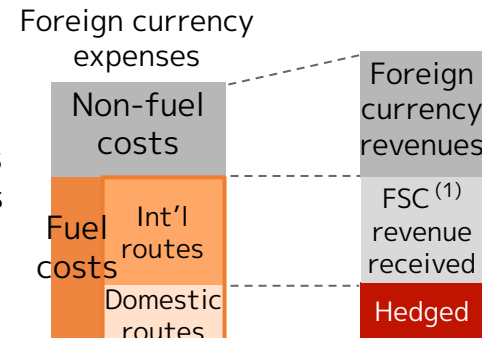
### Fuel Hedging

Fuel Use



- ❑ Hedging for consumption volume in Domestic Operations to deal with fuel price changes
- ❑ Consumption volume in Int'l Operations covered by fuel surcharge revenues

### FX Hedging



- ❑ Hedging conducted for domestic fuel costs to deal with effect of fx changes to fuel costs
- ❑ Current foreign currency revenues exceeded foreign currency expenses (excluding fuel costs) due to rising demand from overseas.

(1) FSC=Fuel Surcharge

# Details of financial results for FY2023Q3

## Balance Sheet and Cash Flow

**BS** ✓ Equity ratio is 40,1% and Net D/E ratio is x0.0 both in terms of credit rating evaluation basis, kept at a healthy level

**CF** ✓ Cash flow from Operating Activities is 273.2 billion yen. Free Cash Flow maintained at previous year's level despite increased investment

| Balance Sheet                        | End of FY22   | End of FY23Q3 | Diff.          |
|--------------------------------------|---------------|---------------|----------------|
| Total Assets                         | 2,520.6       | 2,621.5       | +100.9         |
| Cash and Deposits                    | 639.2         | 684.0         | +44.8          |
| Balance of Interest-bearing Debt     | 925.5         | 897.7         | ▼27.7          |
| Repayment within one year            | 111.9         | 125.1         | +13.1          |
| Shareholders' Equity (1)             | 816.2         | 876.7         | +60.4          |
| Shareholders' Equity Ratio(%) (2)(5) | 32.4% (39.3%) | 33.4%(40.1%)  | +1.1pt(+0.8pt) |
| D/E Ratio (x) (3)                    | 1.1x          | 1.0x          | ▼0.1x          |
| Net D/E Ratio (x) (4)(5)             | 0.4x (0.1x)   | 0.2x (0.0x)   | ▼0.1x (▼0.1x)  |

(JPY Bn)

| Cash Flow                           | FY22Q3 | FY23Q3 | Diff. |
|-------------------------------------|--------|--------|-------|
| Cash Flow from Operating Activities | 191.4  | 273.2  | +81.8 |
| Depreciation and Amortization       | 121.4  | 110.0  | ▼11.3 |
| Cash Flow from Investing Activities | ▼74.0  | ▼155.7 | ▼81.6 |
| Capital Investment                  | ▼86.5  | ▼160.3 | ▼73.8 |
| Free Cash Flow (6)                  | 117.3  | 117.5  | +0.1  |
| Cash Flow from Financing Activities | ▼61.1  | ▼79.9  | ▼18.7 |
| Total Cash Flow (7)                 | 56.2   | 37.6   | ▼18.6 |
| EBITDA (8)                          | 156.1  | 239.0  | +82.9 |

- (1) Equity Attributable to Owners of the Parent
- (2) Ratio of Equity Attributable to Owners of the Parent to Total Assets
- (3) Interest-Bearing Debt/Shareholders' Equity
- (4) (Interest-Bearing Debt - Cash and Deposits) /Shareholders' Equity
- (5) Figures in ( ) represent figures based on credit rating evaluation considering Hybrid Finance
- (6) Cash Flow from Operating Activities + Cash Flow From Investment Activities
- (7) Cash Flow from Operating Activities + Cash Flow from Investment Activities + Cash Flow from Financial Activities
- (8) EBITDA=EBIT+Depreciation and Amortization

1. PERFORMANCE OVERVIEW FOR FY23Q3
2. RECENT TOPICS
3. DETAILS OF FINANCIAL RESULTS FOR FY23Q3
- 4. REFERENCES**



# [Reference]

## Operation Performance by Geographic Segment (Full Service Carrier)



| Passenger Revenue |                              |            |            |                              |            |
|-------------------|------------------------------|------------|------------|------------------------------|------------|
| (%)               | Q3 (Apr. to Dec.)            |            |            | Q3 (Oct. to Dec.)            |            |
|                   | FY23Q3<br>Component<br>Ratio | Vs. FY19Q3 | Vs. FY22Q3 | FY23Q3<br>Component<br>Ratio | Vs. FY22Q3 |
| America           | 36%                          | +48.9%     | +49.1%     | 34%                          | +16.5%     |
| Europe            | 17%                          | +25.4%     | +50.2%     | 17%                          | +14.4%     |
| Asia/Oceania      | 32%                          | +19.9%     | +61.9%     | 35%                          | +26.3%     |
| China             | 7%                           | ▼24.6%     | +311.1%    | 6%                           | +216.9%    |
| Hawaii/Guam       | 8%                           | ▼28.8%     | +103.0%    | 8%                           | +61.0%     |
| Total             | 100%                         | +17.6%     | +64.3%     | 100%                         | +27.0%     |

| ASK          |                   |            |            |                   |            |
|--------------|-------------------|------------|------------|-------------------|------------|
| (MN seat km) | Q3 (Apr. to Dec.) |            |            | Q3 (Oct. to Dec.) |            |
|              | FY23Q3            | Vs. FY19Q3 | Vs. FY22Q3 | FY23Q3            | Vs. FY22Q3 |
| America      | 13,419            | +6.2%      | +13.7%     | 4,479             | ▼1.4%      |
| Europe       | 5,212             | ▼14.9%     | +36.4%     | 1,730             | +14.7%     |
| Asia/Oceania | 12,001            | ▼16.5%     | +31.2%     | 3,892             | +8.3%      |
| China        | 1,668             | ▼39.1%     | +680.1%    | 548               | +398.2%    |
| Hawaii/Guam  | 3,270             | ▼41.4%     | +58.8%     | 1,184             | +32.1%     |
| Total        | 35,574            | ▼14.2%     | +31.5%     | 11,835            | +11.1%     |

| RPK               |                   |            |            |                   |            |
|-------------------|-------------------|------------|------------|-------------------|------------|
| (MN passenger km) | Q3 (Apr. to Dec.) |            |            | Q3 (Oct. to Dec.) |            |
|                   | FY23Q3            | Vs. FY19Q3 | Vs. FY22Q3 | FY23Q3            | Vs. FY22Q3 |
| America           | 10,654            | ▼6.5%      | +23.3%     | 3,259             | ▼0.1%      |
| Europe            | 4,169             | ▼24.2%     | +60.9%     | 1,386             | +37.2%     |
| Asia/Oceania      | 9,642             | ▼23.4%     | +49.3%     | 3,379             | +25.7%     |
| China             | 998               | ▼55.4%     | +827.4%    | 313               | +676.6%    |
| Hawaii/Guam       | 2,660             | ▼47.1%     | +99.7%     | 967               | +75.2%     |
| Total             | 28,124            | ▼23.5%     | +47.0%     | 9,307             | +23.2%     |

| Revenue Passengers Carried |                   |            |            |                   |            |
|----------------------------|-------------------|------------|------------|-------------------|------------|
| ('000)                     | Q3 (Apr. to Dec.) |            |            | Q3 (Oct. to Dec.) |            |
|                            | FY23Q3            | Vs. FY19Q3 | Vs. FY22Q3 | FY23Q3            | Vs. FY22Q3 |
| America                    | 1,144             | ▼5.4%      | +23.3%     | 349               | ▼0.3%      |
| Europe                     | 445               | ▼27.1%     | +60.2%     | 147               | +35.7%     |
| Asia/Oceania               | 2,409             | ▼29.6%     | +63.6%     | 839               | +31.3%     |
| China                      | 511               | ▼57.3%     | +840.3%    | 160               | +676.9%    |
| Hawaii/Guam                | 443               | ▼49.7%     | +104.5%    | 163               | +82.3%     |
| Total                      | 4,954             | ▼32.4%     | +67.9%     | 1,660             | +37.4%     |

| Load Factor  |                   |        |        |                   |        |
|--------------|-------------------|--------|--------|-------------------|--------|
| (%)          | Q3 (Apr. to Dec.) |        |        | Q3 (Oct. to Dec.) |        |
|              | FY23Q3            | FY19Q3 | FY22Q3 | FY23Q3            | FY22Q3 |
| America      | 79.4%             | 90.1%  | 73.2%  | 72.8%             | 71.8%  |
| Europe       | 80.0%             | 89.8%  | 67.8%  | 80.1%             | 67.0%  |
| Asia/Oceania | 80.3%             | 87.6%  | 70.6%  | 86.8%             | 74.9%  |
| China        | 59.9%             | 81.8%  | 50.3%  | 57.2%             | 36.7%  |
| Hawaii/Guam  | 81.3%             | 90.1%  | 64.6%  | 81.7%             | 61.6%  |
| Total        | 79.1%             | 88.6%  | 70.7%  | 78.6%             | 70.9%  |

# [Reference] Fleet Information



|                                  |                |                           | End of FY22 (March 31, 2023) |        |       | End of FY23Q3 (December 31, 2023) |        |       | Diff. |
|----------------------------------|----------------|---------------------------|------------------------------|--------|-------|-----------------------------------|--------|-------|-------|
|                                  |                |                           | Owned                        | Leased | Total | Owned                             | Leased | Total |       |
| Full Service Carrier             | Large          | Airbus A350-1000          | 0                            | 0      | 0     | 1                                 | 0      | 1     | +1    |
|                                  |                | Airbus A350-900           | 12                           | 4      | 16    | 12                                | 4      | 16    | 0     |
|                                  |                | Boeing 777-300ER          | 13                           | 0      | 13    | 13                                | 0      | 13    | 0     |
|                                  |                | Boeing 777-200ER          | 3                            | 0      | 3     | 0                                 | 0      | 0     | ▼3    |
|                                  |                | Large-sized Total         | 28                           | 4      | 32    | 26                                | 4      | 30    | ▼2    |
|                                  | Middle         | Boeing 787-9              | 19                           | 3      | 22    | 19                                | 3      | 22    | 0     |
|                                  |                | Boeing 787-8              | 25                           | 0      | 25    | 24                                | 0      | 24    | ▼1    |
|                                  |                | Boeing 767-300ER          | 16                           | 11     | 27    | 16                                | 11     | 27    | 0     |
|                                  |                | Middle-sized Total        | 60                           | 14     | 74    | 59                                | 14     | 73    | ▼1    |
|                                  | Small          | Boeing 737-800            | 47                           | 9      | 56    | 47                                | 9      | 56    | 0     |
|                                  |                | Small-sized Total         | 47                           | 9      | 56    | 47                                | 9      | 56    | 0     |
|                                  | Regional       | Embraer 170 / Embraer 190 | 32                           | 0      | 32    | 32                                | 0      | 32    | 0     |
|                                  |                | De Havilland DHC-8-400CC  | 5                            | 0      | 5     | 5                                 | 0      | 5     | 0     |
|                                  |                | ATR42-600 / ATR72-600     | 13                           | 1      | 14    | 14                                | 1      | 15    | +1    |
|                                  |                | Regional Total            | 50                           | 1      | 51    | 51                                | 1      | 52    | +1    |
|                                  | Cargo          | Airbus A321-200           | 0                            | 0      | 0     | 0                                 | 1      | 1     | +1    |
|                                  |                | Cargo Fleet Total         | 0                            | 0      | 0     | 0                                 | 1      | 1     | +1    |
| Full Service Carrier Total       |                |                           | 185                          | 28     | 213   | 183                               | 29     | 212   | ▼1    |
| LCC                              | Boeing 787-8   | 5                         | 0                            | 5      | 7     | 0                                 | 7      | +2    |       |
|                                  | Boeing 737-800 | 0                         | 6                            | 6      | 0     | 6                                 | 6      | 0     |       |
|                                  | LCC Total      | 5                         | 6                            | 11     | 7     | 6                                 | 13     | +2    |       |
| Full Service Carrier + LCC Total |                |                           | 190                          | 34     | 224   | 190                               | 35     | 225   | +1    |

# [Reference] Details of FY2023 Full-Year Performance Forecast



※From presentation material announced on October 31, 2023

| (JPY Bn)                                  | FY22    | FY23             |              |       |
|-------------------------------------------|---------|------------------|--------------|-------|
|                                           | Results | Initial Forecast | New Forecast | Diff. |
| Revenue                                   | 1,375.5 | 1,658.0          | 1,684.0      | +26.0 |
| Full Service Carrier                      | 1,108.6 | 1,281.0          | 1,339.0      | +58.0 |
| International PAX                         | 417.5   | 557.0            | 643.0        | +86.0 |
| Domestic PAX                              | 451.1   | 538.0            | 546.0        | +8.0  |
| Cargo / Mail                              | 224.7   | 172.0            | 133.0        | ▼39.0 |
| Other Revenue                             | 15.2    | 14.0             | 17.0         | +3.0  |
| LCC                                       | 30.6    | 81.0             | 71.0         | ▼10.0 |
| Mileage, Lifestyle and Infrastructure (1) | 236.2   | 296.0            | 274.0        | ▼22.0 |
| Operating Expense                         | 1,344.6 | 1,571.0          | 1,567.0      | ▼4.0  |
| Fuel                                      | 323.3   | 387.0            | 377.0        | ▼10.0 |
| Excluding Fuel                            | 1,021.3 | 1,184.0          | 1,190.0      | +6.0  |
| Others(2)                                 | 33.6    | 13.0             | 13.0         | -     |
| EBIT                                      | 64.5    | 100.0            | 130.0        | +30.0 |
| Net Profit                                | 34.4    | 55.0             | 80.0         | +25.0 |

| EBIT by Business Domain                   |         |                  |              |
|-------------------------------------------|---------|------------------|--------------|
| (JPY Bn)                                  | FY22    | FY23             | FY23         |
|                                           | Results | Initial Forecast | New Forecast |
| Full Service Carrier                      | 24.9    | 45.0             | 80.0         |
| Cargo / Mail                              |         |                  |              |
| LCC                                       | ▼8.0    | 0.0              | 3.0          |
| Mileage, Lifestyle and Infrastructure (1) | 47.7    | 55.0             | 47.0         |

- The Revenue and EBIT by each business domain shown above are calculated by a virtual method; Not showing the actual Revenue and EBIT
- The criteria shown above does not match Air Transport Business Segment or Others

(1) Mileage, Lifestyle and Infrastructure = Travel Agency, Mileage, Ground Handling etc.

(2) Others = Gain on Sales of Aircraft, Other Income, Share of Profit or Loss of Investment and Income/Expenses from Investment

# [Reference]

## FY2023 Full-Year Performance Forecast

### Balance Sheet and Cash Flow

※From presentation material announced on October 31, 2023



(JPY Bn)

| Balance Sheet                           | End of FY22<br>(Results) | FY23<br>(Initial<br>Forecast) | FY23<br>(New<br>Forecast) | Diff.              |
|-----------------------------------------|--------------------------|-------------------------------|---------------------------|--------------------|
| Total Assets                            | 2,520.6                  | 2,544.0                       | 2,642.0                   | +98.0              |
| Balance of Interest-bearing<br>debts    | 925.5                    | 883.0                         | 885.0                     | +2.0               |
| Shareholders' Equity(1)                 | 816.2                    | 850.0                         | 877.0                     | +27.0              |
| Shareholders' Equity Ratio<br>(%)(2)(5) | 32.4%<br>(39.3%)         | 33.4%<br>(40.3%)              | 33.2%<br>(39.8%)          | ▼0.2pt<br>(▼0.5pt) |
| D/E Ratio (x)(3)                        | 1.1x                     | 1.0x                          | 1.0x                      | ▼0.0x              |
| Net D/E Ratio (x) (4) (5)               | 0.4x<br>(0.1x)           | 0.3x<br>(0.1x)                | 0.2x<br>(0.0x)            | ▼0.1x<br>(▼0.1x)   |
| ROIC(6)                                 | 3.3%                     | 5.1%                          | 6.5%                      | +1.4%              |
| ROE(7)                                  | 4.3%                     | 6.6%                          | 9.4%                      | +2.8%              |

- (1) Equity Attributable to Owners of the Parent
- (2) Ratio of Equity Attributable to Owners of the Parent to Total Assets
- (3) Interest-Bearing Debt/Shareholders' Equity
- (4) (Interest-Bearing Debt - Cash and Deposits) / Shareholders' Equity
- (5) Figures in ( ) represent figures based on credit rating evaluation considering Hybrid Finance
- (6) EBIT (after tax)/Average Fixed Assets\* at the beginning and end of a fiscal year  
\*Fixed Assets = Inventory Assets + Non-Current Assets - Deferred Tax Assets - Net Defined Benefit Asset
- (7) Profit attributable to owners of the parent / Average of shareholder's equity at beginning and end of a fiscal year
- (8) Cash Flow from Operating Activities + Cash Flow from Investment Activities
- (9) EBITDA = EBIT + Depreciation and Amortization

| Cash Flow                              | FY22Q4<br>(Results) | FY23<br>(Initial<br>Forecast) | FY23<br>(New<br>Forecast) | Diff. |
|----------------------------------------|---------------------|-------------------------------|---------------------------|-------|
| Cash Flow from Operating<br>Activities | 292.9               | 278.0                         | 362.0                     | +84.0 |
| Cash Flow from Investing<br>Activities | ▼112.7              | ▼227.0                        | ▼228.0                    | ▼1.0  |
| Free Cash Flow(8)                      | 180.1               | 51.0                          | 134.0                     | +83.0 |
| Cash Flow from Financing<br>Activities | ▼38.4               | ▼94.0                         | ▼95.0                     | ▼1.0  |
| EBITDA (9)                             | 222.0               | 253.0                         | 285.0                     | +32.0 |

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