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## Editorial Policy

The JAL Group has published this JAL REPORT 2021 to inform stakeholders about our business activity outcomes in the previous financial year, our strategies for the future, and to provide an understanding of the Group's pursuit of social value along with economic value, and sustainable growth. This report has been collated from a wide range of both financial and non-financial information that the JAL Group has deemed to be of particular importance to Group management, all of which is made available on the Group's website.

**Period covered by the report**  
Primarily April 2020 to March 2021 (FY2020)

**Scope of the report**  
This report covers 131 JAL Group companies, comprising Japan Airlines Co., Ltd., 79 subsidiaries and 51 affiliates.

**Reference guidelines**  
The International Integrated Reporting Framework issued by the International Integrated Reporting Council (IIRC) and the Guidance for Collaborative Value Creation issued by the Ministry of Economy, Trade and Industry were used as reference in preparing this report. The GRI Standard issued by the Global Reporting Initiative (GRI) was used as reference for ESG information.



**Date of publication**  
September 2021

**JAL corporate website**  
[www.jal.com/en/](http://www.jal.com/en/)

Offers a comprehensive insight into JAL Group's business approach, activities in general, IR (Investor Relations) information and sustainability information.

Regarding statements about the future outlook  
This report includes statements about the future outlook of JAL Group businesses and forecasts. These statements reflect current JAL Group analysis related to existing information and various trends. Actual results may differ from the forecasts due to business risks and uncertainties.

Regarding products, services, events, etc.  
Some of the products, services, events, etc. contained in this report have been suspended due to extenuating circumstances. For the latest information, please refer to sources such as JAL corporate website.

Regarding the photos included  
In some of the photos in this report, masks are not worn however masks were only removed for the purposes of the photograph.

## JAL Group Information System

In addition to this report, detailed information is available on our corporate website and various booklets for stakeholders.

