

For the
future
sky. 


To realize a sustainable society

2023



JAPAN AIRLINES

We are facing problems of the environment,
under the sky, changing day by day.

Climate change, not only does it impact the nature,
but also affects our future way.

These issues are not easy to solve,
but we believe we have the wings to come over.

To let the next generation enjoy
the Earth, more precious and richer.

In order to create a future sky,
where everyone can travel with freedom,
and encounter new delight.

We do what we can do,
for the future to be bright.



By 2050, reduce CO₂ emissions as much as possible “For the future skies”

Net zero CO₂ emissions by 2050; first Japanese airline to set such an ambitious goal. Climate change is expanding at this very moment. Achieving net zero CO₂ emissions through new technologies, the creation of fuel, and cooperation with many partners and local communities. In order to continue providing our customers with abundant air travel, we will strive to reduce CO₂ emissions more aggressively than ever before.

Switch to more "Earth-friendly airplanes"

Upgrading to fuel-efficient aircraft

open link

Compared to current aircraft,
The Airbus A350 and Boeing 787 aircraft reduce

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15~25% CO₂ emission

2021-2025 invest to fuel-efficient aircraft etc

c.850 billion yen

Investment amount shown in the "JAL Group Medium-Term Management Plan for Fiscal Year 2021-2025"

Ratio of fuel-efficient aircraft of the JAL Group

2016 65%

2025 86% target

Cut CO₂ in operation or in engine cleaning

"JAL Green Operations"

open link

CO₂ reduction amount

preparation	taxiing	take-off	in-air	descending	landing	other
-60,800 tons	-9,100 tons	-8,600 tons	-10,000 tons	-21,000 tons	-9,300 tons	-23,500 tons

2021 results

142,000 tons CO₂ reduced

From now on, we will fly with the fuel of the future

Development and use of Sustainable Aviation Fuel (SAF)

open link

-oneworld alliance members will procure SAF together and load it in JAL scheduled flights from the USA

-Loaded SAF made from various materials in Japanese domestic scheduled and charter flights

Create SAF "Made in Japan".

Create system to use SAF.

Together, hand in hand.

Targets of SAF load

2025 1% of total fuels

2030 10% of total fuels

Offers offsetting system

JAL Carbon Offset

open link

Carbon offsets are systems that compensate for CO₂ emissions by absorbing or reducing them in other places.

We offer "JAL Carbon Offset", which can offset CO₂ emitted from aircrafts.

+CO₂

CO₂ ± Zero

-CO₂

Reduce, stop, change plastic

Reduction of single-use plastic

open link

The first domestic airline to stop offering plastic bags when checking baggage in Japan, with the understanding and cooperation of customers.

Introduced paper made lids for drinks, containers and lids for main dishes in economy class on international routes. Also, collection and recycling of paper cups and lids have begun on some Japan domestic routes since December 2022.

2025 0% Use of virgin petroleum-based plastic at cabin/lounge

2025 100% Switch to eco-friendly materials at Cargo/Airport service

No waste of food as much as possible

Reduction of food loss & waste

open link

Food waste is now a major global problem.

We are one of the first and most challenging airlines in the world to reduce food loss & waste.

Introducing in-flight meal's pre-cancellation service (JAL Meal Skip Option)



Net Zero CO₂ emissions by 2050

"What we can do".
Every action creates
our future.

More safety in travels.

JAL FlySafe initiatives

open link

As our mission and responsibility as a public transport operator that plays a role in social infrastructure, the JAL Group is promoting the "JAL FlySafe initiative" to prevent the spread of infectious diseases, aiming to realize a safe, secure and reliable society.

JAL FLYSAFE

The only airline in Japan to be awarded 3 best prizes for prevention of infectious diseases spread.

Use of reliable items from material.

Use of certified products

open link

For procurement activities that take environmental and social impacts into consideration, we use various certifications with internationally high standards.

MSC*/ASC** certification (marine products)

Rainforest Alliance Certification*³ (coffee)

International forest certification (paper and wood)

MSC (Marine Stewardship Council): Operates a certification system for sustainable, environmentally and socially conscious fisheries and the natural products caught by such fisheries.

ASC (Aquaculture Stewardship Council): Operates a certification system for fishery products produced in environmentally and socially conscious fish farms.

Rainforest Alliance Certification: This means that agricultural businesses have been audited and found to comply with standards that mandate environmental, social and economic sustainability.

A future together with our suppliers and customers.

Responsible procurement

open link

Together with our suppliers, we are striving to build a sustainable supply chain taking into consideration environmental, human rights and labor issues.

Sustainable flights

open link

On November 18, 2022, we launched our first Sustainable Charter flight. Together with customers, businesses and local communities, we challenged ourselves towards "a sustainable future".

Cheerful Japan from regions.

Regional revitalization

open link

We are working to create new value for the region, realize sustainable communities, and achieve the SDGs.

Activities of the Furusato Ambassadors and cheerleaders, formed by cabin attendants

Continuation of traditional culture and nature conservation

Creation and provision of new travel and migration styles

JALふるさとプロジェクト

地域を元気に 笑顔をつなぐ

The joy of travel to everyone.

Accessibility

open link

In order to provide comfort to all customers, we are developing numerous support systems on board and at airports.

Child-friendly stroller

Wheelchair

Happy learning to children.

Community relations

open link

The JAL SKY MUSEUM has been renewed in June 2021.

JAL SKY MUSEUM

Information is as of January 30th, 2023. Product images for illustration purposes only.