



JAPAN AIRLINES TO EXPAND HANEDA AIRPORT FACILITIES IN RENAMED NUMBER ONE TERMINAL

Tokyo October 18: From December 21 Japan Airlines domestic passenger facilities at Tokyo's Haneda Airport will be doubled in area after the airline expands to both wings of the currently named Haneda Airport West Terminal, making possible major service improvements. This expansion has been made possible by the opening of the new Haneda Number Two Terminal on December 1 and the transfer there of operations of other Japanese domestic carriers. The West Terminal will be renamed Number One Terminal.

Up to now JAL has occupied only the South Wing of the West Terminal. By expanding services to the North Wing, JAL will have double the space available for passenger check in operations, and will operate a much more customer friendly and spacious facility.

JAL's service expansion at Haneda, the 4th busiest airport in the world in terms of passengers handled annually, will include a new check-in counter layout. Counters for JAL destinations in central, western and southern Japan will be located in the South Wing. Counters for JAL destinations in northern, northeastern Japan and the northern Japan Sea coast will be located in the North Wing.

With double the number of boarding bridges (new total 24) in the expanded terminal, access to 90% of all JAL Group flights at Haneda –386 per day in December - will be by boarding bridges (currently 70%). Improved aircraft access will reduce walking time to aircraft and cut the number of departing and arriving flights now requiring bus servicing.

JAL will also increase the number of self check-in machines by 20% to 62 units. Additional security gates – from 22 to 30 - will ease the flow of passengers through security inspections. JAL will introduce electric cart service to move passengers with reduced mobility around the bigger terminal

Next February at Haneda Terminal Number One JAL will be the first Japanese airline to launch a new ticket-less check-in service at for passengers, using a special card with an embedded integrated circuit chip (IC card).

The new JAL IC Check-in service will allow cardholders to board domestic flights without a ticket or a boarding pass, eliminating the need. to queue at airport check-in counters or to use a self check-in machine. Card holders just "Touch and Go" with their card at the boarding gate. After inauguration at Haneda this new service will be introduced at other domestic airports in Japan.

Ticket-less passengers reserve via Internet. All relevant data for their flight booking is recorded in the system and their card is recognized when swiped by the system's sensors. Access to boarding areas is made by using the "Touch and Go" card at the security checkpoint.

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